PRINTED: 09/30/2021 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ B. WING IL6007082 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) S 000 Initial Comments S 000 Complaint 2145852/IL137058 F689G cited S9999 S9999 **Final Observations** Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210c)3) 300.1210d)6) 300.1220b)2)3) 300.3240a) 300.3240f) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.

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ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

The facility shall provide the necessary

care and services to attain or maintain the highest

Section 300.1210 General Requirements for

Nursing and Personal Care

TITLE

Attachment A

Statement of Licensure Violations

(X6) DATE

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED C B. WING IL6007082 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE **TAG** DATE **DEFICIENCY**) S9999 Continued From page 1 S9999 practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: C) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. Pursuant to subsection (a), general d) nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour. seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the

nursing services of the facility, including:

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007082		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		СОМ	(X3) DATE SURVEY COMPLETED C 08/19/2021	
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	Overseeing the comprehensive assessment of the residents' needs, which include medically defined and different and the comprehensive assessment of the residents' needs and the comprehensive assessment of the comprehen		259		9		
include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental			20 6	8 8			
	condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.						
	plan for each reside comprehensive ass	an up-to-date resident care ent based on the resident's essment, individual needs omplished, physician's orders,					
	Personnel, represer nursing, activities, d modalities as are or be involved in the pr	nting other services such as ietary, and such other dered by the physician, shall reparation of the resident care be in writing and shall be		=== == == == == == == = = = = = = = =		D 3	
	reviewed and modificated as indicated	ed in keeping with the care by the resident's condition. viewed at least every three	d d				
	Section 300.3240 Al	ouse and Neglect					
	a) An owner, license agent of a facility sha resident. (Section 2-	e, administrator, employee or all not abuse or neglect a 107 of the Act)		19	E)		
	an investigation of a a resident indicates,	perpetrator of abuse. When report of suspected abuse of based upon credible					
	care facility is the per resident's condition sevaluated to determinand placement for the	er resident of the long-term retrator of the abuse, that shall be immediately ne the most suitable therapy e resident, considering the tas well as the safety of					

Illinois Department of Public Health

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Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED C IL6007082 B. WING 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY**) S9999 Continued From page 3 S9999 other residents and employees of the facility. (Section 3-612 of the Act) These Regulations were not met as evidenced Based on observation, interview and record review 1) the facility failed to provide supervision to prevent resident to resident incidents for 9 residents (R1, R2, R3, R4, R5, R6, R7, R8, R10) reviewed for incidents. 2) the facility failed to provide supervision to prevent elopement (exit seeking behaviors) for 1 resident (R9) reviewed for elopement. This failure resulted in a resident to resident altercation in which R3 attacked R2 in her own room. R2 sustained bruises and scratches from R3, is now fearful of further attacks by R3, has withdrawn to her room and will only come out with staff escort. Findings include: 1. On 8/17/2021 at 9:10 AM, R2 who is a 77 year old alert female stated, "I was sitting in my recliner and (R3) entered my room and began yanking at my dresser drawer." R2 stated that she told R3 to "Get out!" R2 stated that R3 then grabbed her walker and began shoving the walker into her legs which caused her to lose her balance and she landed on her bed. R2 stated, "I began to scoot across my bed so I could use my call light because no staff had responded to cries for help." R2 stated, "I then screamed out 'Help mel about 5-6 times because (R3) began throwing full cans of soda at me striking my arm and I am becoming agitated." R2 stated, "(R3) used the "F" word stating 'F*** You'." R2 stated, "Yes, I am afraid of (R3), now I stay in my room."

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED IL6007082 B. WING 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 4 S9999 R2 stated, "I don't feel safe anymore and this is my home and I have been here about 8 years." R2 stated, "It's like having a rapist living next door." R2 stated, "I wait for staff to walk me into the dining room and activities because I am fearful of (R3)." R2 stated if staff is not available then she eats in her room or misses activities. R2 stated, "(V6, Licensed Practical Nurse/LPN) and (V2, Director of Nursing/DON) responded on 8/09/21 and removed (R3) from her room, R2 stated, (V6) took my vitals and I think made some phone calls." R2 stated, "I am getting anxious just talking about it, because I am reliving it." R2 stated that R3 had been in her room before. R2 stated there were soda cans under my bed and out in the hallway. R3's Face Sheet documents that R3 is a 73 year old male that was admitted to facility on 7/10/2021 with a diagnosis to include: Severe Alzheimers, Congestive Heart Failure, A-Fib. Hypertension and BPH (Benign prostatic hyperplasia). On 8/17/2021 at 8:08 AM, R3 stated, "I never threw a soda can at anybody." R3 stated, "I will go to jail first." R3 stated, "I am very hard headed about things I didn't do." On 8/17/2021 at 9:23 AM, R3 opened the closed dementia unit door setting off the alarm. On 8/17/2021 at 9:28 AM, R3 wheeled himself down the hallway with no staff interaction or intervention. On 8/17/2021 at 11:07 AM, R3 fed himself lunch sitting by himself at lunch table.

On 8/17/2021 at 9:56 AM, V2, DON, stated, "(R3)

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING: COMPLETED B. WING IL6007082 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) S9999 Continued From page 5 S9999 was just wheeling around in his wheelchair, then we heard 'Help' and I saw (R3) wheeling himself from (R2's) room." V2 stated that, "(R2) stated that (R3) had busted into her room." V2 stated, "I knew something had happened, (R2's) words were rushed, not making complete sentences. her eyes were big and she was scared." V2 stated. "We also saw dented cans." V2 stated. "No. (R3) was not sent out for a psych evaluation because (R3) is on hospice and they would not accept him." On 8/17/2021 at 1:07 PM, V1, Administrator, stated, "I believe a additional medication was added for intervention." V1 stated, "(V9, Hospice Nurse) was going to address it through hospice." V1 stated, "(R3) was not sent out for psych eval due to being on hospice, they would not accept." R3's Physician orders dated 8/9/2021 documents: Haldol 5mg/ml vial give 2mg intramuscular x 1 dose. On 8/18/2021 at 10:17 AM, V9, Hospice Nurse. stated, "I called (V13, Hospice Medical Director) and he ordered medications for (R3)," V9 stated "I advised (V13) that (R3) was being combative and physically aggressive." V9 stated, "I believe (V13) ordered Haldol." On 8/17/2021 at 11:53 AM, V4, Certified Nursing Assistant (CNA), stated, "I am walking (R2) back to her room from the dining room, because she is afraid of (R3)." On 8/18/2021 at 10:35 AM, V4 stated, "I found (R3's) shirt on (R6's) floor when I went inside her room today." V4 stated, "(R6) stated that (R3) came into her room and took off his shirt."

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PRINTED: 09/30/2021 **FORM APPROVED** Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: C B. WING IL6007082 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 6 S9999 On 8/18/2021 at 10:45 AM, R6, who is a 82 year old alert and oriented female stated, "(R3) has come into my room several times and I am scared to death of him." R6 stated, "Last night (R3) came into my room and took his shirt off." R6 stated, "One evening (R3) was in my room going through my night stand drawer." R6 stated, "I am scared to death of (R3)." On 8/17/2021 at 10:10 AM V5, CNA, stated, "(R3) wanders a lot in his wheelchair." V5 stated. "It gets rough trying to watch him, by the end of the day you're dead." V5 stated, "Don't have enough help." V5 stated, "We don't have any behavior tracking for (R3)." On 8/17/2021 at 10:20 AM, R4 an alert and oriented 77 year old male stated, "I'm scared of (R3) because he has hit people." R4 stated, "(R3) comes into my room all the time without permission." On 8/17/2021 at 10:48 AM, R5 an alert and oriented 64 year old, stated, "(R3) comes into my room all the time." On 8/17/2021 at 11:00 AM, V4, CNA, stated, "When it comes to (R3), we just redirect," V4 stated, "No, (V10, Maintenance) is not always diam'r. watching (R3) like he is today." On 8/17/2021 at 11:05 AM, R1 an alert and

staff try to keep him in."

oriented 75 year old, stated, "(R3) is kinda demented." R1 stated, "(R3) comes into my room, he's a nuisance." R1 stated, "(R3) he doesn't know what he is doing." R1 stated, "(R3) is all the time trying to get out of the building and

On 8/17/2021 at 2:07 PM, R8, a 93 year old alert

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPI		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
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				DDRESS, CITY, STATE, ZIP CODE TH CHESTNUT		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOUT CROSS-REFERENCED TO THE APPRIOR DEFICIENCY)	(X5) COMPLETE DATE	
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_	and oriented male, stated, "I am aggravated, someone in charge lets him loose." R7 (R8's wife), a 93 year old alert and oriented female stated, "One time (R3) entered our room and (R8) was in the bathroom and (R3) blocked the bathroom door to where (R8) couldn't come out, until staff arrived."			9 B		
	has been violent wi	18 PM, V7, CNA, stated R3 th her many times. V7 stated, and take outside and nothing				
	started screaming, her room (located a to exit doors) and s (R2)'s room." V6 si red marks on her a stated, "Yes, it char	54 AM, V6, LPN, stated, "(R2) so I started running down to at the end of the hallway next aw (R3) propelling out of tated, "(R2) was a panic mess, rm and sodas on the floor." V6 aged (R2) she is more (R2) is not wanting to come ne anymore."	21		0	
	(R3) has been exit s resident states (R3) witnessed, cursing a under control. Famil	dated 8/9/2021 documents, seeking, hitting staff, another hit him but it was not and being very hard to keep by was notified. Hospice was turn call from hospice.				
	(R3) has been trying outdoors-refusing to knock staff out-all st	dated 8/13/2021 documents; g all afternoon to get take meds- threatening to aff. Keeps going in other d trying to take their stuff.				
	Hospice continues. opposition propelling self; exit self;	dated 8/15/2021 documents; (R3) up in wheelchair seeking, talking about events ng a lot about guns and killing				

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C IL6007082 B. WING 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL. 62557 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE **DEFICIENCY**) S9999 Continued From page 8 S9999 of animals and people. R3's Care Plan dated 7/10/2021 documents; (R3) known to wander may seek to leave home. Interventions start date 7/20/2021; Validate residents need to complete task and assist resident to "find" what/who is being sought. eventually redirecting Resident back to unit/facility/room. 15 minutes checks Start date 8/17/2021. There is no documentation there were any new interventions implemented after the incident (altercations between resident to resident) on 8/11/2021 or the other incident which occurred on 8/9/2021 which involved (R3) hitting. On 8/18/2021 at 11:30 AM, V1, Administrator, stated, "There is no policy and procedure for supervision." Facility's Final investigation involving R3 and R10 dated 8/16/2021 documents; On 8/9/2021 at 3:30 PM. staff reported an alleged resident to resident altercation. During the investigation, R10 stated that resident (R3) hit him. (R10) stated that he and resident (R3) were in hallway near nurses' station when resident (R3) hit him. On 8/19/2021 at 1:40 PM, V1, Administrator. stated, "We are working on trying to find a way to supervise (R3)." V1 stated, "We are looking at his medications, and a way to have (R3) be seen for his behavioral health." V1 stated, "We are doing visual checks but don't know when it started." V1 stated, "We are constantly revaluating." 2. R9's Care Plan dated 8/4/2020 documents: (R9) known to wander may seek to leave the home. (R9) specific information Wandering worse in the evening. Interventions: Seek

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FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLANOF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: IL6007082 B. WING 08/19/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 900 SOUTH CHESTNUT PRAIRIE ROSE HEALTH CARE CTR PANA, IL 62557 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) \$9999 Continued From page 10 S9999 On 8/19/2021 at 09:25 AM, V14, MDS/LPN, stated, "The floor nurses are responsible to update Care Plans after an incident, then ! believe it's V2, DON, responsibility to check Care Plans. V14 stated, "When I receive the Care Plans, I add all the written interventions and print out the new Care Plan." On 8/19/2021 at 1:45 PM, V2, DON, stated that V14, MDS/LPN, is responsible for updating the residents care plan with new interventions. The Facility's Abuse Prevention Program Policy and Procedure dated 11/28/2016, documents; This facility affirms the right of out residents to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined below. This includes, but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of mistreatment. exploitation, neglect or abuse of our residents. This will be done by: Establishing an environment that promotes resident sensitivity, resident security and prevention of mistreatment, exploitation, neglect, and abuse of residents. Dementia management and resident abuse prevention. (B)