

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003578	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/14/2017
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NAME OF PROVIDER OR SUPPLIER GILMAN HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1390 SOUTH CRESCENT STREET, BOX 307 GILMAN, IL 60938
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S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	Final Observations STATEMENT OF LICENSURE VIOLATIONS: 300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health	LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
			08/04/17

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S9999	<p>Continued From page 1</p> <p>manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or</p>	S9999	

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S9999	<p>Continued From page 2</p> <p>neglect a resident. (Section 2-107 of the Act)</p> <p>These regulations are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to recognize and monitor changes in condition and failed to notify the physician of a change of condition for one of three residents (R12) reviewed for change in condition in a sample of 15. This failure resulted in R12 being admitted to the telemetry floor of the hospital unresponsive to verbal/painful stimuli with a temperature of 105 degrees Fahrenheit and diagnoses of Urosepsis and Kidney Failure.</p> <p>Findings include:</p> <p>R12's face sheet documents a diagnosis of Acute Pyelonephritis, Urinary Tract Infection and Diabetics.</p> <p>R12's Medication Administration Record (MAR) dated 1/28/2017 at 9:31AM documents Tylenol 325 milligrams (mg) two tablets administered for a temperature of 101.5 degrees Fahrenheit documented as effective. The MAR dated 1/28/2017 at 8:53AM documents Tylenol 325mg two tablets administered at 8:53PM for a temperature of 101.9 not effective.</p> <p>R12's Progress Note dated 1/28/2017 at 9:20PM, documents "Noted at this time (R12's) temperature is 102.1 degrees Fahrenheit. (R12) is in bed laying supine with some shivering. (R12) does not seem to be in distress except for being</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>cold. Passed on to the midnight nurse."</p> <p>R12's progress note dated 1/29/2017 at 6:39AM, documents "(R12's) temperature 103.2 degrees Fahrenheit at 11:53PM. (R12's) skin very hot and red. (R12) was not responding to verbal stimuli and not responding to sternal rub. (R12) would not open eyes when talked to or having sternal rub applied. (R12) moaning and respirations were labored at 12 breaths per minute. Oxygen Saturation 77% on room air, applied nasal cannula with Oxygen Saturation 6 liters got Oxygen Saturation up to 85%, medics (ambulance staff) arriving at this time. Pulse 109, Respirations 12 Blood Pressure 101/43. Doctor was called about resident's temperature and Doctor gave an order to send to the Emergency Room. Medics (ambulance staff) informed us that resident was not stable enough to be transported to preferred hospital. (R12) was transported to the nearest hospital. Director of Nursing was informed of (R12) being sent out. (R12's) Power of Attorney was called with no answer, message was left awaiting call back. 3:27AM the hospital called letting us know resident was going to be admitted to telemetry floor for urine sepsis. (R12) was still unresponsive at that time and rectal temperature was 105. Oxygen Saturation per the hospital was in the 80's. The hospital nurse informed this nurse that (R12's) creatinine, Blood Urea Nitrogen (BUN), Glomerular Filtration Rate (GFR) levels are showing kidney failure. (R12) is on fluids and two antibiotics at the hospital."</p> <p>There are no other documented progress notes or vital signs in R12's clinical record for 1/28/2017 or 1/29/2017.</p> <p>On 7/12/2017 at 10:00AM, E2 (Director of Nursing) stated "There should have been follow</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>up after the first temperature was noted on 1/28/2017 at 9:31AM as well as documentation in the progress notes. The doctor should have been called when the Tylenol was ineffective with the 8:53PM dose."</p> <p>R12's hospital Urine Culture and Sensitivity (report) dated 1/29/2017, documents heavy growth (greater than 100,000) Proteus Mirabilis. R12's Basic Metabolic Panel dated 1/29/2017 document BUN (Blood Urea Nitrogen)-29 high (normal 8-25), GFR (Glomerular Filtration Rate)- 25 low (normal 8-25) and Creatinine 2.15 high (normal 0.70-1.50).</p> <p>The hospital record documents R12 received Piperacillin/Tazobactam (antibiotics) 3.375 grams intravenous piggy back.</p> <p>On 7/13/2017 at 10:20AM, Z5 (R12's Physician) stated "I was not notified of the temperature until I ordered (R12) to be sent out. Yes I should have been notified of (R12's) temperature when it occurred and definitely when the Tylenol was not effective in controlling the fever. I would have sent (R12) to the hospital at that time knowing the history of urinary tract infections. (R12) would more than likely been admitted to the hospital for intravenous (IV) antibiotic therapy, but the temperature would have never got to the point of 105 and (R12) becoming unresponsive. The sooner the IV antibiotics are started the better."</p> <p>The facility policy "Acute Condition Changes" documents "#1) During the initial assessment, the Physician will help identify individuals with a significant risk for having acute changes of condition during their stay: for example someone with unstable vital signs. #2) In addition the nurse shall assess and document/report the following</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>baseline information: vital signs."</p> <p>(B)</p> <p>Section 300.661 Health Care Worker Background Check</p> <p>A facility shall comply with the Health Care Worker Background Check Act [225 ILCS 46] and the Health Care Worker Background Check Code (77 Ill. Adm. Code 955).</p> <p>Additionally:</p> <p>Section 955.220 Health Care Employer Files</p> <p>c) The health care employer shall retain a screen print of the background check initiation page, which documents that the employer did conduct an internet search of the web sites from the links provided through the Health Care Worker Registry and found no results from those web sites that would prevent the employee from being hired. No additional screen prints from those web sites shall be required in the employee's file.</p> <p>d) The health care employer shall maintain a copy of the documents required in this Section in the employee's personnel file or other secure location accessible to the Department.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to retain screen prints of checks of Registry website links on individuals being hired, prior to</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>employment. This has the potential to affect all 74 residents.</p> <p>The findings include:</p> <p>The facility's Abuse Prevention Program policy, dated 2/7/17, states prior to a new employee starting a work schedule, the facility will check the Illinois Health Worker Registry and the six offender website links.</p> <p>Employee files were reviewed on 7/13/17. Files for E14-20 and E22-E24 (all Certified Nursing Assistants/CNAs) did not have the required screen print of the Website links checked, prior to employment.</p> <p>The facility's CNA List states E14's date of hire was 7/8/17. E14's employee file did not contain a screen print of checks of Registry website links, prior to E14's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E15's date of hire was 5/1/17. E4's employee file did not contain a screen print of checks of Registry website links, prior to E15's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E16's date of hire was 5/6/17. E16's employee file did not contain a screen print of checks of Registry website links, prior to E16's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E17's date of hire was 5/10/17. E17's employee file did not contain</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>a screen print of checks of Registry website links, prior to E17's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E18's date of hire was 5/16/17. E18's employee file did not contain a screen print of checks of Registry website links, prior to E18's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E19's date of hire was 5/20/17. E19's employee file did not contain a screen print of checks of Registry website links, prior to E19's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E20's date of hire was 5/29/17. E20's employee file did not contain a screen print of checks of Registry website links, prior to E20's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E24's date of hire was 6/3/17. E24's employee file did not contain a screen print of checks of Registry website links, prior to E24's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>The facility's CNA List states E22's date of hire was 6/16/17. E22's employee file did not contain a screen print of checks of Registry website links, prior to E22's start date. There was no evidence of checks on all six offender website links in the file.</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>The facility's CNA List states E23's date of hire was 6/26/17. E23's employee file did not contain a screen print of checks of Registry website links, prior to E23's start date. There was no evidence of checks on all six offender website links in the file.</p> <p>On 7/13/17, E13 (Administrative Assistant) stated she completes the employees' background checks. E13 stated she has not printed out any screen prints of checks of Registry website links on any individuals being hired, prior to employment.</p> <p>The Resident Census and Conditions of Residents form, signed by E2 (Director of Nurses) on 7/10/17, states there are 74 residents in the facility.</p> <p>(B)</p> <p>Section 300.1230 Direct Care Staffing</p> <p>b) The number of staff who provide direct care who are needed at any time in the facility shall be based on the needs of the residents, and shall be determined by figuring the number of hours of direct care each resident needs on each shift of the day.</p> <p>d) Each facility shall provide minimum direct care staff by:</p> <p>1) Determining the amount of direct care staffing needed to meet the needs of its residents; and</p> <p>2) Meeting the minimum direct care staffing ratios</p>	S9999		
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S9999	<p>Continued From page 9 set forth in this Section.</p> <p>e) The direct care staffing requirements in this Section apply to the number of persons actually on duty and not to the number of persons scheduled to be on duty.</p> <p>f) For the purpose of computing staff to resident ratios, direct care staff shall include the following, as long as the person is assigned to duties consistent with the identified job title and documented in employee time schedules as required by Section 300.650(i):</p> <ol style="list-style-type: none"> 1) registered nurses; 2) licensed practical nurses; 3) certified nurse assistants; 4) psychiatric services rehabilitation aides (see Section 300.4090); 5) rehabilitation and therapy aides; 6) psychiatric services rehabilitation coordinators (see Section 300.4090); 7) assistant directors of nursing; 8) 50% of the Director of Nurses' time; 9) 30% of the Social Services Directors' time (Section 3-202.05 of the Act); and 10) licensed physical, occupational, speech and respiratory therapists. <p>j) Skilled Nursing and Intermediate Care</p> <p>For the purpose of this subsection, "nursing care" and "personal care" mean direct care provided by staff listed in subsection (f).</p> <p>5) Effective January 1, 2014, the minimum staffing ratios shall be increased to 3.8 hours of nursing and personal care each day for a resident needing skilled care and 2.5 hours of nursing and</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>personal care each day for a resident needing intermediate care. (Section 3-202.05(d) of the Act)</p> <p>k) Effective September 12, 2012, a minimum of 25% of nursing and personal care time shall be provided by licensed nurses, with at least 10% of nursing and personal care time provided by registered nurses. Registered nurses and licensed practical nurses employed by a facility in excess of these requirements may be used to satisfy the remaining 75% of the nursing and personal care time requirements. (Section 3-202.05(e) of the Act)</p> <p>l) To determine the numbers of direct care personnel needed to staff any facility, the following procedures shall be used:</p> <p>1) The facility shall determine the number of residents needing skilled or intermediate care.</p> <p>2) The number of residents in each category shall be multiplied by the overall hours of direct care needed each day for each category.</p> <p>3) Adding the hours of direct care needed for the residents in each category will give the total hours of direct care needed by all residents in the facility.</p> <p>4) Multiplying the total minimum hours of direct care needed by 25% will give the minimum amount of licensed nurse time that shall be provided during a 24-hour period. Multiplying the total minimum hours of direct care needed by 10% will give the minimum amount of registered nurse time that shall be provided during a 24-hour period.</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>5) Additional Direct Care Hours Equal to at Least 75% of the Minimum Required</p> <p>The remaining 75% of the minimum required direct care hours may be fulfilled by other staff identified in subsection (f) as long as it can be documented that they provide direct care and as long as nursing care is provided in accordance with the Nurse Practice Act.</p> <p>These requirements are NOT MET as evidenced by:</p> <p>Based on record review and interview the facility failed to have 10% of nursing and personal care time provided by a registered nurse for three of 14 days reviewed, and failed to have the required minimum direct care staffing ratio for one of 14 days reviewed. This failure has the potential to affect all 74 residents residing in the facility.</p> <p>Findings include:</p> <p>On 7/12/17 E1 Administrator provided a staffing spread sheet for the period 6/26/17 through 7/9/17 documenting a daily average of 11.29 skilled care residents residing in the facility and a daily average of 59.36 intermediate care residents residing in the facility. The calculated total daily staffing requirement equals 191.30 hours, with 47.83 daily hours required for Licensed Nurses, 19.13 daily hours required for Registered Nurses, and 143.48 daily hours required for Direct Care Staff.</p> <p>The facility's spread sheet dated for the period 6/26/17 through 7/9/17 documents 12.0 hours for Registered Nurses (50 percent of the Director of Nursing hours are included) on 6/26/17, a shortage of 7.13 hours, 10.5 hours for Registered</p>	S9999		
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S9999	<p>Continued From page 12</p> <p>Nurses (50 percent of the Director of Nursing hours are included) on 6/28/17, a shortage of 8.37 hours, and 12.0 hours for Registered Nurses (50 percent of the Director of Nursing hours are included) on 7/6/17, a shortage of 7.13 hours.</p> <p>The facility's spread sheet for the period 6/26/17 through 7/9/17 documents 92.03 hours for direct care staff on 7/9/17 (6.43 hours of extra licensed nursing staff included), a shortage of 51.45 hours.</p> <p>On 7/12/17 at 12:55 PM E1 Administrator confirmed the hours on the facility's staffing spread sheet were accurate and acknowledged the shortage of registered nurses, and direct care staffing hours for the days identified.</p> <p>The Resident Census and Conditions of Residents report dated 7/10/17 documents 74 residents reside in the facility.</p> <p>(AW)</p>	S9999		
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