

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/30/2017
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NAME OF PROVIDER OR SUPPLIER RIVERSHORES HLTH & REHAB CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 578 WEST COMMERCIAL STREET MARSEILLES, IL 61341
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Final Observations</p> <p>STATEMENT OF LICENSURE VIOLATIONS</p> <p>300.1210b) 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>THESE REGULATIONS WERE NOT MET AS EVIDENCED BY:</p> <p>Based on interview and record review, the facility failed to protect one resident from an episode of physical abuse. R49 was struck in the face with a support cushion by E16 causing R49 emotional distress and anger that still continues. R49 was one of four residents reviewed for allegations of abuse in the supplemental sample.</p>	S9999	<p>Attachment A</p> <p>Statement of Licensure Violations</p>	
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Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

04/21/17

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>Findings include:</p> <p>1. R49's Investigation of Physical Abuse Report dated 5/24/16 documents that at approximately 6:40 PM on 5/24/16, it was witnessed by E15 (Dietary Aide) that E16 (former CNA/Certified Nursing Assistant) had hit R49 in the face with R49's support cushion from R49's chair.</p> <p>E15's (Dietary Aide) written statement dated 5/24/16 documents the following: "I came out of the kitchen and walked towards south (hallway). I saw (E16, former CNA) pick up a pillow off of the floor and hit (R49) in the face with the pillow. (E16) told (R49) to stop it or (R49) was going to fall on the floor and (E16) was not going to pick (R49) up. (R49) said something and (E16) smashed the pillow in (R49's) face and hit (R49) a few times. (E16) then pushed (R49) to the North dining room and left (R49) there. I went and told (E17, Activity Director).</p> <p>E1's (Administrator) written statement dated 5/24/16 documents that E15 (Dietary Aide) reported witnessing E16 (former CNA) strike R49 in the face with a support cushion and state to R49 that if R49 fell, E16 would not pick R49 up. This same written statement also documents that E1 interviewed R49 on 5/24/16, and R49 confirmed that E16 struck R49 in the face with R49's support cushion.</p> <p>Local Police Report Incident Report #1605070 dated 5/24/16 documents the following: "Upon arrival, I (Z2, Local Police Officer) was met by (E1, Administrator), who stated that (E1) had received a report from (E15, Dietary Aide) that (E15) observed (E16, former CNA) pick a pillow up from the floor that fell off of (R49's) chair and</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>strike (R49) in the face with it several times. (E1) told me that (E15) said that (E16) then told (R49) that if (R49) fell on the floor that (E16) would not pick (R49) up."</p> <p>R49's Minimum Data Set dated 12/31/16 documents a Brief Interview for Mental Status score of 15, indicating that R49 is cognitively intact.</p> <p>On 3/30/17 at 1:33 PM, R49 stated that R49 recalls the incident with E16 that occurred on 5/24/16 and stated, "(E16) threw it (support cushion) at me and hit me in the face." R49 also stated, "(E16) was just being a b*tch. I (R49) never had to deal with (E16) after that. It made me feel like sh*t. It bothered me and it still bothers me when I think about it. It makes me angry." R49 also stated, "I felt that (E16) was abusive toward me (R49). I (R49) never want to be around (E16) again."</p> <p>On 3/30/17 at 3:00 PM, E1 (Administrator) confirmed that E16 struck R49 in the face with a support cushion on 5/24/16.</p> <p>(B)</p>	S9999		
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