

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6013445</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/15/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ADLOFF PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>50 ADLOFF LANE SPRINGFIELD, IL 62703</b>
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Z 000	<b>COMMENTS</b>  Licensure Findings	Z 000		
Z9999	<b>FINDINGS</b>  Licensure Violations  350.620a) 350.1230d)1) 350.3240a)  Section 350.620 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.  Section 350.1230 Nursing Services  d) Direct care personnel shall be trained in, but are not limited to, the following:  1) Detecting signs of illness, dysfunction or maladaptive behavior that warrant medical,	Z9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

03/06/17

Illinois Department of Public Health

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Z9999	<p>Continued From page 1</p> <p>nursing or psychosocial intervention. Based on record review, observation and interview, the facility failed to ensure nursing services provided through assessments and monitoring for 1 of 1 individual (R6) who had a fall resulting in a fractured hip and for 1 of 1 individual (R14) who had an injury of unknown origin to his left hand and arm. The facility failed to ensure the Registered Nurse was consulted regarding the change in the medical status of R6 and R14 so that nursing could develop nursing interventions, training and direction over the Licensed Practical Nurse and Direct Support Persons for the medical needs of R6 and R14. Nursing failed to ensure Direct Support Persons were trained that when R6 fell and was unable to get up on her own that nursing or outside medical professionals were to be notified. Nursing failed to implement infection control measures and training to Direct Support Persons for R14 who was diagnosed with a fungal infection of ring worm.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>Based on record review, observation and interview, the facility failed to ensure nursing services provided thorough assessments and monitoring for 1 of 1 individual (R6) who had a fall resulting in a fractured hip and for 1 of 1 individual (R14) who had an injury of unknown origin to his left hand and arm. The facility failed to ensure the Registered Nurse was consulted regarding the change in the medical status of R6 and R14 so that nursing could develop nursing interventions, training and direction over the Licensed Practical Nurse and Direct Support Persons for the medical needs of R6 and R14. Nursing failed to ensure Direct Support Persons were trained that when R6 fell and was unable to get up on her own that nursing or outside medical professionals were to be notified. Nursing failed to implement infection control measures and training to Direct Support Persons for R14 who was diagnosed with a fungal infection of ring worm.</p> <p>Findings Include:</p> <p>1. The 225 ILCS Nurse Practice Act documents: Section 225 ILCS 65/60-35 Section 60-35. RN (Registered Nurse) scope of practice. Practice as a registered professional nurse means the full scope of nursing, with or without compensation, that incorporates caring for all patients in all settings, through nursing standards recognized but the Department, and includes, but is not limited to, all of the following: (1) The comprehensive nursing assessment of the health status of patients that addresses changes to patient conditions.</p>	Z9999		
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Z9999	<p>Continued From page 3</p> <p>(2) The development of a plan of nursing care to be integrated within the patient- centered health care plan that establishes nursing diagnoses, and setting goals to meet identified health care needs, determining nursing interventions, and implementation of nursing care through the execution of nursing strategies and regimes ordered or prescribed by authorized healthcare professionals.</p> <p>(3) The administration of medication or delegation of medication administration to licensed practical nurses.</p> <p>(4) Delegation of nursing interventions to implement the plan of care.</p> <p>(5) The provision for the maintenance of safe and effective nursing care rendered direct or through delegation.</p> <p>(6) Advocating for patients.</p> <p>(7) The evaluation of responses to interventions and the effectiveness of the plan of care.</p> <p>(8) Communicating and collaborating with other health care professionals.</p> <p>(9) The procurement and application of new knowledge and technologies.</p> <p>(10) The provision of health education and counseling.</p> <p>(11) Participating in development of policies, procedures and systems to support patient safety.</p> <p>Section ILCS 65/55-30 Section 55-30 Licensed Practical Nurse scope of practice. Practice as a licensed practical nurse means a scope of basic nursing practice, with or without compensation, as delegated by a registered professional nurse or an advanced practice nurse or as directed by a physician assistant, physician, dentist, or podiatrist physician, and includes, but is not limited to, all of the following:</p>	Z9999		
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Z9999	<p>Continued From page 4</p> <p>(Collecting data and collaborating in the assessment of the health status of a patient.            (2) Collaborating in the development and modification of the registered professional nurse's or advanced practice nurse's comprehensive nursing plan of care for all types of patients.            (3) Implementing aspects of the plan of care as delegated.            (4) Participating in health teaching and counseling to promote, attain, and maintain the optimum health level of patients, as delegated.            (5) Serving as an advocate for the patient by communicating and collaborating with other health service personnel, as delegated.            (6) Participating in the evaluation of patient responses to interventions.            (7) Communicating and collaborating with other health care professionals as delegated.            (8) Providing input into the development of policies and procedures to support patient safety.</p> <p>Facilities Nurse Job Description (dated 4/1/12) documents the following:            Position Title: Licensed Practical Nurse or Registered Nurse            Responsible to: Qualified Intellectual Disability Professional            Position Supervised: None            Job Purpose: To ensure the medical needs of the developmentally disabled individuals are met. Provide and monitor nursing healthcare services to the developmental disabled individual. The description then identifies the same duties that the LPN/ Licensed Practical Nurse or RN/ Registered Nurse are responsible for. The job description does not identify that the RN will supervise and delegate duties to the LPN and/or direct support staff providing the medical needs to the individuals. The job description does not identify when the direct support persons or the</p>	Z9999		
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Z9999	<p>Continued From page 5</p> <p>LPN will consult with the RN.</p> <p>Facility's Policy 5.201 Nursing Services (dated 1/1/16) in summary identifies that the Health Services Director (HSD) shall ensure there is 24 hour on call nursing availability. The policy also documents that nurses (not specific to RN or LPN) are under the direction of the HSD. The policy does not specifically identify the use of an RN Consultant or RN to be providing for the health services of the individuals at the facility. The policy does not identify when or why the LPN's will contact the RN for consultation. The policy does not identify that the RN will be informed of changes in the medical status of the individuals.</p> <p>In interviews with E1/ Administrator on 1/31/17 at 11:05 AM and 2/1/17 at 9:15 AM, 12:35 PM and 1:55 PM when asked who the HSD was as identified in the policies regarding nursing, E1 stated, "We don't have one. They are used at our bigger facilities. We use the RN Trainer. Our RN Trainer/ RN/ E17 Consultant left in May 2016. We had two other RN's, but they were not RN Trainers, so E8/ RN Trainer has our been RN trainer. Our RN left and we were unable to get an RN, so we have an LPN who started mid December 2016 who is our 24 hour On Call Nurse." Surveyor asked when would the RN be consulted, E1 stated, "As Needed. We are going to get an RN Trainer/ RN Consultant who will be at this house 10 hours a month." E1 confirmed that the facility's Nurse Job Description does not identify the difference between the RN and LPN Duties. E1 confirmed the facility's policies do not identify the use of RN's or when the LPN would consult with the RN. E1 confirmed that the facility did not have reproducible documentation that the E8/RN Trainer/ was notified of the medication</p>	Z9999		
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Z9999	<p>Continued From page 6</p> <p>errors and that she provided consultation and retraining to the staff who made medication errors involving R3.</p> <p>In an interview with E8/ RN Trainer on 2/1/17 at 9:45 AM per telephone, E8 stated that she provides services to three 16 bed facilities for this provider. E8 stated that she has worked for this facility off and on from 2007, recently she started working for this facility in May 2016,when their RN Trainer left and the new RN was not qualified as an RN Trainer. E8 stated, "This was to be only temporary." When asked when the last time she had visited the facility, E8 stated, "Its been a couple of months." E8 stated, "The RN/ LPN's do most of the documentation. I usually sign off on Annuals or Quarterlies. Surveyor informed E8 of nursing issues of missed nursing quarterlies, medication errors, narcotic count being off on shift count, E8 stated, "I need to get around to the facilities at least once a month to review. I haven't been to Adloff since November 2016."</p> <p>2. Person Center Plan/ PCP (dated 10/29/15) identifies a 58 year old individual who functions at the moderate level of Intellectual Disabilities with additional diagnoses of Extra pyramidal Movement Disorder, Osteoporosis, Organic Brain Syndrome and Dementia with Psychosis. The PCP also documents that R6 utilizes a walker for balance reason.</p> <p>Reportable to Illinois Department of Public Health (dated 10/15/16) documents, "On October 15, 2016, R6 was walking down the hall quickly while using her walker. Staff was trying to redirect her and as this was happening R6 turned too quickly to go into the restroom. R6 lost her balance and fell. She complained of pain in her knee. She was taken to (local non emergent clinic) and treated</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>for a sprained knee. We will follow up with her PCP/Primary Care Physician."</p> <p>Individual Unusual Incident Report (dated 10/15/16 at 11:20 AM) completed by E7/ Cook in summary documents in Section 1, that R6 became upset when when she was asked to go use the rest room before lunch. E7 documents that she met R6 who was walking fast with her walker and R6 fell while going into the restroom hitting her head. R6 complained that her leg was hurt. E7 called the administrator on call. Section 2 of this form is to be completed by reporter's Home Manager or Shift/ Facility/Program Supervisor has handwriting by the same person as Section 1. Section 2 has documentation that E7 called E14/ Direct Support Person/ DSP and E11/ DSP to help get R6 up, but they were unsuccessful. E7 then asked E15/DSP to help get R6 up. E15 and E11 got R6 up and into a wheel chair. The form has documentation that the nurse was not contacted. The form does not have any documentation by nursing.</p> <p>Local non urgent care clinic Discharge Instructions (dated Saturday 10/15/16) documents that R6 was seen at the clinic. The clinic provided patient education materials on a knee sprain and abrasions. Under the section titled Follow Up Instructions the form documents that facility is to follow up with the clinic within 1-2 days, return for worsening signs or symptoms, give Tylenol 500 mg for pain and non weight bearing. There was no documentation that the non urgent care facility had completed any x-rays during their evaluation of R6. The discharge instructions does not have any information regarding a the type of assessment that was</p>	Z9999		
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Z9999	<p>Continued From page 8</p> <p>provided. There is no documentation that the clinic provided a thorough assessment of R6 related to her fall in which she hit her head and complained that her leg was hurting. The discharge does not identify what knee was affected. There is no documentation that the clinic did a thorough assessment of R6's musculoskeletal and neurological status.</p> <p>Reportable to Illinois Department of Public Health (dated 10/10/16) documents, "On October 19, 2016, R6 was take to her PCP/ Primary Care Provider for a follow up from her fall on October 15th. The fall was witness by staff and happened during a maladaptive behavior. The X-ray revealed that R6 has a fracture of her hip. R6 has been admitted to the hospital and will have surgery today." (X-ray was taken at local Emergency Room following her visit to the PCP)</p> <p>Nurse's Notes (dated 8/31/16-1/19/17) documents the following related to R6's falls: 8/31/16- (local Non urgent Health Clinic) Visit: Bruise to lower extremity as a result of a fall. No order given. Staff to monitor and support. Nothing else acute at this time. Vital Signs Stable. 9/18/16- Follow Up appointment from 8/19/16 for lower extremity contusion and facial contusion on 9/9/16. Findings: Normal findings. No new order at this time. 10/25/16- Back Note: 10/19 Follow up for knee injury. Will X-ray whole leg. Plan of Care to be determined based on findings. Vital Signs 124/76, Heart Rate 78, Respiration 20 Height 63 inches. 1/19/17 (2:45 PM) Resident returned to Adloff Place at 2:00 PM transported by staff. staff performed a skin check. Skin is warm, dry, intact, checked in meds. (Entry completed by E6/ LPN)</p> <p>In review of the Nurse's Notes, there was no</p>	Z9999		
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Z9999	<p>Continued From page 9</p> <p>documentation of nursing assessing or monitoring R6 after her falls on 8/31/16 or 10/15/16. There was no documentation that nursing had been informed of R15's fall on 10/15/16 with a visit to a local health clinic that diagnosed knee sprain and abrasions. The back dated note on 10/25/16 did not identify that R6 had her x-ray on 10/19/16 which identified a fractured hip and that she had surgery on 10/20/16 and rehabilitation care. The backdate note on 10/25/16 identify vitals taken, R6 was not at the facility on 10/25/16. The notes on 1/19/17 did not identify where R6 returned home from. The notes do not document which hip was fractured. There was no documentation that an RN did a thorough reassessment of R6 when she returned home from rehab services on 1/19/17. The facility was unable to provide reproducible evidence that nursing provided thorough assessments, monitoring, develop interventions or training to Direct Support Persons on R6's needs in regards to the changes in her health status.</p> <p>In interviews with E1/ Administrator on 2/1/17 at 12:35 PM, 2/2/17 at 9:00 AM and 2/8/17 at 9:30 AM, E1 confirmed that the facility had no further reproducible documentation regarding nursing providing assessments, monitoring, interventions or training to Direct Support Persons to meet R6's medical needs. E1 confirmed no further documentation that nursing was notified. Surveyor asked if R6 was able to get up on her own prior to the 10/15/16 fall, E1 stated, "Yes." Surveyor asked if the Direct Support Person should have picked R6 up when she fell on 10/15/16, E1 stated, "First Aide training tells us that we should not pick up individual. We should call 911 for help." Surveyor asked about the x-ray that was identified in the 10/20/16 reportable, E1</p>	Z9999		
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Z9999	<p>Continued From page 10</p> <p>stated, "An X ray was done of her knee on 10/15/16. R6 went for her follow up on 10/19/16. R6 was not getting up, Primary Physician sent her to ER for another x-ray that showed a fractured hip. She was admitted and had surgery the next day."</p> <p>3. Person Centered Plan (dated 2/4/16) identifies R14 as a 55 year old individual who functions at the profound level of Intellectual Disabilities with additional diagnoses of Spastic Quadriplegia and Seizures.</p> <p>Reportable to Illinois Department of Public Health (dated 1/30/17) documents, "Facility received a call from area day training at 10:30 AM stating that they "believed" individual R14 had a burn on his left forearm. Facility LPN (Licensed Practical Nurse) evaluated and individual was taken to (local non emergent clinic) for further evaluation."</p> <p>Day Training Injury Report (dated 1/30/17) documents that the day training staff found an unknown injury to R14's left hand at on 1/30/17 at 9:00 AM at the day training senior room. The report states, "Staff found what looks like to be burns on R14's left hand. They are large red and yellow blisters. One was already popped and another one seems to be forming." (typed as written)</p> <p>Email (dated 1/30/17 at 11:08 AM) sent by Z5/ Day Training Licensed Practical Nurse/ LPN to Z6/ Qualified Intellectual Disability Professional/ Service Coordinator documents, " R14 noted with several partial thickness "abrasions" with blisters to left arm/hand/fingers. Blisters opened to dorsal side of left hand. All other blisters remain intact and fluid filled. Many other areas of redness with out presence of blisters."</p>	Z9999		
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Z9999	<p>Continued From page 11</p> <p>Observation at the facility on 1/30/17 at 12:35 PM, R14 is sitting in wheelchair in the dining area. E1/ Administrator request surveyor to look at R14's arm stating, "Day training called and said it looked like a scalding. The nurse is on his way." Observed pink/red areas to R14's left hand including the inner aspect below the thumb down into the wrist area with a approximately 2 inch by 1 1/4 inch darker red area with an inner welt blister looking area that has a 1/8 inch open area at the base of blister. There was another area of darker red on the lateral aspect of the left hand into the wrist area with another area that has a inner round blister area. There was some pink/red splotchy areas going midway up R14's arm. R14's outer palm area was pink/red. E1 stated that R14 was sent home from day training around 10:00 AM and that the area was looking better. R14's nails were long. While surveyor was observing the area E6/ LPN came to assess R14, E6 stated he thought it looked like a rash and that it may have been caused from R14 scratching. E1 stated that R14 would be sent out to be evaluated. Surveyor notes that R14 would touch these red injured areas with his fingers then touch his fingers to his mouth while being assessed.</p> <p>Local Non urgent Care Discharge Instructions (dated 1/30/17) had patient education that identified multiple causes for skin rashes. Their was also a prescription to apply Clotrimazole 1% topical cream twice a day for 7 days. The patient education documented the following instructions: Do your best not to scratch. Clip fingernails short, especially in young children, to reduce skin damage if scratching does occur. If fluid is seeping from rash, cover it loosely with clean gauze to absorb the discharge.</p>	Z9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6013445</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>02/15/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ADLOFF PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>50 ADLOFF LANE SPRINGFIELD, IL 62703</b>
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Z9999	<p>Continued From page 12</p> <p>Many rashes are contagious. Prevent the rash from spreading to others by washing your hands frequently before or after touching others with rash.</p> <p>Interview with E1 on 1/30/17 at 3:40 PM, E1 stated, "Just talked with E2/Qualified Intellectual Disability Professional he said doctor ordered a cream for a fungal infection."</p> <p>Interview with E2 on 1/30/17 at 4:00 PM, E2 confirmed that he had taken R14 to the local non urgent care clinic to be evaluated. Surveyor reviewed the discharge instructions and asked what the physician had stated about R14's red areas, E2 stated, "They said it looks like ring worms."</p> <p>Group Training Record (has dates by 4 of 11 DSP's names that they had reviewed on 1/31/17) titled Signs and Symptoms of Skin Rash. The trainer is identified as E6/ LPN. The training documents that the fungal Ringworm can be spread by in the following ways: From person to person by touching a person who has the infection From touching items which have been in contact with an infected person. For example, towels, clothes, bed linen or chairs which have been used by somebody who has ringworm. The training also documents the following interventions: Keep the area clean and dry To prevent passing on the infection, do not share towels. Wash sheets and clothes frequently. Clean your shower or bath well after use. Try not to scratch the rash,as this may spread the fungus to other areas of your body.</p>	Z9999		

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Z9999	<p>Continued From page 13</p> <p>R14's Nurse's Notes (dated 1/5/17-1/31/17) has 4 entries written by E6/LPN. There are no entries written by an RN or that E6 had consulted with an RN. Entry on 1/31/17 at 10:30 AM E5 documented, "Assessed residents left arm. Red areas faded noticeably. Area at base of thumb healing. Area is dry (except for saliva -resident). (Typed as written including brackets)</p> <p>Observation on 1/31/17 at 7:35 AM, R14 is sitting in his wheel chair in the living area. The redness to R14's left hand and wrist has faded, areas are now more pink. The area to the base of the thumb remains approximately 2 inch by 1 1/4th inch red area with a 1/16th inch open area. The left hand and arm remains open to air. R14's fingers remain long.</p> <p>In an interview with E6 and E1 on 1/31/17 at 11:45 AM, surveyor asked E6 what he meant by the "except saliva-resident" that he had documented on R14's Nurse's Notes of 1/31/17. E6 stated, "He puts his hand to his mouth." E1 stated, "He doesn't mouth. He will put his fingers to his mouth." E1 agreed that R14 could spread the fungal infection. E1 stated, "We need to cover." E1 confirmed the facility had not addressed R14's mouthing or placing fingers to mouth after touching affected areas.</p> <p>In an interview with E1 and E16/ DSP on 1/31/17 at 11:55 AM, surveyor asked how the facility was addressing the infection control measures related to R14's diagnosis of ringworm, E1 stated, "We are going to look at those and put those in place." Surveyor asked the procedure on cleaning the showers in between individuals, E16 stated, "We spray down with water." Surveyor asked if a bactericidal/ fungicidal is used in between people, E16 stated, "We clean after everyone is</p>	Z9999		
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Z9999	<p>Continued From page 14</p> <p>done".</p> <p>In an interview with E8 on 2/1/17 at 9:45 AM, when asked if she had received any calls from Adloff Place in the last couple of days, E8 stated she was unable to recall. Surveyor asked if she had received any calls about R14. E8 was still unable to recall until asked about the antifungal, E8 stated, "They asked how contagious it would be." E8 did not offer any more details on what she had discussed with the facility in regards to R14.</p> <p>(B)</p>	Z9999		