

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000996	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 03/21/2017
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NAME OF PROVIDER OR SUPPLIER BLOOMINGTON REHABILITATION & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 1925 SOUTH MAIN STREET BLOOMINGTON, IL 61701
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments Licensure Findings: IRI 1/23/17/IL92600	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.3240a) Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident These Regulations are not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure that one resident (R2) of three residents reviewed for abuse and neglect was free from emotional/mental abuse in a sample of five. This failure resulted in psychosocial harm to R2 whereby R2 described being made to feel 'worthless', 'fearful', and 'upset' by the two perpetrators (E6 and E8). R2 demonstrated that she remained emotionally distressed from the incident by her trembling. Findings Include: R2's Physician's Order Sheet (POS) for March 2017 documents that R6 has diagnoses including Bipolar Disease, Obsessive Compulsive Disorder, and Parkinson's Disease. R2's Care Plan updated 1/17/17 documents that R2 has habit of picking her skin until it bleeds.	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

04/05/17

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>R2's Minimum Data Set dated 1/5/17 documents R2 as cognitively intact.</p> <p>On 3/20/17 at 11:00AM R2 was in her room sitting in a wheel chair and picking at sores on both legs. R2's hands were not trembling and she was not tearful. R2 was asked about the incident on 1/23/17 involving E6 (Certified Nursing Assistant, CNA) and E8, CNA. R2 stated "I don't feel like talking about that now. I think about it and it makes me scared and I get upset and cry."</p> <p>On 3/21/17 at 11:30AM, R2 stated "(E6 and E8) made me feel worthless. I was crying one day because of those two. I was more scared of (E6). (E6) was aggressive. Pick, Pick, Pick, is that all you can do? (E6) said to me. They were making fun of me. I am not dumb...It is better since they left. (E6) was awful loud. (E6) would yell at me you're dirty get in there and clean up. (E8) just kind of followed. Nobody else makes me feel dumb or stupid and I feel safe now. (E6 and E8) never talked to me, just to each other about me. I'm not stupid. I raised six kids. I still wake up and think about it and feel scared. I was afraid to say anything at first. I don't want to get kicked out of here." At this time R2 was tearful and her hands were trembling. When asked if the interview was upsetting R2, R2 stated "No. I'm glad you believe I'm not dumb, it just scares me to think of (E6 and E8)."</p> <p>On 3/21/17 at 1:15PM E5, Registered Nurse (RN) stated, "(R2) was tearful on 1/23/17. (R2) didn't want to talk to us. (R2) said that there were two CNA's on second shift (R2) didn't want in her room again. (R2) eventually told me (E5) it was (E6 and E8). (R2) said they (E6 and E8) are</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>mean and say things that upset me."</p> <p>On 3/21/17 at 1:05PM, R3 stated "(E6) was rude (to me) a few times. (E6) sometimes was loud. She ordered me around and once told me to shut up and do what she said. (E8) always followed what (E6) said to do."</p> <p>On 3/21/17 at 12:00PM E2, Director of Nursing (DON), stated "(E5) came to me (on 1/23/17) and stated that (R2) was upset and afraid that if she spoke up that they (E6 and E8) might hurt her. (R2) voiced to me (E2) that she was scared and that (E6 and E8) were both mean and rude. I saw (R2) in tears. (E5) takes care of (R2) five days a week and was concerned for (R2). We found them (E6 and E8) to be emotionally abusive to (R2) and other residents. All residents interviewed stated the same behavior from (E6 and E8)."</p> <p>According to the 1-27-17 facility investigative report for the "Allegation of staff to resident abuse on 01/24/2017" the "facility was able to determine that (E6 and E8) did verbally abuse (R2)...the facility terminated (E6 and E8)."</p> <p>The facility's policy titled "Abuse Prevention Program" dated 10/14/16 states, "This policy affirms the right of our residents to be free from abuse, neglect, misappropriation of resident's property, corporal punishment, and involuntary seclusion...Abuse means any physical or mental injury or sexual assault inflicted upon a resident other than by accidental means in a facility..."</p> <p>(B)</p>	S9999		