

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6003263</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>01/20/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>TOWER HILL HEALTHCARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>759 KANE STREET SOUTH ELGIN, IL 60177</b>
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violation:</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210d)5) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1010 Medical Care Policies</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	
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Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>02/08/17</b>
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S9999	<p>Continued From page 1</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. (B)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act)</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to conduct a pressure ulcer risk assessment and to analyze the root cause of R 4 ' s development of facility acquired pressure injury. Failed to develop an individualized plan of care and interventions to address the identified new areas of R 4 ' s pressure injuries and failed to provide off-loading devices to prevent the development of additional pressure injuries.</p> <p>This resulted in R 4 acquiring an unstageable pressure injury on the coccyx and deep tissue pressure injuries on R 4 ' s right and left elbow that the facility was not aware.</p> <p>This applies to one of one residents (R4) reviewed for acquiring pressure injury in the sample of 26. The findings include: On January 17, 2017 at 11:15 AM, R 4 was in bed</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>alert and oriented. R 4 ' s head of bed was at 45-degree angle, with oxygen via nasal cannula. R 4's elbows were noted resting on the mattress; R 4 was also noted to use her elbows in trying to reposition self.</p> <p>R 4 explained, " I was admitted here 3 months ago (November 3, 2016), then a month ago I was told (by the staff) that I developed a wound on my buttocks. I need assistance with almost everything even with repositioning. I easily get short of breath but waiting for staff to help is almost impossible. I know I am sitting directly on my sore (coccyx) and it hurts, I do the best I can to change my position but as I said I get tired easily. Yes, I turn my call light on but you wait and wait and wait for an hour or so before someone comes to help you. "</p> <p>The facility most current weekly pressure ulcer report dated January 13, 2017 showed R 4 acquired an unstageable pressure injury on the coccyx on December 14, 2016 measured at 1.3 cm X 2.4 cm.</p> <p>On January 17, 2017 at 2:00 PM, E 8 (Treatment Nurse) explained that this wound (coccyx) was unstageable when it was initially noted; the wound was covered with yellow slough.</p> <p>On January 17, 2017 at 3:20 PM, E 8 (Treatment Nurse) was observed during skin assessment. E 8 identified the wound located on R 4 ' s coccyx, E 8 described the wound with 90% (thick) yellow slough measured at 2.1 cm X 2.3 cm (increased in size in 4 days). Two new areas of deep tissue pressure injuries were noted (1) right elbow measured at 2.2 cm X 2.3 cm and on the left elbow measured at 3.0 cm X 2.3 cm. E 8 explained that these areas on the elbows are new and she (E 8) was not informed or made aware of. E 8 also stated that the staff were supposed to do a skin check on the weekend, then the staff will give her the completed form (skin</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>assessment) every Monday but she (E 8) has not received any form for R 4. E 8 expressed that these areas on the elbows could have been prevented if they were off loaded or if elbow protectors were applied.</p> <p>The face sheet showed R 4 was admitted at the facility on November 3, 2016 with diagnoses to include anxiety, depression, and hypertension. R 4 ' s most current Minimum Data Set dated December 8, 2016 showed R 4 needs extensive assistance with 2 physical assist for transfer and of her activities of daily living ' s.</p> <p>R 4 ' s Braden scale for predicting pressure sore risk dated November 3, 2016 (upon admission) and on December 15, 2016 showed a score of 17 (at risk). The instruction on this form (Braden) showed that this form would be completed upon admission/ re admission and then weekly X 4 ...</p> <p>On January 19, 2017 at 2:10 PM, E 2 (Director of Nursing) and E 8 agreed that the staff were supposed to do the risk assessment weekly for four weeks but this was not followed. E 8 stated that the facility has not conducted a comprehensive assessment to analyze the root cause for the development of R 4 ' s unstageable pressure injury on the coccyx.</p> <p>E 8 was unable to present a preventative skin care plan for R 4. E 8 stated, " I am not sure if she has that. "</p> <p>R 4 unstageable pressure injury (coccyx) care plan was not individualized based on R 4 ' s identified needs. On January 19, 2017 at 3:00 PM, the facility has not developed a plan of care on the new areas of pressure injuries on R 4 ' s elbows identified on January 17, 2017.</p> <p>On January 19, 2017 at 3:30 PM via phone, Z 1 (Nurse Practitioner), stated she was not informed by the facility about the deep tissue pressure injuries on R 4 ' s elbows. Z 1 said, " of course it can be prevented! "</p>	S9999		
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