

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003024	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/10/2017
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NAME OF PROVIDER OR SUPPLIER FAIRHAVEN CHRISTIAN RET CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3470 NORTH ALPINE ROAD ROCKFORD, IL 61114
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments Incident Report Investigation to Incident of January 9, 2017/IL90985	S 000		
S9999	Final Observations Statement of Licensure Violation: 330.3620g) Section 330.3620 General Building Requirements Every existing facility shall: g) Have each exterior door equipped with a signal that will alert personnel in the area if a resident leaves the building. Any exterior door that is supervised during certain periods during the day or night may have a disconnect device for part-time use. If there is constant 24 hour a day supervision of the door, a signal is not required. This REQUIREMENT was not met as evidenced by: Based on observation, interview, and record review, the facility failed to ensure an exterior door was equipped with a functioning signal that alerted personnel if a resident left the building. This applies to 1 of 3 residents (R101) reviewed for safety/supervision in the sample of 3. The findings include: During this survey, R101 was unavailable for observation or interview due to hospitalization. The facility's Incident Report dated January 9, 2017, showed that R101 was noted, via security camera, exiting the facility through an access exit	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>door at 4:51 AM on January 9, 2017. At 7:22 AM, R101 was found lying on the ground, in a parking stall behind the facility, by a visitor of the facility. The visitor called 911 and immediately notified the nursing staff of the facility. Upon arrival of facility staff, R101 was found face down on the ground on ice next to a retaining wall, dressed in socks, underwear, a sweatshirt, and a fleece jacket. It was noted that R101 had her call pendant around her neck and keys with her. R101 appeared "mottled on the back of her thighs with blood all over her legs, skin cold to touch, blood in her hair, and left eye swollen and purple." EMS (Emergency Medical Services) arrived and took over R101's care at 7:32 AM.</p> <p>On January 10, 2017 at 9:00 AM, Z4 (Security Guard) was seated behind a desk in the main entrance of the facility with one computer screen located to left of Z4. The computer screen showed multiple live camera images of different locations throughout the facility.</p> <p>On January 10, 2017 at 9:45 AM, the access/exit door, used by R101 on January 9, 2017 at 4:51 AM to exit the facility, was opened with no audible alarm noted and no acknowledgement of the opened door by facility staff.</p> <p>On January 10, 2017 at 9:15 AM, E2 Nursing Administrator stated that when R101 exited the side access door of the facility at 4:51 AM on January 9, 2017, there was no audible alarm to notify staff of her exit. E2 stated that the facility staff was unaware that R101 had exited the building at 4:51 AM and unaware that R101 was outside of the building until she was found by a visitor at 7:22 AM. E2 stated that R101's exit from the facility at 4:51 AM was recorded on the security camera but that the security camera</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>recordings were not reviewed by staff until after the R101's incident on January 9, 2017. E2 stated, "When the door was opened it was supposed to send a notification to the security guard that sits up front. The notification is a red line that shows date and time and what door was exited on a log on the computer screen but the security guard would have to be sitting at the desk monitoring that specific computer screen to see the notification. There is no audible alarm per se." When E2 was asked if a security guard was seated at the main security desk monitoring the security computer and cameras when R101 exited the facility at 4:51 AM on January 9, 2017, E2 stated, "I can't answer that."</p> <p>On January 10, 2017 at 2:35 PM, E1 Administrator and E3 Director of Facility Operations each stated that when R101 exited the side access door of the facility at 4:51 AM on January 9, 2017, there was no audible alarm to notify staff of her exit. E1 and E3 each stated that the facility staff was unaware that R101 had exited the building at 4:51 AM and unaware that R101 was outside of the building until she was found by a visitor at 7:22 AM. E1 and E3 each stated that R101's exit from the facility at 4:51 AM was recorded on the security camera but that the security camera recordings were not reviewed by staff until after the R101's incident on January 9, 2017. E3 stated, "The security guard that was on duty at 4:51 AM on January 9 is unable to confirm if he saw the notification signaling R101's exit of the building and states he was unaware of any activity involving that door during that time period. I don't know if the security guard was sitting at the main security desk monitoring the security cameras or computer when R101 left the building. When R101 did exit the building, the computer system should have sent a notification to the guard by causing the white phone at the</p>	S9999		

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S9999	Continued From page 3 security desk to buzz, which should have alerted the guard. We are still in the process of finding out if the buzz alert was sent." <p style="text-align: center;">(B)</p>	S9999		
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