

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/29/2016
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NAME OF PROVIDER OR SUPPLIER APERION CARE BLOOMINGTON	STREET ADDRESS, CITY, STATE, ZIP CODE 1509 NORTH CALHOUN STREET BLOOMINGTON, IL 61701
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S 000	Initial Comments Complaint #1667278 / IL 90659 STATEMENT OF LICENSURE VIOLATIONS:	S 000		
S9999	Final Observations 300.1230 b), d) 1) 2), j) 5), k), l) 1-6) Section 300.1230 Direct Care Staffing b) The number of staff who provide direct care who are needed at any time in the facility shall be based on the needs of the residents, and shall be determined by figuring the number of hours of direct care each resident needs on each shift of the day. d) Each facility shall provide minimum direct care staff by: 1) Determining the amount of direct care staffing needed to meet the needs of its residents; and 2) Meeting the minimum direct care staffing ratios set forth in this Section. j) Skilled Nursing and Intermediate Care For the purpose of this subsection, "nursing care" and "personal care" mean direct care provided by staff listed in subsection (f). 5) Effective January 1, 2014, the minimum staffing ratios shall be increased to 3.8 hours of nursing and personal care each day for a resident needing skilled care and 2.5 hours of nursing and personal care each day for a resident needing intermediate care. (Section 3-202.05(d) of the Act) k) Effective September 12, 2012, a minimum of 25% of nursing and personal care time shall be provided by licensed nurses, with at least 10% of nursing and personal care time provided by registered nurses. Registered nurses and licensed practical nurses employed by a facility in excess of these requirements may be used to	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>satisfy the remaining 75% of the nursing and personal care time requirements. (Section 3-202.05(e) of the Act)</p> <p>1) To determine the numbers of direct care personnel needed to staff any facility, the following procedures shall be used:</p> <p>1) The facility shall determine the number of residents needing skilled or intermediate care.</p> <p>2) The number of residents in each category shall be multiplied by the overall hours of direct care needed each day for each category.</p> <p>3) Adding the hours of direct care needed for the residents in each category will give the total hours of direct care needed by all residents in the facility.</p> <p>4) Multiplying the total minimum hours of direct care needed by 25% will give the minimum amount of licensed nurse time that shall be provided during a 24-hour period. Multiplying the total minimum hours of direct care needed by 10% will give the minimum amount of registered nurse time that shall be provided during a 24-hour period.</p> <p>5) Additional Direct Care Hours Equal to at Least 75% of the Minimum Required The remaining 75% of the minimum required direct care hours may be fulfilled by other staff identified in subsection (f) as long as it can be documented that they provide direct care and as long as nursing care is provided in accordance with the Nurse Practice Act.</p> <p>6) The amount of time determined in subsections (1)(4) and (5) is expressed in hours. Dividing the total number of hours needed by the number of hours each person works per shift (usually 7.5 or 8 hours) will give the number of persons needed to staff each shift. Calculations shall not include time for scheduled breaks or scheduled in-service training. The number of residents used to calculate staff ratios shall be based on the</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>facility's midnight census. This REQUIREMENT was not met as evidenced by the following: Based on record review and interview, the facility failed to meet staffing requirements for nursing and personal care for 11 of 14 consecutive days reviewed. This failure has the potential to affect all 94 residents who reside in the facility. Findings include: The two-week staffing spreadsheet dated 12/8/16 through 12/21/16 provided by E1, Administrator on 12/28/16 documents staffing for 14 consecutive days. This spreadsheet for the 14 day time period documents the average Skilled Resident Census of 6.64 and the average Intermediate Care Resident Census of 88.21. The total minimum hours for direct care staff is calculated at 245.76 hours in a 24 hour period in order to meet minimum staffing requirements. Included in the 245.76 hours are 61.44 licensed direct care staff hours. Included in the 61.44 hours of licensed direct care staff hours is 24.58 hours of Registered Nursing (RN) hours. RN staffing hours were short 11 of the 14 days of the 24.58 Registered Nurse hours required for each 24 hour period for the following days:</p> <p>12/9/16 documents a total of 20.75 hours, short 3.83 hours</p> <p>12/10/16 documents a total of 9.75 hours, short 14.83 hours</p> <p>12/11/16 documents a total of 9 hours, short 15.58 hours</p> <p>12/13/16 documents a total of 16.75 hours, short 7.83 hours</p> <p>12/14/16 documents a total of 23.75 hours, short</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>0.83 hours</p> <p>12/15/16 documents a total of 24 hours, short 0.58 hours</p> <p>12/16/16 documents a total of 10.25 hours, short 14.33 hours</p> <p>12/17/16 documents a total of 11.75 hours, short 12.83 hours</p> <p>12/18/16 documents a total of 14 hours, short 10.58 hours</p> <p>12/19/16 documents a total of 16.75 hours, short 7.83 hours</p> <p>12/20/16 documents a total of 4 hours, short 20.58 hours.</p> <p>Licensed Nursing staffing hours were short six of the 14 days of the 61.44 Licensed Nurse hours required for each 24 hour period for the following days:</p> <p>12/10/16 documents a total of 46.50 hours, short 14.94 hours</p> <p>12/11/16 documents a total of 58 hours, short 3.44 hours</p> <p>12/14/16 documents a total of 53.25 hours, short 8.19 hours</p> <p>12/17/16 documents a total of 55.75 hours, short 5.69 hours</p> <p>12/18/16 documents a total of 50 hours, short 11.44 hours</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>12/20/16 documents a total of 49.50 hours, short 11.94 hours.</p> <p>Additional Direct Care Staff hours were short six of the 14 days of the 184.32 hours required for each 24 hour period for the following days: 12/10/16 documents a total of 136.35 hours which is short 47.97 hours 12/11/16 documents a total of 140.63 hours which is short 43.69 hours 12/13/16 documents a total of 178.33 hours which is short 5.99 hours. 12/17/16 documents a total of 139.30 hours which is short 139.30 hours 12/18/16 documents a total of 128.50 hours which is short 55.82 hours 12/20/16 documents a total of 182.75 which is short 1.56 hours.</p> <p>On 12/29/16 at 12:15am, E4, Registered Nurse stated the facility is short staffed. On 12/29/16 at 12:32am, E5, Certified Nursing Assistant (CNA), stated "staffing is horrible." On 12/29/16 at 12:55am, E6, CNA stated, "... we (facility) are short (staffed) a lot..." On 12/29/16 at 12:45pm, E1, Administrator stated the staffing numbers that were provided were accurate. E1 stated they are working on hiring more staff. The Facility Data Sheet dated 12/28/16 documents that 94 residents reside in the facility. On 12/28/16 at 2:30pm, R2 stated, "... third shift is terrible..." and that sometimes it takes 2 hours to get a CNA to clean R2 up after having a bowel movement. R2 stated there have been times where there has only been two CNA's on night shift (10pm-6am) to care for the entire facility. R2 stated R2 gets upset frequently and will cry due to not being able to receive timely incontinence care.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 12/29/16 at 11:30am, R4 stated the facility is "short staffed." R4 stated there are many times when R4 is incontinent due to the staff not being able to assist R4 to the bathroom timely. R4 stated that R4 can and will go on the toilet if the staff can assist him timely. R4 states the longest R4 has waited for assistance has been one hour.</p> <p>(B)</p>	S9999		
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