

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6003446</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/11/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HEARTLAND OF GALESBURG</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>280 EAST LOSEY STREET GALESBURG, IL 61401</b>
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S 000	Initial Comments  Complaint investigation 1720054/IL90849	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1010h) 300.1010i) 300.1210b) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>01/27/17</b>
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S9999	<p>Continued From page 1</p> <p>decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>i) At the time of an accident or injury, immediate treatment shall be provided by personnel trained in first aid procedures.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p>	S9999		
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S9999	Continued From page 2  Based on record review and interview, the facility failed to ensure all staff had knowledge of the conditions that require initiation of CPR (cardiopulmonary resuscitation), neglected to follow their policy regarding CPR initiation, and failed to ensure staff provided change in status assessments for one resident (R1) reviewed for advanced directives/CPR. These failures resulted in R1's advance directives not being honored in that R1 did not receive CPR when R1 suffered respiratory arrest.  The failure also has the potential to affect 29 residents reviewed for advanced directives/CPR. (R3-R31)  Findings Include:  Facility policy, entitled, "Patient Protection:Abuse, Neglect, Exploitation, Mistreatment & Misappropriation Prevention", copyright date 2016, documents, "Neglect is the failure of the facility, its employees or service providers to provide goods or services to a resident..."  The facility policy, entitled "Cardio-Pulmonary Resuscitation [CPR]: Adult", revised 08/2014, documents, "CPR is initiated unless one of three following conditions is present: 1) a valid DNR [Do Not Resuscitate] is in place; 2) initiating CPR could cause injury or peril to the rescuer; or 3) in the presence of obvious signs of clinical death (e.g. [that is], rigor mortis, dependent lividity, decapitation, transection, or decomposition) ...Procedure: upon discovering unresponsive patient with no breathing or no normal breathing, call for help ...initiate compressions ...attach and	S9999			

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S9999	<p>Continued From page 3</p> <p>use AED [automated external defibrillator] ...continue CPR until relieved, spontaneous breathing and, or heart rate resumes or emergency medical personnel arrive and assume control of the situation."</p> <p>R1's "Routine Physician Orders/MARs [Medication Administration Record]", dated 1/1/2017, document, "Advanced Directives: Full-Code ". R1's medical chart has a full-sized, light purple, sheet of paper the documents "RESIDENT IS A FULL CODE ". R1's "Admission Record Report", dated 1/1/2017, documents, "Current admission date-12/26/2016".</p> <p>Facility document, entitled [R1's name], dated 12/27/2016, documents R1 is a full code. Per E2 (Director of Nursing), on 1/5/2017, at 12:00 p.m., this document was taped in R1's closet, and located at the nurse's station, and is used as a quick reference to R1 Activities for Daily Living, Safety, Skin Care, and Special Needs Care.</p> <p>R1's "[Facility initials/city] Progress Notes", dated 1/3/2017, charted by E3 (Licensed Practical Nurse), document, "1745 [5:45 p.m.] this nurse reentered room to check on the resident and there were 0 respirations, skin cool no VS [vital signs] or heart tones". R1's medical records do not document CPR was ever initiated, or the 911 was ever notified.</p> <p>On 1/5/2017, at 12:25 p.m., E5 (Registered Nurse/Nurse Manager) confirmed: being the first nurse to find R1 unresponsive, on 1/3/2017 at 5:45 p.m., in R1's bed; R1 was a full code status per R1's chart; CPR should have been started right away; and CPR was not done at any time.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>On 1/6/2017, at 12:50 p.m., E5 confirmed R1 did not have any of the "clinical signs" of death according to the aforementioned facility policy.</p> <p>On 1/5/2017, at 12:00 p.m., E2 (Director of Nursing), confirmed: R1 was admitted on 12/26/2016 from a local hospital; R1 was to be a short-term stay and then be discharged to R1's home; R1 was a full-code status upon admission; R1's code status was on the kardex at the nurse's station, and in R1's room for staff to see; E5 (Registered Nurse) should have started CPR immediately upon finding R1 unresponsive; and E5 should have called for help and notified 911 services.</p> <p>On 1/5/2017, at 12:44 p.m., E3 confirmed: E3's aforementioned nursing progress notes; R1 was a full code; CPR was not performed on R1; CPR should have been performed on R1; and 911 was not notified.</p> <p>Physician's order sheet, dated December 2016 documents that R1 has a history of COPD (Chronic Obstructive Pulmonary Disorder).</p> <p>Discharge Summary from the local hospital, dated 12-26-16, documents that R1 had oxygen saturation levels from 92-96% on room air.</p> <p>Skilled Nursing Progress Note, dated 12-27-16 at 10:13 PM, state, "resident is alert and able to make needs known..."</p> <p>Skilled Nursing Progress Note, dated 12-29-16 at 3 AM, document that R1 is "alert and oriented x3" (to person, place and time).</p> <p>The facility policy, entitled "Change in Condition", dated 11/2016, documents, "immediate notification is recommended for any symptom,</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>sign or apparent discomfort that is acute or sudden in onset and is a marked change in relation to usual symptoms and signs, or is unrelieved by measures already prescribed."</p> <p>R1's: "Routine Physician Orders/MARs [Medication Administration Record]", dated 1/1/2017, documents, "Advanced Directives: Full-Code"; "Admission Record Report", dated 1/1/2017, documents, "Current admission date-12/26/2016"; "Radiology Report", dated 1/1/2017, documents, "Patchy perihilar infiltrates and subsegmental atelectasis with minimal right pleural effusion"; and Physician's Order Form, dated 1/1/2017, documents, levofloxacin 750 milligrams daily, times five days, for Upper Respiratory Infection.</p> <p>R1's vital signs are documented in the electronic medical record as blood pressure-115/26, heart rate-89 and respiratory rate-20 on 1-2-17 at 10:55 AM.</p> <p>R1's vital signs are documented in the electronic medical record as blood pressure-143/67, heart rate-83 and respiratory rate-24 on 1-2-17 at 8:30 PM.</p> <p>R1's "[Facility initials/city] Progress Notes", dated 1/3/2017, at 11:17 a.m., document, "Cont[inues] to have increased SOB [shortness of breath], at rest and esp[ecially] with any exertions. O2 [oxygen] is running at 3 L [liters] per nasal cannula, and sat[uration] is just at 89%. Up to 4L with no improvement. Remains on [levofloxacin] for pneumonia..." R1's medical record does not document R1's physician was notified, nor any new orders prescribed. R1's medical record does not provide any further documentation until 1/3/2017 at 5:20 p.m.</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>R1's "[Facility initials/city] Progress Notes", dated 1/3/2017, charted by E3 (Licensed Practical Nurse), document: 1) "1720 [5:20 p.m.] VS [vital signs] were taken MD [medical doctor] was called for new order for nebs [breathing treatments]. BP [blood pressure] 98/42, P [pulse] 96, R [respirations] 22, T [temperature] 98.6. Resident was alert and responding could not tell me what was wrong with her she kept saying I don't know"; 2) "1745 [5:45 p.m.] this nurse reentered room to check on the resident and there were 0 respirations, skin cool no VS or heart tones"; R1's medical records do not provide documentation that vitals, or status checks, were done on R1, from 5:20 p.m. to 5:45 p.m. on 1/3/2017.</p> <p>On 1/5/2017, at 12:44 p.m., E3 confirmed: E3's nursing progress notes; and confirmed no resident status checks were done from 5:20 p.m. to 5:45 p.m. on 1/3/2017.</p> <p>On 1/5/2017, at 12:00 p.m., E2(Director of Nursing) confirmed: R1 was admitted on 12/26/2016 from a local hospital; R1 was to be a short-term stay and then be discharged to R1's home; R1 was a full-code status upon admission; and no resident status checks were done from 5:20 p.m. to 5:45 p.m. on 1/3/2017.</p> <p>On 1/5/2017, at 3:30 p.m., R2 [R1's roommate on 1/3/2017], stated, in between R1's vitals being taken [at 5:20 p.m.] and staff coming back in the room [at 5:45 p.m.], all R2 heard was noises and " I knew she needed help". R2 was unable to give a timeframe for when R2 last heard any noise from R1's side of the room.</p> <p>The facility document, entitled "Record of Death",</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>documents R1's "Date of Death: 1/3/2017 and Hour: 5:45 p.m."</p> <p>On 1/5/2017 at 4:25 p.m., E2 confirmed: E5, being an RN, would respond to any codes in the facility; and there are 29 residents (R3-R31), residing in the facility that have a code status of Full (requiring all life support measures).</p> <p>(AA)</p>	S9999		