

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005631	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/19/2017
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NAME OF PROVIDER OR SUPPLIER COUNTRYVIEW CARE CENTER-MACOMB	STREET ADDRESS, CITY, STATE, ZIP CODE 400 WEST GRANT STREET MACOMB, IL 61455
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S 000	Initial Comments Complaint# 1720280/IL91087 Statement of licensure violations	S 000		
S9999	Final Observations 300.610a) 300.1210b) 300.1210d)1)2) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

02/07/17

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>procedures</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These requirements were not met as evidenced by: Based on observation, record review, and interview, the facility failed to readily identify an outbreak of rashes as a potential transmission of a communicable disease and failed to promptly initiate treatment of residents for a communicable disease after receiving a physician's order to treat all residents. This failure has the potential to effect all 50 resident currently residing at the facility.</p> <p>This failure also resulted in compromised skin integrity due to scratching, a bacterial infection of the skin, extremity, pain, and hospitalization for one of three residents (R1) reviewed for skin rashes in a sample of three.</p> <p>Findings include:</p> <p>1) On 1/17/17 at 1:48 p.m., E1 (Acting Administrator - License Pending) reported staff</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>discovered (R1) had cellulitis and sent R1 to the hospital to be evaluated (on 12/27/16). E1 stated the facility received a phone call from the hospital physician (Z1 Physician - Hospitalist) reporting R1 had scabies (a contagious intensely itchy skin condition cause by a tiny, burrowing mite). E1 stated, "I thanked (Z1 Physician -Hospitalist) and asked for confirmation for our records. I asked if any test was done. (Z1) said no we wouldn't get a positive reading because (Z1) was going to treat it." E1 indicated E1 had this conversation with Z1 the same day R1 was sent to the hospital (12/27/16). E1 reported after E1's conversation with Z1 the decision to treat the residents was made. E1 indicated all residents were then treated for scabies on 1/04/17 (eight day later) and again on 1/17/17. E1 stated there are six residents that still have rash but all the rashes are improved. E1 reported in November (2016) there were residents with rash and E1 wanted to know what it was so E1 had them tested (laboratory skin scraping for detection of scabies) but there was nothing positive. E1 stated, "Just a skin rash going on." On 1/17/17, E1 provided a handwritten note containing R1, R2, R3, R4, R5, and R6's names indicated theses were residents who still had rash on 1/17/17.</p> <p>Laboratory reports dated 11/04/16 show R2, R7, R10, R12, R14, R16, R20, R21, and, R22 had skin scrapings obtained for scabies examination with the results of each test stating "Quantity Not Sufficient". A laboratory report dated 11/05/16 for scabies examination for R1 also states, "Quantity Not Sufficient." A current resident roster shows the residents who had skin scrapings for scabies in November 2016 reside in all areas of the facility. Shower/Abnormal Skin Reports from 11/03/16 through 12/12/16 document skin rashes were reported for R1, R2, R4, R5, and R7</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>through R18. A current room roster shows the residents with reported skin rashes reside in all areas of the facility.</p> <p>On 1/18/17 at 12:25 p.m., Z3 (R2's Attending Physician) reported Z3 gave orders on 12/06/16 for R2 to be treated for scabies, as well as R3 (R2's Roommate). R2's POS (Physician Order Sheet) contains a order handwritten by E9 (LPN - Licensed Practical Nurse) stating, "Permethrin Cream (Anti-parasitic treatment for scabies) now and one week later." This order is transcribed to R2's December 2016 TAR (Treatment Administration Record) however the word "Hold" is written on the order and there is no documentation in R2's records to indicate the order was completed. R2's December 2016 MAR (Medication Administration Record), TAR (Treatment Administration Record), and Nurses' notes contain no indication R2 was treated as Z3 ordered on 12/06/16 or on 12/13/16 one week later. R2's Physician Progress Notes include written orders from the local wound care clinic dated 1/11/17 state, "Take 10-3 mg (milligram) tablet of Ivermectin (An oral anti-parasitic treatment for scabies) now, then take 10-3 mg tablet orally in one week. Launder all clothing worn recently in hot water. Start Permethrin Cream today. Apply from the neck down now, then repeat in one week. Apply TAC (Triamcinolone Cream - a topical steroid) 0.1 percent three times daily to affected areas for itching. Roommate or anyone in close contact should also be treated simultaneously." The wound clinic orders were not transcribed to R2's January 2017 POS, MAR or TAR. The only documentation to address these orders is a Nurses' Note for R2 written by E9 (LPN) after and 1/16/17 entry which states, "Late entry 1/11/17 Ivermectin pills given to resident per orders.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>Laundry done and cream applied."</p> <p>R3 (R2's Roommate) also has a handwritten order by E9 (LPN) on his December 2016 POS from Z3 (R2's Attending Physician) stating, "Permethrin Cream now and one week later." R3's December 2016 MAR, TAR, and Nurses' notes contain no indication R2 was treated as Z3 ordered on 12/06/16 or on 12/13/16 one week later.</p> <p>On 1/17/17 at 1:30 p.m., R2 and R3 stated they had both been treated for scabies on morning of 1/17/17. R2 indicated R2 had been treated before and even had seen a doctor who told him R2 was contagious. R2 believes the symptoms started about "Six months ago" but can't be sure of how long he's had the problem. R2 reports he still itches but "It's not as bad as it was before." R2 reported his worst itching was on his legs and buttocks. R2 continues to have rash on his arms, torso and legs. R3 (R2's Roommate) also reports itching and rash. R3 has a red, circular, macule type rash areas on both upper arms and upper legs and a few areas scattered sparsely across the abdomen. R3 believes the rash is resolving since he received treatment.</p> <p>A POS (Physician Order Sheet) dated 12/12/16 documents E13 (Past DON - Director of Nursing) obtained orders from E4 (Medical Director) to treat all residents at the facility with Permethrin Cream (an anti-parasite treatment for scabies) or Ivermectin (an oral anti-parasite treatment for scabies). On 1/18/17, E1 (Acting Administrator - License Pending) provided a type written note indicating E13 (Past DON's) employment was terminated on 12/23/16 and E13 was not available interview. A policy dated 5/07 and titled Infection Control Surveillance and Monitoring</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>states "Monitoring of the day to day operation of the Infection Control Program will be conducted by the DON (Director of Nursing). Included in these duties are: a. Investigation and implementation of controls to prevent infections in the facility. b. Determine and direct the correct procedures necessary for the prevention of infections." On 1/18/17 at 1:05 p.m., E3 (DON - Director of Nursing) stated E3's first day of employment with the facility was 1/16/17. E3 reported E3 was made aware of scabies treatments occurring on 1/17/17 as staff were providing the second round of scabies treatment to the residents.</p> <p>On 1/18/17 at 2:00 p.m., E9 (LPN - Licensed Practical Nurse) reported the orders E13 (Past DON) received on 12/12/16 for scabies treatment of all the residents were not carried out until 1/04/17. E9 (LPN) stated E13 (Past DON) didn't want to proceed with the scabies treat orders received on 12/12/16 until all the skin scrapings laboratory reports had come back. E9 reported staff proceeded with scabies treatment for all residents (on 1/04/17) "Because a doctor had called with concerns. So we went ahead." E9 (LPN) reported a second round of scabies treatment was provided to all the residents on 1/17/17.</p> <p>On 1/18/17 at 5:04 p.m., E4 (Medical Director) verified E4 gave orders for all the residents residing at the facility to have scabies treatment on 12/12/16. E4 stated, "I am not certain how many had rash or who but if it's more than one resident and more than one room the whole facility should be treated. Clinically, a skin scraping alone, it's not based on that. If there's rashes that are spreading and not responding to other treatment it's worth going ahead and</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>treating all. If it's not a good skin scraping or it's negative that doesn't mean you shouldn't treat." E4 (Medical Director) reported E4 was never notified the orders E4 gave to treat all residents on 12/12/16 were not carried out until 1/04/17.</p> <p>The CDC (Centers for Disease Control and Prevention) Internet site states, "Diagnosis of a scabies infestation usually is made based upon the customary appearance and distribution of the rash and the presence of burrows. Whenever possible, the diagnosis of scabies should be confirmed by identifying the mite or mite eggs or fecal matter. This can be done by carefully removing the mite form the end of it burrow using the tip of a needle or by obtaining a skin scraping to examine under a microscope for mites, eggs, or mite fecal matter. However, a person can still be infested even if mites, eggs, or fecal matter cannot be found; fewer than 10 to 15 mites may be present on an infested person who is otherwise healthy." This reference is dated 11/02/2010 and the content source is identified as Global Health (http://www.cdc.gov/globalhealth) - Division of Parasitic Diseases (/parasites/).</p> <p>A Facility Data Sheet dated 1/17/17 completed by E1 (Acting Administrator - License Pending) documents there are currently 50 residents residing at the facility.</p> <p>2) On 1/17/17 at 1:00 p.m., R1 was transferred from a wheelchair to the bed and provided incontinence care by E5 (CNA - Certified Nursing Assistant). R1 had a red, blotchy rash covering R1's trunk, chest, and both arms as well as a light red blotchy rash around both ankles. R1 was confused and unable to give a history of the rash onset and treatment. E5 (CNA) reported R1</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>recently had a problem with cellulitis of both R1's arms.</p> <p>A Shower/Abnormal Skin Report sheet dated 11/03/16 stated R1 had "Red marks on (R1's) breast." R1's Nurses' Notes from 10/15/16 through 11/15/16 contain no entries documenting R1 had skin rash or itching, however, a laboratory report dated 11/05/16 indicates R1 had a skin scraping for scabies (a contagious intensely itchy skin condition cause by a tiny, burrowing mite) examination on 11/05/16. The test results indicate there was a problem with the test specimen indicating, "Quantity Not Sufficient." Shower/Abnormal Skin Reports for R1 dated 12/01/16, 12/12/16, and 1/02/17 document R1 had rash covering R1's entire body. R1's Nurses' Notes from 10/15/16 through 12/29/16 contain no entries documenting R1's rash or associated symptoms or notification of R1's Representative or Z4 (R1's Attending Physician). There are no entries in R1's Nurses' Notes after 11/28/16 at 10:00 a.m. until 12/27/16 at 9:00 a.m. A 12/27/16 Nurses' Note at 9:00 a.m. documents R1's right arm was red up to R1's neck and weeping clear fluid. A Communication Form dated 12/27/16 states R1's right arm is red, swollen, hot to touch with skin weeping clear fluid from the the top of (R1's) neck.</p> <p>A history and physical form from a local hospital completed by (Z1 Physician - Hospitalist) indicates R1 was admitted to the hospital on 12/27/16. Z1's report states, "Came to the ER (Emergency Room) (12/27/16). (R1) says it started a few weeks ago. Per report (the Long Term Care facility) brought (R1) to the ER after complaining of right arm pain, swelling, and redness for three weeks. Right upper extremity painful, torso, upper extremities erythema (red)</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>warm to touch, rash present. Areas on chest appear to be weeping. Assessment/Plan: 1. Scabies 2. Right arm cellulitis 3. Right arm pain." Z1 documents, "During my assessment, (R1) is furiously scratching all over (R1's) body, arms, trunk and groin areas. (R1's) skin has widespread scratch marks with areas of redness, there is some weeping in (R1's) upper chest, there is groin redness and swelling in (R1's) right upper extremity/arm. I suspect (R1) may have scabies (a contagious intensely itchy skin condition cause by a tiny, burrowing mite) from the pattern of (R1's) dermatological issues and as such I will isolate (R1 and start Permethrin (a medicated cream to treat scabies)." A hospital Discharge Summary dated 12/29/16, dictated by Z1 (Hospitalist) states, "Admitted following redness and swelling with pain on her right arm. In the ER there were concerns for cellulitis. On the medical floor we noted severe itching with subsequent scratching leading to burrows and scales and some ulcerations. Most intense regions appear to be groin, (under the breasts) as well as finger webs and torso. We washed her and used Permethrin. Today, she is not in any distress and is feeding herself, she is no longer scratching herself and denies itching. Yesterday, she had an area of weeping on her chest. This has resolved. Discharging her back to the Nursing Home. I have spoken to them about having such an infectious condition in their facility and suggest they take necessary precautions. I believe (R1's) skin breakdowns were secondary to her intense scratching."</p> <p>300.510a) Section 300.510 Administrator a) There shall be an administrator licensed under the Nursing Home Administrators Licensing and Disciplinary Act (Ill. Rev. Stat. 1987, ch. 111, par.</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>3651 et seq.) full-time for each licensed facility. The licensee will report any change in administrator to the Department, within five days.</p> <p>This Requirement is not met as evidenced by:</p> <p>Based on record review and interview, the facility failed to have a licensed Nursing Home Administrator and failed to notify the state agency of a change in the designated Licensed Nursing Home Administrator. This failure has the potential to effect all 50 residents currently residing at the facility.</p> <p>Findings include:</p> <p>An undated typed written form titled Job Description Administrator states, "(Administrator) must hold, or be eligible for, a Nursing Home Administrator's license in the the state which he/she is practicing."</p> <p>On 1/17/17 at 8:36 a.m., E1 (Acting Administrator - License Pending) reported E1 was the acting Administrator but did not have a temporary license with the state but had completed an application. E1 indicated E1 had received a deficiency notice regarding E1's licensed nursing home administrator application. E1 provided a copy of a notification of deficiency dated 11/28/16 from the state Division of Professional Regulation that stated, "Your application or request cannot be processed due to errors or deficiencies. No further action can be taken on your application until such time as all deficiencies have been met. A CA-NHA (Certification of Acceptance - Nursing Home Administrator) form needs to be completed for the facility where you are employed. Please have the HL (Certificate of Health) form completed by your physician. This form must be</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>completed by a licensed physician, an MD (Medical Doctor), not any other nurse practitioners."</p> <p>On 1/17/17 at 1:45 p.m., E1 indicated E1's employer had resubmitted (the CA-NHA form) to the state licensure board to address one of the deficiencies noted in the 11/28/16 deficiency notice. A CA-NHA form dated 12/28/16 states E1 began employment as an administrator at the facility on 10/03/16. The CA-NHA form states "Applicant: To ensure timely receipt of a temporary license, the completed application packet for licensure must be received in the Department of Financial and Professional Regulation at least 60 days prior to the appointment of the individual as a nursing home administrator."</p> <p>On 1/17/17 at 1:45 p.m., E1 explained E1's initial HL form was initially completed by a Nurse Practitioner and E1 was waiting for E1's health insurance benefits to become effective (90 days after employment) before getting a physical from a MD (Medical Doctor) to address the second deficiency. E1 stated as of 1/17/17, E1 did not yet have an appointment with a physician to correct the deficiency for the HL (Certificate of Health) requirements for E1's request for Nursing Home Administrator licensure</p> <p>On 1/18/19, E1 (Acting Administrator - License Pending) provided a type written paper, undated and titled "Administrator Timeline for past two years". On this form E2 (Past Administrator-Corporate Traveling Administrator) is listed as serving as the facility's Administrator from (8/2016 to 12/2016). On 1/17/17 at 1:45 p.m., when asked who the licensed administrator for the facility was, E1 stated, "I don't have an answer for</p>	S9999		
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005631	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 01/19/2017
NAME OF PROVIDER OR SUPPLIER COUNTRYVIEW CARE CENTER-MACOMB		STREET ADDRESS, CITY, STATE, ZIP CODE 400 WEST GRANT STREET MACOMB, IL 61455		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 11</p> <p>you."</p> <p>On 1/18/17 at 3:00 p.m., E2 (Past Administrator) indicated E2's last day at the facility was the end of December 2016 (12/31/16). E2 stated E2 was currently the Administrator at another Long Term Care Facility. On 1/18/17 at 3:40 p.m., E1 and E2 were unable to provide verification that the state agency was notified of the change in the facility's designated Administrator after 12/31/16.</p> <p>A Facility Data Sheet dated 1/17/17 completed by E1 (Acting Administrator - License Pending) documents there are currently 50 residents residing at the facility.</p> <p>(B)</p>	S9999		