

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6016083</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>01/18/2017</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>RENAISSANCE CARE CENTER-DD</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1675 EAST ASH STREET<br/>CANTON, IL 61520</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| Z 000 | <b>COMMENTS</b><br><br>Statement of Licensure Violations  | Z 000 |  |  |
| Z9999 | <b>FINDINGS</b><br><br>Statement of Licensure Violations<br><br>350.620a)<br>350.1210<br>350.1230d)2)<br>350.3240a)<br><br>Section 350.620 Resident Care Policies<br><br>a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.<br><br>Section 350.1210 Health Services<br><br>The facility shall provide all services necessary to maintain each resident in good physical health.<br><br>Section 350.1230 Nursing Services<br><br>d) Direct care personnel shall be trained in, but are not limited to, the following: | Z9999 | <h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3> |  |

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| Illinois Department of Public Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE<br><b>01/30/17</b> |
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| Z9999              | <p>Continued From page 1</p> <p>2) Basic skills required to meet the health needs and problems of the residents.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observations, record review and interview the governing body:</p> <p>1) Failed to ensure the facility had a policy regarding sufficient staffing ratios to meet the needs of the individuals and provide active treatment potentially affecting 61 of 61 residents who reside in the facility (R1-R61).</p> <p>2) Failed to meet the basic needs of 8 of 8 individuals according to witnessed observations of the facility on 1/1/17 between 5:06 pm and 6:08pm for (R4, R5, R6, R7, R9, R11, R12, R22)</p> <p>3) Failed to Implement and/or document Active Treatment Programs as defined in the residents' IPP for the month of December 2016 affecting 27 of 61 residents in the facility (R2, R5, R6, R7, R9, R10, R11, R12, R14, R15, R20, R24, R25, R29, R30, R33, R38, R40, R41, R42, R47, R50, R54, R55, R56, R59, R60)</p> <p>4) Failed to report to the Department and</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 2</p> <p>investigate allegations of neglect for 2 of 2 individuals whose guardians spoke with the administrator regarding concerns with care and hygiene (R2, R62)</p> <p>Findings include:</p> <p>1) An undated facility roster provided at the start of the survey on 1/1/17 identifies the facility with 61 Residents of which 1 functions at the level of Severe Intellectual Disability (R12) , 1 functions at the level of Moderate Disability (R7) and 59 individuals function at the level of Profound Intellectual Disability (R1-R6; R8-R11; R13-R61).</p> <p>A Resident List report dated 1/3/17 and provided by E2, Director of Nursing on 1/3/17 shows that of 61 residents residing in the facility, 59 are incontinent of bowel and bladder and two have urinary catheters.</p> <p>A Resident List Report dated 1/10/17 and provided by E1, Administrator on 1/10/17 shows that the facility has 4 residents with tracheostomies.</p> <p>The Resident List reported dated 1/10/17 also shows that of the 61 residents, 59 require staff to assist with turn and repositioning if they are in their wheelchair.</p> <p>Of the 61 residents, 51 require assistance with turn and repositioning if they are out of their wheelchair.</p> <p>An undated and untitled paper provided by E4, Assistant Director of Nurses on 1/3/17 shows that two of 61 residents in the facility are verbal, but unreliable for interview (R7, R12).</p> | Z9999 |  |  |
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| Z9999   | <p>Continued From page 3</p> <p>During interview on 1/1/17 at 6:15pm, E1 stated at the time of the surveyor's arrival on 1/1/17 for 2nd shift, there were 3 scheduled nurses and 4 scheduled CNA's for 61 total care patients. Additionally, one CNA had come in to help feed during the 2 hour feeding period.</p> <p>During interview on 1/3/17 at 7:19am, E1 was asked to provide a facility policy on staffing ratios as well as a definition of Direct Care Staff. E1 stated, "We don't have one."</p> <p>2) During observations on 1/1/17 beginning at 5:06pm, surveyor walked on to the unit and came to the nurses station which was not staffed. R6 was sitting in her wheelchair across from the nurses station with a shirt and a diaper on which was unfastened. R6's knees were bent and her legs were drawn up facing the hallway, leaving her exposed.</p> <p>R11 can be ambulatory with assistance of staff but scoots on the floor propelling herself with her hands if unassisted by staff.</p> <p>At 5:11pm, R11 was sitting unattended on the floor outside of her room next to the nurses station. R11 had on a helmet and a shirt. R11 was naked from the waist down and was incontinent on the hallway floor.</p> <p>1/1/17 at 5:21pm, staff moved R11 into her room and dressed her.</p> <p>There were 3 CNA's feeding 3 individuals in the dining room. E5, Registered Nurse advised all residents were in the building, no one was in the hospital or on a home visit and the total census was 61.</p> | Z9999   |   |   |

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| Z9999 | <p>Continued From page 4</p> <p>There were 3 nurses on the floor with their medication carts passing medications.</p> <p>There were 2 CNA's on the floor for the 58 total care individuals who were not eating.</p> <p>1/1/17 at 5:25pm, R11 scooted on the floor and sat behind the unattended nurses station on the floor.</p> <p>1/1/17 at 5:47pm R6 was now dressed and rolled on the floor across hallway floor near nurses station. R6 rolled over to a wet floor sign and picked it up, holding it over her head.</p> <p>1/1/17 at 5:55pm, R12 was sitting tilted back in his wheelchair inside his bedroom facing the hallway. R12 spoke as the surveyor went by. R12 was noted to have brown sweat pants on which were saturated from the elastic waistline approximately half way down to both knees. R12 was verbal and repeats what is said to him in addition to asking people their names.</p> <p>1/1/17 at 5:56pm surveyor entered a room shared by R4, R5 &amp; R9.</p> <p>R4 was laying in a bed in the low position on his right side. R4 had a blanket over his legs and waist with a plastic hanger pulled over his right knee which was in a bent position. R4 also had a package of wet wipes in his bed. R4's shirt was saturated with drool from the center front, midway down his chest and over to his right sleeve.</p> <p>R9 has a Behavior Modification Plan dated 11/4/16 for a behavior of Getting out of Bed Repeatedly during sleep times. R9 is a 15 year old male who is mobile on the floor and has good reaching and grasping skills. R9's BMP has</p> | Z9999 |  |  |
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| Z9999              | <p>Continued From page 5</p> <p>interventions of physically redirecting him back to his bed.</p> <p>On 1/1/17 at 5:59pm, R9 was laying in R5's bed in a low position. There were hygiene supplies marked with R5's name including shaving cream and lotion on the floor within R9's reach. R9 was wearing a t shirt and a soiled diaper which was unfastened. R9's hands were in his diaper which contained feces.</p> <p>R5 was laying in R9's bed.</p> <p>Cartoons were playing in room on TV, toys, clothing and a lap tray from a wheelchair were laying in various areas on the floor of R4, R5 &amp; R9's room.</p> <p>On 1/1/17 R7 &amp; R22's room was entered at 6pm. There was a torn sheet seam laying across the sink next to the door. Clothing was in hanging out of closet and on the floor, bedside tables were heaping with personal items next to R7's bed. R7 was uncovered with only a diaper on and in bed for the evening.</p> <p>R22 was laying in his bed with a nebulizer mask running but off of his face and covering his right ear.</p> <p>At 6:08pm, E1, Administrator, E2, Director of Nursing and E3, Residential Service Director/Qualified Intellectual Disability Professional walked into R4, R5 &amp; R9's room and confirmed the observations as described.</p> <p>E1, E2 and E3 then entered R7 and R22's room and confirmed the observations as noted.</p> <p>E1, E2 and E3 also confirmed R12 was still sitting</p> | Z9999         |   |                    |

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| Z9999              | <p>Continued From page 6</p> <p>in his chair incontinent of urine on 1/1/17 at 6:12pm.</p> <p>During interview on 1/1/17 at 6:08pm E1 confirmed this surveyors observations and stated she "can't deny" the observations or the lack of basic cares such as incontinence and lack of staff to supervise the individuals observed.</p> <p>During an interview with Z1 on 1/1/17 at 7:12 pm, CNA speaking under condition of anonymity, was asked if all residents were currently home. Z1 stated yes, they have been on break, not attending day training or school for two weeks during the holidays.</p> <p>Z1 was asked what daily duties are expected of her to fulfill her job assignment as a CNA. Z1 stated she is responsible for the individuals' showers or bed baths, turning and repositioning, 15 minute bed checks, active treatment programs, passive range of motion, oral care, feeding, snacks and charting.</p> <p>Z1 was asked approximately how many individuals she was responsible for. At the time of the interview, 3 individuals were being fed 1:1 with 3 CNA's leaving 2 CNA's left to provide total cares to 58 individuals. Z1 was asked how long the other CNA's would be feeding. Z1 stated about 2 hours.</p> <p>Staffing of CNA's for 1/1/17 2nd shift provided 4 CNA's to care for 61 totally dependent individuals.</p> <p>Undated Staffing sheets provided by E1 on 1/3/17 for CNA's and Nurses for three days prior to the survey include the following staffing provided for 61 individuals which require total care:</p> | Z9999         |   |                    |

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| Z9999              | <p>Continued From page 7</p> <p>12/30/16 - 1st shift - 2 nurses, 6.75 CNA's<br/>2nd shift - 3 nurses, 8.5 CNA's<br/>3rd shift - 2 nurses, 3 CNA's</p> <p>12/31/16 - 1st shift - 2 nurses, 5 CNA's<br/>2nd shift - 3 nurses, 5 CNA's<br/>3rd shift - 2 nurses, 3 CNA's</p> <p>1/1/17 - 1st shift - 2 nurses, 5 CNA's<br/>2nd shift - 3 nurses, 4 CNA's<br/>3rd shift - 2 nurses, 3 CNA's</p> <p>3) During record review, there is no reproducible evidence that Active Treatment programs as described in the Individual Personalized Plans (IPP) were consistently implemented and/or documented for the following individuals and programs:</p> <p>December 2016:</p> <p>a) R2 has a program for having consistent responses to be run twice daily. This program does not have evidence of being performed 8 of 31 days.</p> <p>R2 has a program for visual tracking to be run twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R2 has a program for response to positive sensory stimulation to be run twice daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>b) R5 has a program for walking with assistance 15 steps daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>R5 has a program for matching picture or color</p> | Z9999         |   |                    |

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| Z9999              | <p>Continued From page 8</p> <p>cards twice daily. This program does not have evidence of being performed 5 of 31 days.</p> <p>c) R6 has a program to identify body parts with staff twice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R6 has a program to wave her hand in response to staff waving daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R6 has a program to identify objects/shapes twice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>d) R7 has a program to use his communication book to express his wants/needs daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R7 has a program to walk short distances daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>e) R9 has a program to reach and grasp for items of his choice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>f) R10 has a program to reach and grasp objects twice daily. This program does not have evidence of being performed 8 of 31 days.</p> <p>R10 has a program to activate a switch with physical assistance daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>g) R11 has a program to choose between two outfits daily. This program does not have evidence of being performed 14 of 31 days.</p> | Z9999         |   |                    |

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| Z9999   | <p>Continued From page 9</p> <p>R11 has a program to chose between two names and identify her first name daily. This program does not have evidence of being performed 7 of 31 days.</p> <p>R11 has a program to sing along to her favorite songs twice daily. This program does not have evidence of being performed 7 of 31 days.</p> <p>h) R12 has a program to make a choice between two activities twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R12 has a program to activate a switch independently daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>i) R14 has a program to grasp and hold an object daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R14 has a program to make a choice by vocalization or facial expression twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R14 has a program to activate a switch toy with verbal prompts twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>j) R15 has a program to choose between 3 objects by vocalization daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R15 has a program to hit a ball daily. This program does not have evidence of being performed 11 of 31 days.</p> | Z9999   |   |   |

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| Z9999              | <p>Continued From page 10</p> <p>R15 has a program to activate a switch toy daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>k) R20 has a program to participate in a mirror activity daily. This program does not have evidence of being performed 16 of 31 days.</p> <p>R20 has a program to choose between 2 different snacks daily. This program does not have evidence of being performed 16 of 31 days.</p> <p>l) R24 has a program to walk at least 10 steps twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>m) R25 has a program to activate a switch daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R25 has a program to make a choice of objects twice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>n) R29 has a program to grasp and hold an object for 5 seconds daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R29 has a program to reach for a toy with a hand daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>o) R30 has a program for activating a switch twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R30 has a program to show a positive response to tactile stimulation daily. This program does not have evidence of being performed 12 of 31 days.</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 11</p> <p>R30 has a program to make a choice by facial expression daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>p) R33 has a program to make a choice by reaching daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R33 has a program to attend an activity for 3 minutes daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R33 has a program to grasp and hold an object for 10 seconds twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>q) R38 has a program to choose preferred items twice daily. This program does not have evidence of being performed 8 of 31 days.</p> <p>r) R40 has a program to grasp and hold an object for 5 seconds daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R40 has a program to make a choice by facial expressions or vocalization twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>R40 has a program to activate a switch independently twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>s) R41 has a program to reach for a toy or staff with a hand daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R41 has a program to activate a switch toy</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 12</p> <p>independently daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>t) R42 has a program to activate a switch toy with Hand over hand assistance daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R42 has a program to respond to positive sensory stimulation twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>u) R47 has a program to activate a switch toy with physical/verbal prompt twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>R47 has a program to tolerate soothing tactile stimulation daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>v) R50 has a program to tolerate tactile stimulation daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R50 has a program to activate a switch with Hand over Hand assistance twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>w) R54 has a program to activate a switch with Hand over Hand assistance twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>R54 has a program to choose between objects by facial expression or vocalization twice daily. This program does not have evidence of being performed 14 of 31 days.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 13</p> <p>R54 has a program to stay awake / alert during activities / programming twice daily. This program does not have evidence of being performed 14 of 31 days.</p> <p>x) R55 has a program to follow 1 step directions daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R55 has a program to make a choice by reaching and grasping twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>y) R56 has a program to stay awake / alert during activities and programming daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R56 has a program to make a choice by facial expressions daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R56 has a program to activate a switch with Hand over Hand assistance twice daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>z) R59 has a program to make a choice through eye gaze daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>R59 has a program to activate a switch with physical prompts twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>aa) R60 has a program to attend to staff/activities through facial expression or vocalization daily. This program does not have evidence of being</p> | Z9999 |  |  |
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| Z9999   | <p>Continued From page 14</p> <p>performed 11 of 31 days.</p> <p>R60 has a program to activate a switch with physical assistance daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>During separate interviews on 1/1/17 at 7:12pm and 8:04pm and 1/3/17 at 9:25 am, Z1, Z2 and Z3, all CNA's speaking under condition of anonymity, stated the ongoing problem of being short staffed led to a "deficit in activities", "2nd shift especially doesn't have time for active treatments along with necessary cares", and "when we're short, no activities are done due to time constraints".</p> <p>E1, Administrator was interviewed on 1/3/17 at 7:20am and reviewed the programming book. E1 stated she could not confirm these programs were implemented and/or documented as written in the IPP. E1 confirmed the programs had numerous discrepancies in documentation for the month of December 2016.</p> <p>4a) As stated in an Individual Program Plan (IPP) dated 9/12/16, R2 is a 25 year old male who was admitted after a traumatic brain injury. R2 is a nonverbal, Quadriplegic patient who has frequent seizures and relies on staff for all cares, turns and hygiene needs. R2 requires a g tube for feeding and is dependent upon a tracheostomy for adequate air exchange.</p> <p>R2's IPP dated 9/12/16 states he requires turn and repositioning every one hour.</p> <p>During an interview with Z4, parent of R2, on 1/3/17 at 11:39am, Z4 stated he has had concerns with R2's care and hygiene being adequate for quite some time due to the lack of</p> | Z9999   |   |   |

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| Z9999 | <p>Continued From page 15</p> <p>staffing noted when he visits. Z4 stated when he visits R2 (usually two or more days consecutively due to his distance of travel), he notices the ratios of CNA's to patient needs are inadequate. Z4 stated the CNA staffing "average (CNA to patient ratio) is terrible."</p> <p>Z4 stated CNA's work hard but due to their shortage in numbers, there is no way they can provide care to the individuals which is required.</p> <p>Z4 stated his son is not getting turned because "they have to feed others" which leaves two CNA's feeding and only two CNA's to care for the rest of the floor. Z4 stated this happens on "most days" he visits.</p> <p>Z4 stated he has talked with E1, Administrator, numerous times regarding concerns with R2's cares. Z4 estimated he has spoken with E1 five times in the past 12 months.</p> <p>Z4 stated in the days he spends with his son, he has never seen any staff perform Passive Range of Motion (PROM) as indicated on R2's IPP.</p> <p>Z4 stated he became so frustrated with lack of results he received from talking with E1 that he called the ombudsman to complain who visited the facility on 12/15/16.</p> <p>Z6, Ombudsman, was interviewed on 1/3/17 at 2:16pm and stated that Z4 had called her with concerns of cares and hygiene's for R2 which resulted from reported poor staffing ratios and lack of results concerning his complaints to the facility Administrator.</p> <p>Z6 stated that while she was in the building on 12/15/16, she spoke with E3, Residential Service</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 16</p> <p>Director / Qualified Intellectual Disability Professional (RSD/QIDP) and E4, Assistant Director of Nurses (ADON) regarding Z4's concerns of R2's neglect in cares.</p> <p>4b) According to an undated handwritten discharge log provided by E4, ADON, at the beginning of the survey, R62 was a female resident discharged on 10/6/16.</p> <p>In speaking with Z5, R62's guardian, on 1/3/17 at 7:42pm, Z5 was asked if she had concerns with R62's hygiene or cares while she was a resident of the facility.</p> <p>Z5 stated, "Yes, that's why I moved her."</p> <p>Z5 further stated the floor often seemed understaffed and R62's legs and arm pits were not shaved regularly. Z5 stated often times R62's armpit hair was over an inch long to which she told her concerns to staff members upon visiting. Staff related they don't like to use a regular razor so Z5 stated she purchased electric razors, but they were often misplaced.</p> <p>Z5 stated when R62 was hospitalized, she transferred her to another facility upon discharge from the hospital.</p> <p>Z5 was asked who she spoke with regarding her concerns for R62. Z5 stated on different occasions she spoke with staff (direct care) and the Administrator.</p> <p>Policy CHM1.09.2 titled Abuse Prevention Program and dated 09/15/1998, revised 07/22/2015 defines Neglect as the "failure to provide, or willful withholding of, adequate medical care, mental health treatment, psychiatric</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 17</p> <p>rehabilitation, personal care or assistance with activities of daily living that is necessary to avoid physical harm, mental anguish or mental illness of a resident."</p> <p>Section IV. Establishing a Resident Sensitive Environment states, "Concern Identification and Follow up: Resident and family concerns will be recorded, reviewed, addressed, and responded to using the facility's concern identification procedures."</p> <p>Section V. Internal Reporting Requirements and Identification of Allegations states, "All residents, visitors, volunteers, family members, or others are encouraged to report their concerns or suspected incidents of potential abuse, neglect or mistreatment to the administrator or an immediate supervisor who must then immediately report it to the administrator."</p> <p>Section VII. Internal Investigation of Abuse, Neglect, or Misappropriation Allegations and Response states, "1. All incidents will be documented...2. Any incident or allegation involving abuse, neglect or misappropriation will result in an abuse investigation."</p> <p>During an interview with E1, Administrator, on 1/3/17 at 1:20pm, E1 was asked if Z4 had contacted her in the past year regarding concerns with R2's hygiene, turn and repositioning and cares. E1 stated yes. She had spoken to Z4 over the past year regarding these issues. E1 could not recall the exact number of times she had spoken to Z4 regarding R2's care, but it was a "few times."</p> <p>E1 was asked if she had knowledge the ombudsman had been to the facility regarding</p> | Z9999 |  |  |
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| Z9999              | <p>Continued From page 18</p> <p>Z4's complaints. E1 acknowledged this.</p> <p>E1 was asked if the facility policy states to investigate allegations of neglect in care once made aware of them. E1 stated yes.</p> <p>E1 was asked if the facility had conducted an investigation or reported the allegations of neglect from Z4. E1 stated no.</p> <p>E1 was asked if staff or Z5 had notified her of allegations of neglect with R62's hygiene and cares. E1 stated no.</p> <p>E1 was asked if an investigation into the allegations of R62's neglect in cares was conducted. E1 stated no.</p> <p>(B)</p> <p>Statement of Licensure Violations</p> <p>350.620a)<br/>350.1230e)<br/>350.3240a)</p> <p>Section 350.620 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at</p> | Z9999         |   |                    |

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| Z9999              | <p>Continued From page 19</p> <p>least annually.</p> <p>Section 350.1230 Nursing Services</p> <p>e) Sufficient, appropriately qualified nursing staff shall be available, which may include licensed practical nurses and other supporting personnel, to carry out the various nursing service activities.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on record review and interview the facility failed to ensure records reflected an accurate account of the residents charts when they failed to:</p> <p>1) Provide showers which were documented as given for 11 of 21 residents scheduled for showers between the beginning of 1st shift on 12/31/16 and the end of 1st shift on 1/1/17. (R2, R11 R18, R19, R21, R28, R32, R40, R46, R48, R52).</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 20</p> <p>2) Accurately document cares provided to individuals when they are short staffed potentially affecting 61 of 61 residents in the facility. (R1-R61).</p> <p>Findings include:</p> <p>1) Review of facility records show Shower/Bath Daily Audits completed for 12/31/16 and Shift Staffing Sheets for 12/31/16 show that showers were provided for R11, R18, R19, R21, R32, R46, and R48.</p> <p>Shower/Bath Daily Audits were completed and Shift Staffing Sheets for 1/1/17 show that showers were provided for R2, R11, R21, R28, R40 and R52 on 1/1/17.</p> <p>During an interview with E1, Administrator on 1/1/17 at 6:30pm, E1 was asked if the facility has video cameras in common areas which show who enters and exits the shower room area. E1 stated yes.</p> <p>On 1/6/17 at 6pm, E1 provided information regarding video footage she had watched from 12/31/16 through 1/1/17. E1 stated R2, R11 R18, R19, R21, R28, R32, R40, R46, R48, and R52 had regular shower days scheduled either 12/31/16 or 1/1/17. E1 stated that males receive showers during 1st shift and females receive showers during 2nd shift.</p> <p>E1 was asked if the video provided evidence these showers were provided to the individuals as documented. E1 stated no.</p> <p>E1 was asked if she could verify these individuals received showers as assigned and documented. E1 stated no, not according to video surveillance.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 21</p> <p>2) During an interview with direct care staff the following was stated:</p> <p>On 1/1/17 at 7:12pm, Z1, Direct Care Staff person, speaking under condition of anonymity, Z1 was asked if she was able to complete all cares assigned on a average shift. Z1 stated no.</p> <p>Z1 was asked how the charting represents the work is being done. Z1 stated staff has to document the work is done rather it is or not. Z1 further stated E3 and E6, Qualified Intellectual Disability Professionals (QIDP's) will bring them the sheets for turning and repositioning, Active Treatment or bed checks and have them fill them in if there are blanks.</p> <p>Z3, Direct Care Staff speaking under condition of anonymity, was interviewed at 9:25am 1/3/17 and asked if she was able to complete all the cares assigned with the current staffing ratios. Z3 stated it depends on the ratios day to day.</p> <p>Z3 was asked if she is expected to falsely document in the individuals charts. Z3 stated yes. Z3 stated it was E3 and E6 who brought documentation back to her to fill in. This documentation included Turn and Reposition Sheets, 15 minute bed Checks and Active Treatment Programs. Z3 stated if they didn't fill in the blanks that were left for the month prior, they could be written up or receive a coaching form.</p> <p>Z7 Direct Care Staff person, speaking under condition of anonymity was interviewed on 1/1/17 at 8:15pm and asked if she was aware of direct care staff falsely documenting cares which they didn't have time to provide. Z7 stated, yes, E3 and E6 bring the sheets to the units to have staff</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 22</p> <p>fill in the blanks.</p> <p>Z8, Direct Care Staff person, speaking under condition of anonymity, was interviewed on 1/1/17 at 7:50pm and asked if she was able to complete all of the cares assigned. Z8 stated, "Mostly."</p> <p>Z8 was asked if she was expected to falsely document cares if there wasn't adequate time to complete them. Z8 stated she has heard of this and that "(E3 and E6) handle that."</p> <p>Z9, Direct Care Staff person, speaking under condition of anonymity, was interviewed on 1/1/17 at 7:42 pm and asked if she was able to complete all of the cares assigned. Z9 stated no.</p> <p>Z9 was asked if she was expected to falsely document cares if they weren't completed. Z9 stated yes. Z9 was asked to explain this. Z9 explained that if she didn't document the cares, E3 and E6 would bring her the paper and make her fill it in.</p> <p>Z10, Direct Care Staff person, speaking under condition of anonymity was interviewed on 1/1/17 at 7:38 pm and asked if she has been expected to falsely document cares that she wasn't able to give due to being short staffed. Z10 stated yes, E3 and E6 tell us we have to fill it in.</p> <p>Z11, Direct Care Staff person, speaking under condition of anonymity, was interviewed on 1/1/17 at 8:10 pm and asked if she was able to complete all of the cares assigned. Z11 stated no.</p> <p>Z11 was asked if she was expected to falsely document cares. Z11 stated yes, E3 and E6 expect all staff to complete the sheets.</p> | Z9999 |  |  |
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| Z9999              | <p>Continued From page 23</p> <p>Z12, Direct Care Staff person, speaking under condition of anonymity, was interviewed on 1/3/17 at 9:55am and asked if she was able to complete all cares assigned. Z12 stated, "Occasionally."</p> <p>Z12 was asked if she had falsely documented cares if she didn't have time to complete them. Z12 stated yes. Z12 was asked what types of cares she had falsely documented on in the past. Z12 stated, "Turn and position logs, 15 minute checks and sometimes showers. We ask the nurse if we can just do the bed bath because there's not enough staff or time to give showers."</p> <p>Z13, Direct Care Staff person, speaking under condition of anonymity, was interviewed on 1/3/17 at 2:05pm and asked if he was typically able to complete the cares assigned. Z13 stated, "Yes, but with shortcuts." Z13 further stated a lot of times the residents don't get their teeth brushed or don't get shaved.</p> <p>E6 was interviewed on 1/3/17 at 1:50 pm. E6 was advised that staff says they're often busy and don't have time to provide active treatment or to chart. E6 was asked what she does if there are blanks in the charting when it comes to her.</p> <p>E6 stated (at the end of the month after the sheets are turned into her), "I take it back to them to fill out, it should be filled out even if they weren't turned." E6 futher stated she just tells them to fill it in, she didn't tell them to false document.</p> <p>E3 was interviewed on 1/3/17 at 1pm. E3 was told that staff says they are often busy and don't have time to provide Active Treatment or Turns and Reposition residents. E3 was asked what happens if there are blanks in the charting when it</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 24</p> <p>comes to her at the end of each month. E3 stated, "I take it back to the staff and tell them they have to be filled in. They have the choice to say it wasn't done."</p> <p>E3 was asked what happens if the staff doesn't complete their task or perform a care and leaves the charting blank. E3 stated they may get a coaching.</p> <p>E3 further stated, "I realize we're short staffed and there isn't enough time to do what staff is assigned." E3 stated they are attempting to hire more direct care staff.</p> <p>(B)</p> <p>Statement of Licensure Violations</p> <p>350.3240a)b)c)d)</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>b) A facility employee or agent who becomes aware of abuse or neglect of a resident shall immediately report the matter to the facility administrator.</p> <p>c) A facility administrator who becomes aware of abuse or neglect of a resident shall immediately report the matter by telephone and in writing to the resident's representative.</p> <p>d) A facility administrator, employee, or agent who becomes aware of abuse or neglect of a resident shall also report the matter to the Department.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 25</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on record review and interview the facility failed to investigate allegations of neglect for 2 of 2 individuals whose guardians spoke with the administrator regarding concerns with care and hygiene (R2, R62)</p> <p>Findings include:</p> <p>1) As stated in an Individual Program Plan (IPP) dated 9/12/16, R2 is a 25 year old male who was admitted after a traumatic brain injury. R2 is a nonverbal, Quadriplegic patient who has frequent seizures and relies on staff for all cares, turns and hygiene needs. R2 requires a g tube for feeding and is dependent upon a tracheostomy for adequate air exchange.</p> <p>R2's IPP dated 9/12/16 states he requires turn and repositioning every one hour.</p> <p>During an interview with Z4, parent of R2, on 1/3/17 at 11:39am, Z4 stated he has had concerns with R2's care and hygiene being adequate for quite some time due to the lack of staffing noted when he visits. Z4 stated when he visits R2 (usually two or more days consecutively due to his distance of travel), he notices the ratios of CNA's to patient needs are inadequate. Z4 stated the CNA staffing "average (CNA to patient ratio) is terrible."</p> <p>Z4 stated CNA's work hard but due to their shortage in numbers, there is no way they can</p> | Z9999 |  |  |
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| Z9999   | <p>Continued From page 26</p> <p>provide care to the individuals which is required.</p> <p>Z4 stated his son is not getting turned because "they have to feed others" which leaves two CNA's feeding and only two CNA's to care for the rest of the floor. Z4 stated this happens on "most days" he visits.</p> <p>Z4 stated he has talked with E1, Administrator, numerous times regarding concerns with R2's cares. Z4 estimated he has spoken with E1 five times in the past year.</p> <p>Z4 stated in the days he spends with his son, he has never seen staff perform Passive Range of Motion (PROM) as indicated on R2's IPP.</p> <p>Z4 stated he became so frustrated with lack of results that he called the ombudsman to complain who visited the facility on 12/15/16.</p> <p>Z6, Ombudsman, was interviewed on 1/3/17 at 2:16pm and stated that Z4 had called her with concerns of cares and hygiene's for R2 which resulted from reported poor staffing ratios and lack of results concerning his complaints to the facility Administrator.</p> <p>Z6 stated that while she was in the building on 12/15/16, she spoke with E3, Residential Service Director / Qualified Intellectual Disability Professional (RSD/QIDP) and E4, Assistant Director of Nurses (ADON) regarding Z4's concerns of R2's neglect in cares.</p> <p>2) According to an undated handwritten discharge log provided by E4, ADON, at the beginning of the survey, R62 was a female resident discharged on 10/6/16.</p> | Z9999   |   |   |

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| Z9999              | <p>Continued From page 27</p> <p>In speaking with Z5, R62's guardian, on 1/3/17 at 7:42pm, Z5 was asked if she had concerns with R62's hygiene or cares while she was a resident of the facility.</p> <p>Z5 stated, "Yes, that's why I moved her."</p> <p>Z5 further stated the floor often seemed understaffed and R62's legs and arm pits were not shaved regularly. Z5 stated often times R62's armpit hair was over an inch long to which she told her concerns to staff members upon visiting. Staff related they don't like to use a regular razor so Z5 stated she purchased electric razors, but they were often misplaced.</p> <p>Z5 stated when R62 was hospitalized, she transferred her to another facility upon discharge from the hospital.</p> <p>Z5 was asked who she spoke with regarding her concerns for R62. Z5 stated on different occasions she spoke with staff (direct care) and the Administrator.</p> <p>Policy CHM1.09.2 titled Abuse Prevention Program and dated 09/15/1998, revised 07/22/2015 defines Neglect as the "failure to provide, or willful withholding of, adequate medical care, mental health treatment, psychiatric rehabilitation, personal care or assistance with activities of daily living that is necessary to avoid physical harm, mental anguish or mental illness of a resident."</p> <p>Section IV. Establishing a Resident Sensitive Environment states, "Concern Identification and Follow up: Resident and family concerns will be recorded, reviewed, addressed, and responded to using the facility's concern</p> | Z9999         |   |                    |

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| Z9999              | <p>Continued From page 28</p> <p>identification procedures."</p> <p>Section V. Internal Reporting Requirements and Identification of Allegations states, "All residents, visitors, volunteers, family members, or others are encouraged to report their concerns or suspected incidents of potential abuse, neglect or mistreatment to the administrator or an immediate supervisor who must then immediately report it to the administrator."</p> <p>Section VII. Internal Investigation of Abuse, Neglect, or Misappropriation Allegations and Response states, "1. All incidents will be documented...2. Any incident or allegation involving abuse, neglect or misappropriation will result in an abuse investigation."</p> <p>During an interview with E1, Administrator, on 1/3/17 at 1:20pm, E1 was asked if Z4 had contacted her in the past year regarding concerns with R2's hygiene, turn and repositioning and cares. E1 stated yes. She had spoken to Z4 over the past year regarding these issues. E1 could not recall the exact number of times she had spoken to Z4 regarding R2's care, but it was a "few times."</p> <p>E1 was asked if she had knowledge the ombudsman had been to the facility regarding Z4's complaints. E1 acknowledged this.</p> <p>E1 was asked if the facility policy states to investigate allegations of neglect in care once you are made aware of them. E1 stated yes.</p> <p>E1 was asked if the facility had conducted an investigated or reported the allegations of neglect from Z4. E1 stated no.</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 29</p> <p>E1 was asked if staff or Z5 had notified her of allegations of neglect with R62's hygiene and cares. E1 stated no.</p> <p>E1 was asked if an investigation into the allegations of R62's neglect in cares was conducted. E1 stated no.</p> <p>(B)</p> <p>Statement of Licensure Violations</p> <p>350.810a)<br/>350.3240a)</p> <p>Section 350.810 Personnel</p> <p>a) Sufficient staff in numbers and qualifications shall be on duty all hours of each day to provide services that meet the total needs of the residents.</p> <p>Section 350.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observations, interview and record review the facility failed to ensure sufficient direct</p> | Z9999 |  |  |
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| Z9999  | <p>Continued From page 30</p> <p>care staff were on duty to supervise individuals and provide necessary care potentially affecting 61 of 61 individuals in the facility (R1-R61) when they:</p> <p>1) Failed to meet the basic needs for 8 of 8 individuals according to observations of the facility on 1/1/17 between 5:06 pm and 6:08pm (R4, R5, R6, R7, R9, R11, R12, R22)</p> <p>2) Implement Active Treatment Programs as defined in the residents' IPP for the month of December 2016 including programs for (R2, R5, R6, R7, R9, R10, R11, R12, R14, R15, R20, R24, R25, R29, R30, R33, R38, R40, R41, R42, R47, R50, R54, R55, R56, R59, R60)</p> <p>Findings include:</p> <p>An undated facility roster provided at the start of of the survey on 1/1/17 identifies the facility with 61 Residents of which 1 functions at the level of Severe Intellectual Disability (R12) , 1 functions at the level of Moderate Disability (R7) and 59 individuals function at the level of Profound Intellectual Disability (R1-R6; R8-R11; R13-R61).</p> <p>An Resident List report dated 1/3/17 and provided by E2, Director of Nursing on 1/3/17 shows that of 61 residents residing in the facility, 59 are incontinent of bowel and bladder and two have urinary catheters.</p> <p>A Resident List Report dated 1/10/17 and provided by E1, Administrator on 1/10/17 shows that the facility has 4 residents with tracheostomies.</p> <p>The Resident List reported dated 1/10/17 also shows that of the 61 residents, 59 require staff to</p> | Z9999   |   |                    |

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| Z9999 | <p>Continued From page 31</p> <p>assist with turn and repositioning if they are in their wheelchair.</p> <p>Of the 61 residents, 51 require assistance with turn and repositioning 24 hours a day.</p> <p>An undated and untitled paper provided by E4, Assistant Director of Nurses on 1/3/17 shows that two of 61 residents in the facility are verbal, but unreliable for interview (R7, R12).</p> <p>During an interview with E1 on 1/1/17 at 6:15pm, E1 stated on 1/1/17 when this surveyor arrived in the facility, there were 3 scheduled nurses and 4 scheduled CNA's for their 61 patients. Additionally, one CNA had come in to help feed during the 2 hour feeding period.</p> <p>1) During observations on 1/1/17 beginning at 5:06pm, surveyor walked on to the unit and came to the nurses station which was not staffed. R6 was sitting in her wheelchair across from the nurses station with a shirt and a diaper on which was unfastened. R6's knees were bent and her legs were drawn up facing the hallway, leaving her exposed.</p> <p>R11 can be ambulatory with assistance of staff but scoots on the floor propelling herself with her hands if unassisted by staff.</p> <p>At 5:11pm, R11 was sitting unattended on the floor outside of her room next to the nurses station. R11 had on a helmet and a shirt. R11 was naked from the waist down and was incontinent on the hallway floor.</p> <p>1/1/17 at 5:21pm, staff moved R11 into her room and dressed her.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 32</p> <p>There were 3 CNA's feeding 3 individuals in the dining room. E5, Registered Nurse advised all residents were in the building, no one was in the hospital or on a home visit and the total census was 61.</p> <p>There were 3 nurses on the floor with their medication carts passing medications.</p> <p>There were 2 CNA's on the floor for the 58 total care individuals who were not eating.</p> <p>1/1/17 at 5:25pm, R11 scooted on the floor and sat behind the unattended nurses station on the floor.</p> <p>1/1/17 at 5:47pm R6 was now dressed and rolled on the floor across hallway floor near nurses station. R6 rolled over to a wet floor sign and picked it up, holding it over her head.</p> <p>1/1/17 at 5:55pm, R12 was sitting tilted back in his wheelchair inside his bedroom facing the hallway. R12 spoke as the surveyor went by. R12 was noted to have brown sweat pants on which were saturated from the elastic waistline approximately half way down to both knees. R12 was verbal and repeats what is said to him in addition to asking people their names.</p> <p>1/1/17 at 5:56pm surveyor entered a room shared by R4, R5 &amp; R9.</p> <p>R4 was laying in a bed in the low position on his right side. R4 had a blanket over his legs and waist with a plastic hanger pulled over his right knee which was in a bent position. R4 also had a package of wet wipes in his bed. R4's shirt was saturated with drool from the center front, midway down his chest and over to his right sleeve.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 33</p> <p>R9 has a Behavior Modification Plan dated 11/4/16 for a behavior of Getting out of Bed Repeatedly during sleep times. R9 is a 15 year old male who is mobile on the floor and has good reaching and grasping skills. R9's BMP has interventions of physically redirecting him back to his bed.</p> <p>On 1/1/17 at 5:59pm, R9 was laying in R5's bed in a low position. There were hygiene supplies marked with R5's name including shaving cream and lotion on the floor within R9's reach. R9 was wearing a t shirt and a soiled diaper which was unfastened. R9's hands were in his diaper which contained feces.</p> <p>R5 was laying in R9's bed.</p> <p>Cartoons were playing in room on TV, toys, clothing and a lap tray from a wheelchair were laying in various areas on the floor of R4, R5 &amp; R9's room.</p> <p>On 1/1/17 R7 &amp; R22's room was entered at 6pm. There was a torn sheet seam laying across the sink next to the door. Clothing was in hanging out of closet and on the floor, bedside tables were heaping with personal items next to R7's bed. R7 was uncovered with only a diaper on and in bed for the evening.</p> <p>R22 was laying in his bed with a nebulizer mask running but off of his face and covering his right ear.</p> <p>At 6:08pm, E1, Administrator, E2, Director of Nursing and E3, Residential Service Director/Qualified Intellectual Disability Professional walked into R4, R5 &amp; R9's room and</p> | Z9999 |  |  |
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| Z9999              | <p>Continued From page 34</p> <p>confirmed the observations as described.</p> <p>E1, E2 and E3 then entered R7 and R22's room and confirmed the observations as noted.</p> <p>E1, E2 and E3 also confirmed R12 was still sitting in his chair incontinent of urine on 1/1/17 at 6:12pm.</p> <p>During interview on 1/1/17 at 6:08pm E1 confirmed this surveyors observations and stated she "can't deny" the observations or the lack of basic cares such as incontinence and supervision of the individuals observed.</p> <p>During an interview with Z1 on 1/1/17 at 7:12 pm, CNA speaking under condition of anonymity, was asked if all residents were currently home. Z1 stated yes, they have been on break, not attending day training or school for two weeks during the holidays.</p> <p>Z1 was asked what daily duties are expected of her to fulfill her job assignment as a CNA. Z1 stated she is responsible for the individuals' showers or bed baths, turning and repositioning, 15 minute bed checks, active treatment programs, passive range of motion, oral care, feeding, snacks and charting.</p> <p>Z1 was asked approximately how many individuals she was responsible for. At the time of the interview, 3 individuals were being fed 1:1 with 3 CNA's so there were 2 CNA's left to provide cares to 58 individuals. Z1 was asked how long the other CNA's would be feeding. Z1 stated about 2 hours.</p> <p>Z1 was asked why the individuals are in their rooms at 5pm. Z1 stated there wasn't enough</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 35</p> <p>staff to open and monitor the gym area to provide activities.</p> <p>Staffing of CNA's for 1/1/17 2nd shift provided 4 CNA's to care for 61 totally dependent individuals.</p> <p>Undated Staffing sheets provided by E1 for CNA's and Nurses for three days prior to the survey include the following staffing provided for 61 individuals which require total care:</p> <p>12/30/16 - 1st shift - 2 nurses, 6.75 CNA's<br/>2nd shift - 3 nurses, 8.5 CNA's<br/>3rd shift - 2 nurses, 3 CNA's</p> <p>12/31/16 - 1st shift - 2 nurses, 5 CNA's<br/>2nd shift - 3 nurses, 5 CNA's<br/>3rd shift - 2 nurses, 3 CNA's</p> <p>1/1/17 - 1st shift - 2 nurses, 5 CNA's<br/>2nd shift - 3 nurses, 4 CNA's<br/>3rd shift - 2 nurses, 3 CNA's</p> <p>2) During record review, there is no reproducible evidence that Active Treatment programs as described in the Individual Personalized Plans (IPP) were consistently implemented for the following individuals and programs:</p> <p>December 2016:</p> <p>a) R2 has a program for having consistent responses to be run twice daily. This program does not have evidence of being performed 8 of 31 days.</p> <p>R2 has a program for visual tracking to be run twice daily. This program does not have evidence of being performed 11 of 31 days.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 36</p> <p>R2 has a program for response to positive sensory stimulation to be run twice daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>b) R5 has a program for walking with assistance 15 steps daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>R5 has a program for matching picture or color cards twice daily. This program does not have evidence of being performed 5 of 31 days.</p> <p>c) R6 has a program to identify body parts with staff twice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R6 has a program to wave her hand in response to staff waving daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R6 has a program to identify objects/shapes twice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>d) R7 has a program to use his communication book to express his wants/needs daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R7 has a program to walk short distances daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>e) R9 has a program to reach and grasp for items of his choice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>f) R10 has a program to reach and grasp objects twice daily. This program does not have</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 37</p> <p>evidence of being performed 8 of 31 days.</p> <p>R10 has a program to activate a switch with physical assistance daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>g) R11 has a program to choose between two outfits daily. This program does not have evidence of being performed 14 of 31 days.</p> <p>R11 has a program to chose between two names and identify her first name daily. This program does not have evidence of being performed 7 of 31 days.</p> <p>R11 has a program to sing along to her favorite songs twice daily. This program does not have evidence of being performed 7 of 31 days.</p> <p>h) R12 has a program to make a choice between two activities twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R12 has a program to activate a switch independently daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>i) R14 has a program to grasp and hold an object daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R14 has a program to make a choice by vocalization or facial expression twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R14 has a program to activate a switch toy with verbal prompts twice daily. This program does not have evidence of being performed 12 of 31 days.</p> | Z9999 |  |  |
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| Z9999 | <p>Continued From page 38</p> <p>j) R15 has a program to choose between 3 objects by vocalization daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R15 has a program to hit a ball daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R15 has a program to activate a switch toy daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>k) R20 has a program to participate in a mirror activity daily. This program does not have evidence of being performed 16 of 31 days.</p> <p>R20 has a program to choose between 2 different snacks daily. This program does not have evidence of being performed 16 of 31 days.</p> <p>l) R24 has a program to walk at least 10 steps twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>m) R25 has a program to activate a switch daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>R25 has a program to make a choice of objects twice daily. This program does not have evidence of being performed 9 of 31 days.</p> <p>n) R29 has a program to grasp and hold an object for 5 seconds daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R29 has a program to reach for a toy with a hand</p> | Z9999 |  |  |
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| Z9999              | <p>Continued From page 39</p> <p>daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>o) R30 has a program for activating a switch twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R30 has a program to show a positive response to tactile stimulation daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R30 has a program to make a choice by facial expression daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>p) R33 has a program to make a choice by reaching daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R33 has a program to attend an activity for 3 minutes daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R33 has a program to grasp and hold an object for 10 seconds twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>q) R38 has a program to choose preferred items twice daily. This program does not have evidence of being performed 8 of 31 days.</p> <p>r) R40 has a program to grasp and hold an object for 5 seconds daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R40 has a program to make a choice by facial expressions or vocalization twice daily. This program does not have evidence of being performed 13 of 31 days.</p> | Z9999         |   |                    |

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| Z9999 | <p>Continued From page 40</p> <p>R40 has a program to activate a switch independently twice daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>s) R41 has a program to reach for a toy or staff with a hand daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R41 has a program to activate a switch toy independently daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>t) R42 has a program to activate a switch toy with Hand over hand assistance daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R42 has a program to respond to positive sensory stimulation twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>u) R47 has a program to activate a switch toy with physical/verbal prompt twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>R47 has a program to tolerate soothing tactile stimulation daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>v) R50 has a program to tolerate tactile stimulation daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R50 has a program to activate a switch with Hand over Hand assistance twice daily. This program does not have evidence of being performed 12 of 31 days.</p> | Z9999 |  |  |
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| Z9999              | <p>Continued From page 41</p> <p>w) R54 has a program to activate a switch with Hand over Hand assistance twice daily. This program does not have evidence of being performed 13 of 31 days.</p> <p>R54 has a program to choose between objects by facial expression or vocalization twice daily. This program does not have evidence of being performed 14 of 31 days.</p> <p>R54 has a program to stay awake / alert during activities / programming twice daily. This program does not have evidence of being performed 14 of 31 days.</p> <p>x) R55 has a program to follow 1 step directions daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R55 has a program to make a choice by reaching and grasping twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>y) R56 has a program to stay awake / alert during activities and programming daily. This program does not have evidence of being performed 12 of 31 days.</p> <p>R56 has a program to make a choice by facial expressions daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R56 has a program to activate a switch with Hand over Hand assistance twice daily. This program does not have evidence of being performed 10 of 31 days.</p> <p>z) R59 has a program to make a choice through eye gaze daily. This program does not have</p> | Z9999         |   |                    |

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6016083</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>01/18/2017</b> |
|--|--|---|---|

|   |   |
|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RENAISSANCE CARE CENTER-DD</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1675 EAST ASH STREET<br/>CANTON, IL 61520</b> |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
| Z9999              | <p>Continued From page 42</p> <p>evidence of being performed 10 of 31 days.</p> <p>R59 has a program to activate a switch with physical prompts twice daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>aa) R60 has a program to attend to staff/activities through facial expression or vocalization daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>R60 has a program to activate a switch with physical assistance daily. This program does not have evidence of being performed 11 of 31 days.</p> <p>During separate interviews on 1/1/17 at 7:12pm and 8:04 pm and 1/3/17 at 9:25am, Z1, Z2 and Z3, all CNA's speaking under condition of anonymity, stated short staffing led to a "deficit in activities", "2nd shift especially doesn't have time for active treatments along with necessary cares", and "when we're short, no activities are done due to time constraints".</p> <p>E1, Administrator was interviewed on 1/3/17 at 7:20am and reviewed the programming book. E1 stated she could not confirm these programs were implemented as written in the IPP for the month of December 2016.</p> <p>(B)</p> | Z9999         |   |                    |