

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004691</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/08/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MASON POINT</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>ONE MASONIC WAY SULLIVAN, IL 61951</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments  Complaint #1666616/IL 89958- 300.1210 b)d)2)3), 300.2210 b)2)  Complaint #1666638/IL 89976- No findings  Complaint #1666773/IL 90109- 300.1210 b)d)2)3), 300.3220 j)	S 000		
S9999	Final Observations  Statement of Licensure Violations:  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>12/29/16</b>
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S9999	<p>Continued From page 1</p> <p>made by nursing staff and recorded in the resident's medical record.</p> <p>Failures at this level required more than one deficient practice statement.</p> <p>A. Based on interview and record review, the facility failed to monitor residents and report lab values to the physician and document changes in condition for two of four residents (R6 and R8) reviewed for Coumadin use in the sample of 12.</p> <p>B. Based on interview and record review, the facility failed to verify medications on admission to ensure correct medications were administered for one of five residents (R1) reviewed for medications in the sample of 12.</p> <p>Findings include:</p> <p>A. 1. R8's Physician's Order sheets dated October 2016 document R8's diagnoses including Breast Cancer with metastasis to Bone and Liver, Hypertension, Rheumatoid Arthritis, Lupus, Deep Vein Thrombosis, Edema, Edema, Coronary Artery Disease and Arterial Embolism.</p> <p>R8's Minimum Data Set dated 9/7/16 documents R8 is cognitively intact.</p> <p>R8's Physician's Order sheets dated September 2016 document R8's orders including, "Coumadin (anticoagulant) 3mg (milligrams) alternating c(with) Coumadin 2mg."</p> <p>On 9/20/16 R8's Laboratory Results sheet documents R8's International Normalized Ratio (INR) as 2.92. There is no documentation that Z6, R8's Physician was notified by the facility regarding this result. There are no documented</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>orders for R8's next INR level.</p> <p>R8's Message Fax dated 9/30/16 to Z6, R8's Physician documents R8 had a 5cm (centimeter) by 2cm bruise to the right middle back.</p> <p>R8's Physician's Orders dated 10/1/16 document R8's order for "Zpack (Azithromycin antibiotic): take 2 tabs (tablets) PO (by mouth) x (times) 1 day, then 1 tab PO x 4days for cough and chest congestion." There are no orders to check R8's PT/INR level.</p> <p>R8's Nurse's Notes dated 10/9/16 at 3:00pm document R8 has a new bruise to the posterior right thigh. There is no documentation that Z6 was notified of this new bruise.</p> <p>R8's Physician's Orders dated 10/9/16 document an order to, "... Repeat Zpack order 2 tabs PO 1st day then 1 tab PO x 4days, PT (protime)/INR and CBC (complete blood count) 10/10/16." There is no documentation that R8's PT/INR and CBC, blood tests were drawn. There is no documentation that R8's blood test was unable to be drawn or that Z6, R8's Physician was notified.</p> <p>On 11/30/16 at 2:00pm, E2, Director of Nursing stated she could not find documentation that R8 was unable to be drawn or that Z6, R8's Physician was notified. When E2 spoke with E6, Licensed Practical Nurse (LPN)/Charge Nurse on 11/30/16, E6 provided a written statement documenting E6 had attempted to draw R8's labs two times on 10/10/16 without success. E6 documented that R8 refused other attempts on 10/10/16. E6's written statement documents Z6 was notified on 10/11/16 of R8's request to go to the emergency room. There is no documentation of Z6's notification of the inability to draw R8's</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>labs.</p> <p>R8's untimed Nurse's Notes dated 10/11/16 document R8 requested to go to the emergency room. This note documents R8 complained of syncope (dizziness) episode "last night (10/10/16)" and that R8 had increased pain, increased weakness and requiring more assistance from staff. There is no documentation of syncope episodes for R8 on 10/10/16.</p> <p>There are no documented PT/INR lab orders or results from 9/21/16 through R8's discharge to the hospital on 10/11/16. There is no documentation that the facility followed up on orders for R8's PT/INR levels.</p> <p>R8's Hospital Operative Notes dated 10/12/16 document, "... In the Emergency Room {R8} was found to have occult blood positive stools. {R8's} hemoglobin was 8.5..."</p> <p>R8's Hospital Progress Notes dated 10/16/16 document, "... sent to ER (emergency room) on 10/11/16 for evaluation of syncopal episodes. {R8} was found to have a GI (gastrointestinal) bleed, INR &gt; (over) 15, received Vitamin K, INR came down, bleeding resolved. EGD (Esophagogastroduodenoscopy) showed prepyloric antral ulcers x 4 no active bleeding..."</p> <p>On 12/1/16 at 12:15pm, Z10, Pharmacist stated residents who use a Zpack when they are on Coumadin, should have their PT/INR levels monitored closely. Z10 stated the Azithromycin (antibiotic) in the Zpack could increase the INR level.</p> <p>On 12/7/16 at 2:05pm, Z5, Hospitalist of R8 stated R8's INR was Supratherapeutic upon R8's</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>arrival to the ER on 10/11/16. Z5 stated R8's INR was over 15 and she had a GI and rectal bleed most likely from the INR level being so high. Z5 stated R8 received Fresh Frozen Plasma and Vitamin K which brought the INR down. Z5 stated, "{Z5} would check an INR more frequently because antibiotics can cause a little increase in INR. Z5 stated that the Zpack used concomitantly with Coumadin for R8 probably contributed to the high INR, "but {Z5} can't say that was the only cause (of the high INR)..."</p> <p>The Drug Interaction Information sheet provided by Z10, Pharmacist dated 12/1/16 documents that, "... Concurrent use of a macrolide antibiotic (Zpack) may result in increased effects of the anticoagulant with possible elevated INR and/or bleeding... Closely monitor INR values in patients maintained on anticoagulants in whom macrolide antibiotics are initiated or discontinued. The dose of the anticoagulant may need to be adjusted..."</p> <p>The undated Coumadin package insert provided by Z10 documents, "... Closely monitor INR when starting or stopping any antibiotic... in patients taking Warfarin (Coumadin)..."</p> <p>The undated Azithromycin (Zpack) package insert documents, "... Prothrombin time should be carefully monitored while patients are receiving Azithromycin and oral anticoagulants concomitantly..."</p> <p>R8's Care Plans dated 9/14/16 document R8 is on Coumadin. These Care Plans also document, "Labs as ordered--see pos (physician order sheet). Report findings to physician..."</p> <p>The facility's Notification for Change in Resident Condition or Status dated 7/1/12 documents, "...</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>The facility and/or facility staff shall promptly notify appropriate individuals (i.e... Physician... of changes in the resident's medical/mental condition and/or status... The nurse supervisor/charge nurse will notify the resident's attending physician or on-call physician when there has been... A discovery of injuries of unknown source... A significant change in the resident's physical... condition... Refusal of treatment... The nurse supervisor/charge nurse will record in the resident's medical record information relative to changes in the resident's medical... condition or status."</p> <p>A. 2. R6's Physician's Orders sheets dated December 2016 document R6's diagnoses including Atrial Fibrillation and Mitral Valve Disorder. These orders also document R6's order for Coumadin 3mg (milligrams) by mouth on Mondays, Wednesdays and Fridays and Coumadin 2mg by mouth on Tuesdays, Thursdays, Saturdays and Sundays. There are no orders on when R6's next PT/INR lab is to be drawn.</p> <p>R6's Lab Result sheet dated 11/2/16 documents an INR of 1.80. There is documentation by the facility on R6's current Coumadin dose and how the PT/INR had been checked in the past, but no new orders on when to re-check R6's PT/INR or directions regarding Coumadin dosing. There is no documentation Z6, R6's Physician was notified of the results of this lab result.</p> <p>On 12/1/16 at 1:50pm, E2, Director of Nursing stated she did not see any documentation that Z6, R6's Physician was notified of R6's INR result on 11/2/16 or any documentation on when R6's PT/INR was to be re-drawn.</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>R6's Care Plans dated 11/10/16 documents R6 is on Coumadin. These care plans also document, "... Labs as ordered--see pos (physician order sheer). Report findings to physician..."</p> <p>On 12/1/16 at 1:40pm, E2 stated they facility does not have a policy related to laboratory draws.</p> <p>B. R1's hand written Physician's Orders dated 11/15/16 document R1's diagnoses including Alzheimer's Dementia, Atrial Fibrillation, Dysphagia, History of Stroke and Edema.</p> <p>R1's current Medication List dated 11/11/16 at 2:34pm documents R1's current medications including Buspirone (Antianxiety) 10 mg (milligrams) one tablet twice daily and Furosemide (Diuretic) 20mg one tablet daily.</p> <p>R1's typed Physician's Orders dated 11/15/16 document diagnoses including Depressive Disorder. These orders document Furosemide 20mg take one half tablet (10mg) by mouth daily. These orders do not document an order for R1's Buspirone.</p> <p>R1's Medication administration record dated November 2016 documents R1 received Furosemide 20mg, one half tablet (10mg) daily from 11/16/16 through 11/20/16 which is half of the dose R1 was supposed to receive. This record does not document administration of Buspirone.</p> <p>On 11/29/16 at 11:15am, E3, Licensed Practical Nurse (LPN) stated she admitted R1. E3 stated E6, LPN/Charge Nurse gave R1's admission orders to to E3. E3 stated Z1, R1's Power of Attorney (POA) stated R1 was on Buspar</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>(Buspirone). E3 stated she told Z1 E3 would have the next shift clarify the orders for Buspirone. E3 was unsure of the name of the nurse she had spoke with.</p> <p>On 11/29/16 at 11:29am, E6, LPN/Charge Nurse stated that when an admission is being admitted from home the facility contacts the current primary care physician for a current medication list. E6 stated when a resident admits, the facility compares the list with the family and clarifies as needed. E6 stated the admitting nurse is responsible for verifying and comparing medications. E6 stated she did not clarify all medications with Z2, R1's Physician upon admission.</p> <p>On 11/29/16 at 12:25pm, E5, LPN stated she took care of R1 on 11/16/16. E5 stated she did not call Z2 for any orders that day. E5 stated she was told in report R1 had a bottle of Buspar but that there was not an order for R1 to receive the medication. E5 stated she did not call for an order for the Buspar. E5 stated she had asked E6, LPN/Charge Nurse about an order for Buspar and that E6 had stated there was not an order but that R1 had an appointment set up with Z6, Attending Physician for R1 while at the facility. E5 stated that on 11/19/16, Z1 asked about the Buspar but E5 told her she did not have an order for the medication. E5 stated she did not call for an order to administer the Buspar.</p> <p>On 11/29/16 at 1:00pm, E6, LPN stated she did not see the document titled "Medication List" sheet dated 11/11/16 at 2:34pm and used the medications as listed on the "Chief Complaint" note dated 8/15/16.</p> <p>On 11/29/16 at 12:50pm, E2, Director of Nursing</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>stated she would have compared both lists and called to follow up (on any discrepancies).</p> <p>On 11/29/16 at 1:35pm, Z3, Licensed Practical Nurse (LPN) for Z2, R1's Physician stated R1's current medications were the medications on the document titled "Medication List" dated 11/11/16, not the list on the 8/5/16 note. Z3 stated the most current list is the list that should have been used and that the facility had not called to clarify the Furosemide or Buspirone medications for R1.</p> <p>The facility's undated Admission policy does not address medication orders upon admission.</p> <p style="text-align: center;">(B)</p> <p>Section 300.2210 Maintenance b) Each facility shall: (B) 2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems. (A, B)</p> <p>Based on observation, interview and record review, the facility failed to ensure the call light was functioning for one of six residents (R1) observed for call lights in the sample of 12.</p> <p>Findings include:</p> <p>R1's Physician's Orders dated 11/15/16 document R1's diagnoses including Alzheimer's Dementia, Atrial Fibrillation, Dysphagia, History of Stroke and Edema.</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>The facility's Detail Admission/Discharge List dated 11/28/16 documents R1's location on admission and discharge as the annex.</p> <p>On 11/28/16 at 10:20am, Z1, Power of Attorney for R1 stated that R1's "call light would not light up if the button was pushed."</p> <p>On 11/28/16 at 12:20pm, the room where R1 had been located while a resident at the facility was observed for call lights. This room is currently unoccupied. The call light nearest the bed in this room would not activate the light outside of the room or the call system at the nurses station when the button was pushed. E17, Certified Nursing Assistant (CNA) stated the call light should light up outside of the room and at the nurses station and confirmed that it did not. E17 stated there should be sound coming from the call system at the nurses station but there was not. E17 stated that maybe the cord was "bad."</p> <p>On 12/5/16 at 3:00pm, E2, Administrator stated the facility does not perform regular checks on call lights in the facility.</p> <p>On 12/6/16 at 11:10am, E2, Administrator stated he could not find a facility policy regarding call lights.</p> <p style="text-align: center;">( no violation)</p> <p>Section 300.3220 Medical Care j) Every resident, resident's guardian, or parent if the resident is a minor shall be permitted to inspect and copy all of the resident's clinical and other records concerning the resident's care and maintenance kept by the facility or by the resident's physician. (Section 2-104(d) of the Act)</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>Based on interview and record review, the facility failed to appropriately charge for copies of medical records for one of one resident (R8) reviewed for requests for copies of medical records in the sample of 12.</p> <p>Findings include:</p> <p>The Illinois Statute: (735 ILCS 5/8-2001) (from Ch. 110, par. 8-2001) Sec. 8-2001. Examination of health care records. (d) A request for copies of the records shall be in writing and shall be delivered to the administrator or manager of such health care facility or to the health care practitioner. The person (including patients, health care practitioners and attorneys) requesting copies of records shall reimburse the facility or the health care practitioner at the time of such copying for all reasonable expenses, including the costs of independent copy service companies, incurred in connection with such copying not to exceed a \$20 handling charge for processing the request and the actual postage or shipping charge, if any, plus: (1) for paper copies 75 cents per page for the first through 25th pages, 50 cents per page for the 26th through 50th pages, and 25 cents per page for all pages in excess of 50 (except that the charge shall not exceed \$1.25 per page for any copies made from microfiche or microfilm; records retrieved from scanning, digital imaging, electronic information or other digital format do not qualify as microfiche or microfilm retrieval for purposes of calculating charges); and (2) for electronic records, retrieved from a scanning, digital imaging, electronic information or other digital format in an electronic document, a charge of 50% of the per page charge for paper copies under subdivision (d)(1). This per page charge includes the cost of each</p>	S9999		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Continued From page 11</p> <p>CD Rom, DVD, or other storage media. Records already maintained in an electronic or digital format shall be provided in an electronic format when so requested. If the records system does not allow for the creation or transmission of an electronic or digital record, then the facility or practitioner shall inform the requester in writing of the reason the records can not be provided electronically. The written explanation may be included with the production of paper copies, if the requester chooses to order paper copies. These rates shall be automatically adjusted as set forth in Section 8-2006. The facility or health care practitioner may, however, charge for the reasonable cost of all duplication of record material or information that cannot routinely be copied or duplicated on a standard commercial photocopy machine such as x-ray films or pictures.</p> <p>(d-5) The handling fee shall not be collected from the patient or the patient's personal representative who obtains copies of records under Section 8-2001.5.</p> <p>(735 ILCS 5/8-2001.5) Sec. 8-2001.5. Authorization for release of a deceased patient's records.</p> <p>The facility's Policy for Record Requests dated January 2009 documents, "... This policy applies to all record requests of residents... All record requests received by a facility shall be forwarded to... the legal department... The facility shall charge the following for medical record copies pursuant to the Illinois Statute 735 ILCS 5/8-2001 (d): Handling Charge \$23.78, Copy pages 1-25 (per page) \$0.89, Copy pages 26-50 (per page) \$0.59, Copies in excess of 50 (per page) \$0.30... Copy charges may be lowered at the discretion of the administrator..."</p> <p>On 12/6/16 at 1:35pm, E1, Administrator stated</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6004691</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/08/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>MASON POINT</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>ONE MASONIC WAY</b> <b>SULLIVAN, IL 61951</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	<p>Continued From page 12</p> <p>Z8, R8's Power of Attorney (POA) had requested copies of all the medical records for R8. E1 stated he had told Z8, POA the facility would get a page count and would let Z8 know how much the copies would be. E1 stated the page count was 3,174 pages and the total cost would be \$1,099.44. E1 stated he spoke with Z8 and gave him that information. E1 stated the Z12, Corporate Attorney provided the breakdown for the charges as follows:                      Base rate 26.77                      Pages 1-25, 25pages at a rate of \$1.00 per page = \$25.00                      Pages 26-50, 25 pages at a rate of \$0.67 per page = \$16.75                      Pages 51-end, 3124 pages at a rate of \$0.33 per page = \$1030.92                      Total pages 3,174 for a total cost of \$1,099.44.</p> <p>( no violation)</p>	S9999		