

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008072	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/02/2016
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NAME OF PROVIDER OR SUPPLIER ROBINGS MANOR RHC	STREET ADDRESS, CITY, STATE, ZIP CODE 502 NORTH MAIN BRIGHTON, IL 62012
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S 000	Initial Comments Annual Health	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)5) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including,	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 12/13/16
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S9999	<p>Continued From page 1</p> <p>but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interviews, observations and record review, the facility failed to timely identify, consistently treat and monitor pressure ulcers for one of 3 residents (R9) reviewed for pressure ulcers in a sample of 15. This failure resulted in R9 developing multiple in-house acquired pressure ulcers which have declined in status.</p> <p>Findings include:</p> <p>1. The Minimum Data Set (MDS) dated 9/15/16 identifies R9 to require extensive assist of two staff for transfers and bed mobility. The MDS documents R9 is always incontinent of bowel and bladder. The October 2016 Physician's Order Sheet (POS) documents R9 to have treatment orders for right upper buttock (10/25/16) - hydrocolloid dressing change every three days and PRN (as needed) and right and left heel (8/26/16) - cleanse right heel with cleanser, protect periwound with skin prep, apply hydrocolloid to wound bed, change every 72 hours and PRN for soiling. The POS also includes an order for support boots on at all times (8/26/16.) The care plan dated 9/29/16 documents R9 to be at high risk for skin breakdown with goal for skin to be intact for 90</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>days - Interventions include: barrier cream after every incontinent episode, assess skin - if open or bruised areas noted, report to MD (medical Doctor) and responsible party, encourage, keep fluids at bedside and offer during care, and assist PRN to reposition self in bed approximately every two hours for comfort in part. R9's PreAlbumin level dated 10/7/16 was 16.4 Low (Normal 20-40.)</p> <p>On 10/25/16 at 9:30am, R9 was in bed laying towards her right side on her right elbow. She remained in the same position throughout the morning with observations done with less than 15 minute intervals. At 12:07pm, E18 and E17 Certified Nurses Aides (CNAs) entered her room to get her up for lunch. R9 was in the same position as she was at 9:30am. R9 had deep red/white creases across both buttocks/upper thighs. R9 had an unstageable ulcer on her left heel crescent shaped that was tan, no drainage. The ulcer on the right heel was slightly larger than a quarter and had no drainage, dark gray/black areas with some lighter reddish areas present appeared as an unstageable ulcer. R9 had no dressings on either heel nor was there any in her boots and/or bed. R9 also had an open bleeding elongated ulcer on the inner right buttock with irregular edges that had no dressing on. No dressing was in the incontinent brief or in the bed. R9 had an oval shaped red/bloody open area surrounded by deep redness on her right elbow. R9 also had two padded incontinent pads under her. E18 noticed the elbow ulcer and stated they would have to tell the nurse about it and then asked E17 if they should tell the nurse about R9's buttock ulcer not having a dressing on it before they get her up so she could put one on. E17 stated "no, they have times to do treatments. We may have to lay her back down for them to do it,</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>but lets just get her up." E18 stated "try not to rub over that sore" as E17 gave care. R9 had smears of bowel movement inner buttocks and an odor of bowel movement about her. R9 was transferred to the wheelchair at 12:25pm after incontinent care was given. The deep creases remained. No barrier cream was applied and no fluids were offered before taking her to lunch as indicated to be done with care in the care plan for pressure ulcer prevention. E17 and E18 applied R9's boots on lower legs. R9 remained in her wheelchair throughout lunch and at 1:30pm, was propelled to the nurses station where she was observed at less than 15 minutes intervals, to remain in the same position until the observation ended at 3pm.</p> <p>On 10/27/16, the nurses notes from 10/25/16 and 10/26/16 were reviewed and found to contain no information on R9's elbow ulcer.</p> <p>On 10/27/16 at 11:43am, E17 and E18 stated they told E7 and E9, Registered Nurses (RN) about R9's elbow on 10/25/16 after they saw it. Both CNA's stated R9 had a dressing at that time on her coccyx but was observed to have none on her heels or elbow. No fluids were offered during care.</p> <p>On 10/27/16 at 12:05pm, E7 stated she did not recall being told about an ulcer on R9's elbow and stated she would assess it and get an order. On 10/28/16 at 12:39pm, E7 (RN) stated she measured R9's elbow yesterday, staged it as a stage I. E7 stated R9's heel ulcer's is doing really well.</p> <p>The nurses notes document the the heel ulcers were initially identified on 3/4/16 to measure left heel ulcer 2.1cm (centimeters) x 1.2cm with no depth and a right heel ulcer 0.9cm x 0.4cm no</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>depth. There is no explanation as to why this ulcer was not found until it was unstageable. The right buttock ulcer was initially identified and documented in the nurses notes on 10/21/16 with an barrier cream order for treatment. On 10/25/16, the buttock ulcer measured 1.8cm x 0.8cm x 0.1cm and a hydrocolloid dressing was ordered. All pressure ulcers were in-house acquired.</p> <p>On 10/28/16 at 1:30pm, Z4 (Wound Specialist) stated R9 has chronic ulcers on her feet and buttock. Z4 stated she would like the facility to find the ulcers earlier and would expect them to follow physician's order for treatment at all times. When told R9's dressings were not on, stated she would expect the system to work having the direct care staff tell the nurses so the treatments could be done appropriately and the nurses to replace them when needed.</p> <p>The Treatment Administration Record (TAR) for October 2016 documents the right and left heel wound were treated on 10/25 with no initials to additional dressings documented as being done thru 10/29/16 as PRNs. The Barrier cream initially ordered for the buttock ulcer was initialed as being done 10/21/16 through 10/28/16 and the Hydrocolloid dressing documented as being applied initially on 10/25/16 with none other documented even though staff observed the dressings to be off on 10/25/16 and 10/27/16. The TAR also documents the elbow treatment initially started on 10/27/16 when it was first observed with staff on 10/25/16.</p> <p>On 10/28/16 at 1:40pm, E18 was with R9 in her room. E18 stated she got R9 up at 11:30am and that she had no dressing on her buttock earlier when she got her up. E18 stated she did not tell</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>anyone that the dressing was off. R9 also did not have a dressing on either foot ulcer or elbow.</p> <p>The Pressure Ulcer Progress Note completed by Z4 dated 10/28/16 documents R9's areas as: 1) Left heel - chronic stage III measuring 0.4cm x 0.3cm x 0.1cm, small amount of serosanguineous drainage with no odor noted, wound bed 76-100% epithelialization. 2) Right heel - chronic stage 4 1cm x 0.4cm x 0.1cm small amount of serosanguineous drainage with no odor, 76-100% epithelialization. 3) Right superior buttock - chronic stage 2, 1.8cm x .05cm x 0.1 cm depth, small amount of serosanguineous drainage with no odor, 1024% adherent, yellow slough, 76-100% bright red, pink granulation and 4) right elbow - eschar covered abrasion measuring 1cm x 0.4cm width, no drainage, "tan colored eschar covered that is dry,hard, and intact, with fluctuance."</p> <p>On 11/2/16 at 10:50am, Z4 (Wound Specialist) stated occasionally she will come in to find R9 with no dressings on. Z4 stated that not having dressing on all the time will delay wound healing and contribute to infections and can, at times, cause a wound to decline. Z4 agreed that R9 is reliant on staff for all aspects of care.</p> <p>The facility's policy/procedure entitled "Decubitus Care/Pressure Area" dated 05/07 documents the facility will "ensure a proper treatment program has been instituted and is being closely monitored to promote the healing of any pressure ulcer, once identified." The Procedure documents upon notification of skin breakdown, a newly acquired skin condition report will be completed and forwarded to the Director of Nurses. The policy documents the pressure area will be assessed</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>and documented on the treatment administration record and will include size, stage, site, depth, drainage, color, odor, and treatment. The policy documents staging as follows: Stage 1 - redness, which does not resolve 30 minutes after pressure is relieved, no broken skin. Stage II - broken skin, an abrasion, blister, or shallow crater. Stage III - broken skin, affects full thickness and presents as a deep crater, and Stage IV - broken skin, muscle and/or bone exposed. The policy includes notification to the physician for treatment orders and performing the treatment as ordered. The policy does not include unstageable ulcers.</p> <p>(B)</p>	S9999		
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