

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6009179</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/30/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>STERLING PAVILION</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>105 EAST 23RD STREET STERLING, IL 61081</b>
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	
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Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>02/17/15</b>
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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act) These Requirements are not met as evidenced by: Based on observation, interview, and record review the facility failed to notify a physician when two residents exhibited significant declines in their physical condition. This failure resulted in a delay of treatment and hospitalization for R1 and R2.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>This applies to 2 of 3 residents (R1 &amp; R2) reviewed for a change in condition in the sample of 9.</p> <p>The findings include:</p> <p>1. R1's hospital discharge notes dated 12/27/14 showed a written order to specifically notify the physician, "If the patient has any sudden shortness of breath or sudden weight gain." The facility's document titled, Residents at Risk for Readmission Assessment, dated 12/29/14 identified R1 has having a history of Pneumonia.</p> <p>On 1/27/15 at 10:11 AM, E9 (Restorative CNA) stated on 1/24/15, (Saturday), she observed R1's call light on and went to assist him. E9 said R1 told her he "didn't feel right and that his left arm felt prickly." E9 said he "just didn't look right." E9 said she reported R1's expressed concerns to E6 (Registered Nurse - RN).</p> <p>1,2</p> <p>On 1/27/15 at 12:41 PM, E6 (RN) stated she worked with R1 on Saturday (1/24/15) and Sunday (1/25/15) on the day shift. E6 stated R1 complained of "feeling weaker" on Saturday and was "running a low grade temp (temperature) of about 99 degrees Fahrenheit." (Elevated temperature not documented.) E6 stated she asked Z2 (Physical Therapist) to check his extremities.</p> <p>On 1/27/15 at 11:55 AM, E4 (LPN) stated he received report for the PM shift on 1/25/15 from E6 (RN). E4 said E6 reported R1 "was not feeling well and was running a low grade temp (temperature) so he stayed in his room most of the day." E4 said between 6:30 PM and 7:00 PM, Z10 called and told him R1 was "short of breath (SOB) and weak" and she (Z10) wanted him to</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>go to the hospital. E4 said he went to R1's room to check his vital signs and obtained an SPO2 (blood oxygen saturation reading) of 75%. (Normal values 95-100%). E4 said the Oxygen was applied at 2 Liters (L) via nasal cannula with no change in saturation. E4 said he then "bumped it up to 3L" and obtained an SPO2 reading of 80%. E4 said, "at about that time the EMT's (Emergency Medical Technician's) arrived." E4 said "The ambulance personnel told me (Z10) called 911." E4 said he did not observe any physical signs of distress other than "an increased respiratory rate." E4 did not document R1's vital signs. E4 stated if a resident is "critical" then he would call 911, otherwise he would notify the resident's physician of a change in condition.</p> <p>A nursing note dated 1/23/15 at 6:49 PM showed R1 was exhibiting some mood swings through out the day. A nursing note entry dated 1/25/15 at 7:00 PM documents R1's decline as follows: "This nurse received phone call from (Z10) about (R1) informing me (E4) resident isn't feeling well. Assured (Z10) that I (E4) would go in and assess him (R1). Obtained V/S (vital signs). Unit A Nurse (E12 LPN) obtained O2 sat (saturation) of 75% on room air. Applied O2 at 2L/min per standing order. Lung sounds clear, diminished and breathing at a rate of 24 BPM (beats per minute). O2 sats up to 80% at 3L/min. A nursing entry made by E12 on 1/25/15 at 9:35 PM showed, "received phone call from (local hospital) emergency room to inform facility that resident (R1) admitted to hospital with diagnosis of Pneumonia."</p> <p>On 1/28/15 at 9:23 AM, Z7 (R1's Primary Care Physician), stated he had not been notified of R1's change in condition, elevation in temperature, reports of not him not feeling well</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>nor of low SPO2. Z7 stated he was aware R1 returned to the hospital but thought it was related to his "Kidney Growth." Z1 stated he would not have expected R1 to pass away "at this time," and added that he had not been made aware R1 had passed. Z7 said it is his expectation that any change in conditions be reported to him, particularly those involving a decline.</p> <p>2. The facility face sheet dated 1/17/15 showed R2 was admitted to the facility on 1/17/15 for aftercare following a scheduled knee replacement surgery.</p> <p>On 1/28/15 at 9:07 AM, E14 (CNA) stated he had worked with R2 on Sunday (1/18/15) at which time R2 "told me her leg was sore. I looked at it and I saw bruising and some discoloration." E14 said "I don't recall if I reported it to the nurse, but R2 did tell me she had already told the nurses." E14 said he did not work with R2 again until 1/23/14 (10:00 PM) to 1/24/14 (6:00 AM). E14 said he responded to R2's call light to assist her to the bathroom. E14 said as he touched her legs to help her up, she "yelped." E14 said he looked at her right lower leg and asked her what happened. E14 said R2 told him "Physical Therapy had been putting green (cold/hot) gel on it." E14 described R2's right lower leg as discolored, dark bruise at the calf with redness down to her ankle that was "hot to touch." E14 said there was a "split" in her skin near the right medial ankle. E14 said, "(R2) told me she had been telling everyone who has been caring for her since Monday, (1/19/15) about the pain and burning concerns with her right lower leg."</p> <p>On 1/27/15 at 2:01 PM, E13 stated she was the nurse for R2 on the night shift 10:00 PM(1/23/15) to 6:00 AM (1/24/15). E13 stated she gave R2</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>pain medication, (documented in the notes as given at 11:43 PM on 1/23/15), and "about 1 to 1.5 hours later, E14 came to me" expressing concern that R2 had a bruise behind her right lower extremity and it was blackened from the knee to ankle. R2's heel was red and warm." E13 said the bruised area was dark purple, "almost blackish." E13 said she assessed the right lower leg "between 12:30 and 1:30 AM." E13 stated, "Because the Specialists (Orthopedic MD's) don't call back Nursing Homes at night, I just waited to call until 5:30 AM when I knew they would be making rounds at the hospital." The nursing note of 1/24/15 at 6:12 AM, showed a return call was received from an on call orthopedic physician and an order was given to call 911 and send R2 to the local hospital.</p> <p>The nursing note of 1/24/15 at 3:51 AM reads, "complaint of right low leg pain." The only right leg assessment documentation was written on 1/24/15 at 5:44 AM. The 1/24/15 note reads as follows: "(R2) in room with C/O (complaints of) severe right low leg pain. Right leg assessed. Knee incision is well approximated. There is no sign of infection. Right calf bruise has darkened from mid point to ankle and appears black. There are multiple scattered fluid filled blisters. The right inner ankle has a reddened area that is warm to touch and painful. It measures 8.5 (cm) X 6.5 (cm). The skin has pitted in several areas and is open in those areas. MD (Z6 - Orthopedic Surgeon) paged at this time. (Z6) is currently at (local hospital). Awaiting return call at this time."</p> <p>The progress notes identified R2 had a change in location and intensity of pain status on 1/19/15 with no assessment completed until 1/24/15 between 12:30 AM and 1:30 AM. (More than 4 days later). The physician was not notified until</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>1/24/15 at 5:44 AM, (more than 4 days after a change in pain was reported and more than 4 hours after the changes in R2's leg condition was identified.)</p> <p>On 1/29/15 at 4:45 PM, Z6 stated R2 was admitted to the hospital with a diagnosis of cellulitis. Z6 stated had he been notified of R2's complaints, he could have initiated treatment sooner. The earlier treatment would have prevented some of the pain R2 experienced. Z6 stated it is his understanding the facility applied a topical analgesic which actually caused R2 more pain. Z6 said earlier detection also would have shortened R2's hospital stay. Z2 said he would have expected the facility to call and notify him of the complaints being expressed by R2. Z6 stated physicians should be notified "earlier rather than later," as complaints or changes occur.</p> <p>On 1/27/15 at 3:30 PM, (at the local hospital), R2's right lower extremity was propped on a pillow with some dried yellow drainage on the pillowcase. R2 explained the drainage was a result of "the blisters popping." R2's right lower leg was red, purple and dark in color from the top of calf extending down to to her ankle. The right medial ankle area was bright red in color extending between the anterior portion of the foot to the plantar area. The discoloration was outlined in purple marker to monitor the extent of the infected tissue.</p> <p>The facility policy titled, Change in a Resident's Condition or Status, Revised 11/2013, states: "Our facility shall promptly notify the resident, his or her Attending Physician and representative (sponsor) of changes in a resident's medical/mental condition and/or status..." Some of the factors listed in the policy are,</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>"Degenerative joint disease, Rheumatoid arthritis, Pressure, venous or arterial ulcers, surgical incision, DVT (deep vein thrombosis), Peripheral vascular disease" and "Pneumonia." The policy states the staff are to document the resident's reported level of pain with adequate detail," and report to the physician or practitioner, "significant changes in the level of the resident's pain." The policy defines a "significant change" as, "a decline or improvement to the residents status that...will not normally resolve itself without intervention." The policy also has written, "Except in medical emergencies, notifications will be made within twenty-four (24) hours of a change occurring in the resident's medical/mental condition or status...Nurse will record the resident's medical record information relative to changes" in the residents condition.</p> <p>The facility policy titled, Acute Condition Changes - Clinical Protocol, Revised 11/2013 shows, "someone with an acute change of condition, the nursing staff will make detailed observations and collect pertinent information to report to the Physician."</p> <p>The facility policy titled Pain Screening and Management, Revised 11/2013, states , "Pain management" is defined as the process of alleviating the resident's pain to a level that is acceptable to the resident. Staff is to "effectively recognize the presence of pain; identify the characteristics of pain; addressing the underlying causes of pain...and monitor the resident's pain and consequences of pain at least each shift for acute pain or significant changes in levels of chronic pain." Staff are to "identify conditions or situations that may predispose the resident to pain including," Degenerative Joint Disease, Rheumatoid Arthritis, Pressure, Venous or Arterial</p>	S9999		
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