

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015879	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/10/2020
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NAME OF PROVIDER OR SUPPLIER MANOR COURT OF CLINTON	STREET ADDRESS, CITY, STATE, ZIP CODE 1 PARK LANE WEST CLINTON, IL 61727
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S 000	Initial Comments Statement of Licensure Violations Investigation of Facility Reported Incident of 8/5/20/IL126420	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1830a)b)c) 300.3210a) 300.3210f) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1830 Records Pertaining to Residents' Property a) The facility shall maintain a record of any resident's belongings, including money, valuables	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X8) DATE

10/02/20

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S9999	<p>Continued From page 1</p> <p>and personal property, accepted by the facility for safekeeping. This record shall be initiated at the time of admission and shall be updated on an ongoing basis and made part of the resident's record.</p> <p>b) When purchases are made for a resident from the resident's personal monies, receipts shall be obtained and retained that verify the date, amount, and items purchased.</p> <p>c) A separate bookkeeping system shall be maintained by the facility which accounts for all transactions affecting each resident's account. Each individual resident, or the individual resident's representative, shall have access to the record of that individual resident's account.</p> <p>Section 300.3210 General</p> <p>a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law based on their status as a resident of a facility</p> <p>Section 300.3210 General</p> <p>f) The facility shall make reasonable efforts to prevent loss and theft of residents' property. Those efforts shall be appropriate to the particular facility and may, for example, include, but are not limited to, staff training and monitoring, labeling property, and frequent property inventories.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to recognize and prevent financial exploitation and the systematic misappropriation/theft by an employee of \$30,687.28 from the pooled resident trust fund accounts entrusted to the facility for safekeeping. This failure affected 11 of 12 cognitively impaired residents (R1, R4 through R13) reviewed for misappropriation on the sample list of 17.</p> <p>Findings include:</p> <p>The facility's final investigative report dated 8/17/20 documents V8 Business Office Manager was arrested and is being investigated for financial exploitation.</p> <p>The Police Department Incident/Offense report dated 8/31/20 documents V8 was arrested on 8/13/20 for the offense of "Fraud with/Bank ID (identification) Card > (greater than) \$150" and "Financial Exploitation of Elderly/Disabled". Both of these are listed as felony offenses.</p> <p>On 8/27/20 at 10:20 AM, V1 Administrator stated the facility began an investigation for</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>misappropriation of resident funds on 8/5/20 after V9 (R9's Power of Attorney) stated charges on R9's quarterly statement were not approved. V1 stated R1, R4, R5, R6, R7, R8, R9, R10, R11, R12, and R13 all had money withdrawals from their resident funds account without consent. V1 stated the facility can not account for the loss of the money. V1 stated after investigating the facility determined V8 took the money. V1 stated the facility completed a spreadsheet of the unaccounted resident money. V1 stated \$30,687.28 was taken from the pooled resident account. V1 stated the money was taken out of eleven individual resident accounts without consent.</p> <p>1. The facility's undated spreadsheet documents R9 had \$24,015.00 taken out of R9's account from 10/15/16 through 6/23/20 and there are no receipts for these transactions.</p> <p>On 8/31/20 at 1:30 PM, V18 Receptionist stated the day after V8 left V18 was looking on the facility's accounting system and noticed R9 had a \$700 withdrawal on 6/23/20 for a college fund. V18 thought it looked suspicious because of the amount and the fact that R9 could not consent to the amount withdrawn.</p> <p>On 8/31/20 at 12:44 PM, V11 Corporate Accounts Receivable Manager stated V18 notified V1 of some suspicious cash withdrawals out of R9's account. V11 stated V11 started an investigation. V11 stated V11 went back to 2016. V11 stated V9 (R9's family member) called back and stated V9 did not give consent for any of the withdrawals listed on the spreadsheet.</p> <p>On 8/27/20 at 10:15 AM, R9 was sitting in a reclining wheelchair in the room. R9 was not</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>oriented and did not respond when spoken to. R9's 7/21/20 quarterly Minimum Data Set assessment documents R9 has severe cognitive impairment.</p> <p>The facility's undated spreadsheet documents \$90.00 was spent out of R9's account on 6/19/20 for hair products and pajamas.</p> <p>On 9/8/20 at 10:30 AM, there were no new pajamas in R9's room. None of R9's clothing or items appeared in new condition. There was one canister of department store hair mousse on the dresser which appeared old. There were no other hair care products in the room. All the other resident care supplies located in the room were facility stock products. There were no new clothes in R9's closet or drawers. At that time, V22 Activity Director stated there were no items in the room that appeared new and confirmed that the only hair care item in the room that wasn't provided by the facility was a canister of hair mousse. V22 stated V22 has never been shopping for R9.</p> <p>2. The facility's undated spreadsheet documents R5 had \$3756.39 taken out of R5's account from 4/10/19 through 6/16/20 and that there are no receipts for these transactions.</p> <p>On 8/27/20 at 10:12 AM, R5 was sitting in room, R5 stated the facility manages R5's account. R5 stated R5 doesn't get a quarterly statement. R5's Quarterly Minimum Data Set assessment dated 8/11/20 documents R5 has severe cognitive impairment.</p> <p>On 8/31/20 at 9:15 AM, V14 (R4 and R5's Power of Attorney) stated the facility called V14 and said they identified problems with R4 and R5's</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>accounts. The facility said that an ex-employee (V8) was suspected and that V8 had been arrested and an investigation is ongoing. V14 stated V14 did not authorize the \$3756.39 in withdrawals.</p> <p>The facility's undated spreadsheet documents withdrawals from R5's account from 4/25/19 to 6/8/20 for shopping with activities, clothes from a department store, and shirts from an online website.</p> <p>On 9/8/20 at 10:20 AM, R5 stated R5 has not been shopping or been to a department store. R5 stated R5 has not ordered anything. There was no clothing or items that appeared to be in new condition. There were no department store boxes or sacks or online website boxes in the room. V22 Activity Director stated R5 had not ordered anything from an online website or department store and R5 has not been on shopping trips.</p> <p>3. The facility's undated spreadsheet documents R4 had \$880.00 taken out of R4's account from 4/10/19 through 6/20/20 and that there are no receipts for these transactions.</p> <p>On 8/27/20 at 10:12 AM, R4 was sitting on bed in room. R4 was talking about a train and was confused and not interviewable. R4's 7/15/20 quarterly Minimum Data Set documents R4 has severe cognitive impairment.</p> <p>The facility's undated spreadsheet documents R4 had withdrawals from 4/25/19 through 6/16/20 for shopping with activities, cash for shopping, and a department store order.</p> <p>On 9/08/20 at 10:20 AM, no new looking items</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>were noted in room, all clothing in the closets and drawers looked worn. At that time, V22 Activity Director stated R4 has not been out of the building to shop and the facility has not shopped for R4.</p> <p>4. The facility's undated spreadsheet documents R8 had \$1,000.00 taken out of R8's account on 4/21/20 through 4/28/20 and that there are no receipts for these transactions. These transactions document under description car title change and transfer on both 4/21/20 and 4/28/20 of \$500 per transaction.</p> <p>On 8/31/20 at 3:36 PM, V16 (R8's Family member) stated R8 does not own a car and wouldn't have had a car title to transfer. V16 stated no one asked V16 to allow money to be taken out of R8's account. R8 would be "upset" and "quite aggravated" if money was taken from R8's account. V16 stated, "(R8) doesn't have that much money to begin with."</p> <p>On 9/8/20 at 10:15 AM, R8 stated R8 has not had a car for four years. R8 hasn't spent any money to transfer car titles.</p> <p>R8's quarterly minimum data set assessment dated 7/28/20 documents R8 has severe cognitive impairment.</p> <p>5. The facility's undated spreadsheet documents R6 had \$275.50 taken out of R6's account from 4/25/19 through 11/26/19 and that there are no receipts for these transactions.</p> <p>On 8/31/20 at 4:53 PM, V19 (R6's Family Member) stated the facility had told V19 that there was money spent out of R6's account and that there was no receipts for the items. The</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>facility stated they did not think R6 got the items. V19 stated V19 did not give permission for money to be taken out of the account. V19 stated R6 has been in a facility a long time, would think R6 would be upset if R6 knew money had been taken. V19 stated I would be really upset because it would be a criminal issue.</p> <p>R6's quarterly Minimum Data Set assessment dated 7/14/20 documents R6 has severe cognitive impairment.</p> <p>The facility's undated spreadsheet documents R6 has withdrawals from 4/25/20 through 6/8/20 for shopping with activities at a department store, clothes from a department store and shirt from an online website.</p> <p>On 9/8/20 at 9:39 AM, V22 Activity Director stated V22 has never shopped online for R6. V22 stated R6 has never been on an activity outing at a department store. V22 stated the activity department has never purchased anything for R6.</p> <p>6. The facility's undated spreadsheet documents R7 had \$200.00 taken out of R7's account on 4/28/20 and that there is no receipt for this transaction.</p> <p>On 8/31/20 at 8:32 AM, V15 (R7's Family Member) stated the facility had called V15 and asked if \$200 was used for shopping for R7. The facility stated they didn't have a receipt. V15 stated R7 can not make R7's own decisions. V15 stated V15 did not approve for \$200 to be used for shopping and that R7 does not have new items. V15 stated R7 would feel terrible if R7 knew money was taken from R7's account and R7 would get really mad. V15 stated V15 has not told R7 because V15 doesn't want R7 to worry.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>The facility's undated spreadsheet documents R7's account withdrawal for cash for shopping on 4/28/20.</p> <p>On 9/8/20 at 9:39 AM, V22 Activity Director stated the activity department usually shops for the residents. V22 stated the activity department has not shopped for R7.</p> <p>On 8/31/20 at 12:44 PM, V11 Corporate Accounts Receivable Manager stated V11 audited the cash withdrawals for all residents. V11 stated the withdrawals that did not have a signed receipt are on the spreadsheet. V11 stated, " During the audit I identified multiple residents who did not have receipts for money taken. During the audit, we verified the money was not authorized by the family." V11 stated V8 Business Office Manager was able to divert the money by using money out of the cash box, debiting the resident accounts, and then writing facility checks to replenish the money in the box. V11 stated the cash box had a lock and was locked in a drawer in V8's office and V8's office door was also locked. V11 stated there is no way it could have been anyone else but V8 taking the money. V11 stated V11 determined the charges for R9 without receipt started on 10/15/16. V11 stated there were four charges for R9 in 2016 without a receipt. V11 stated V11 did not find any other unaccounted money until 2/21/2019. V11 stated V11 thinks this was when V8 started to steal money from the residents until 6/23/20. V11 stated V11 also found that money in the trust fund account belonging to R1, R10, R11, R12, and R13, whom had died in the facility, was taken also.</p> <p>7. The facility's undated spreadsheet documents R1 had \$100.00 taken out of R1's account on</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>6/18/20 and that there is no receipt for this transaction. This spreadsheet documents R1 expired on 6/13/20.</p> <p>8. The facility's undated spreadsheet documents R10 had \$65.12 taken from R10's account without a receipt on 10/8/19. This sheet documents R10 passed away on 10/8/19.</p> <p>9. The facility's undated spreadsheet documents R11 had \$132.02 taken from R11's account without a receipt on 11/19/19. This spreadsheet documents R11 expired on 11/12/19.</p> <p>10. The facility's undated spreadsheet documents R12 had \$243.25 taken from R12's account without a receipt on 11/19/19. This spreadsheet documents R12 expired on 11/13/19.</p> <p>11. The facility's undated spreadsheet documents R13 had \$20.00 taken from R13's account without a receipt on 6/18/20. This spreadsheet documents R13 expired on 6/17/20.</p> <p>(B)</p>	S9999		
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