

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014195	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/19/2020
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NAME OF PROVIDER OR SUPPLIER SYMPHONY OF BUFFALO GROVE	STREET ADDRESS, CITY, STATE, ZIP CODE 150 NORTH WEILAND ROAD BUFFALO GROVE, IL 60089
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S 000	Initial Comments	S 000		
	Facility Reported Incident of 2/7/20/IL120207			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.1210d)6)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal</p>		<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 03/06/20
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S9999	<p>Continued From page 1</p> <p>care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to transport a resident with cognitive impairment (R1) in a safe manner to avoid injury. The facility failed to apply footrests on the wheelchair and continued transporting the resident while she was grabbing hold of the handrail. These failures contributed to R1 leaning forward and falling out of the chair. R1 struck her head on the floor sustaining a fractured nose, and laceration to her forehead.</p> <p>This applies to 1 resident (R1) reviewed for accidents and injuries.</p> <p>The findings include:</p> <p>R1's Current Care Plan on 02/20/2020 shows, R1 has multiple diagnoses such as, Dementia, History of Falling, Cerebral Infarction, Difficulty in Walking, Muscle Weakness, Anxiety Disorder, Dysphasia following Cerebral Infarction,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Cerebrovascular Disease, Weakness, Reduced Mobility, Fracture of Nasal Bones.</p> <p>R1's Minimum Data Set dated September 30, 2019 Brief Interview for Mental Status shows, 99-Resident was unable to complete interview.</p> <p>R1's Progress Notes dated 2/7/2020 at 10:09PM, by V10 LPN-Licensed Practical Nurse shows: While I was in the nursing station, I heard an impact that sounded like somebody fell. As soon as I looked at the hallway, I saw CNA (Certified Nursing Assistant) by the wheelchair and observed R1 already on the floor. I went to assess, while resident remained on the floor and noticed residents face bleeding. I called for help and the other nurse came over and stayed with resident while I called 911. The Paramedics came and took R1 to ER-Emergency Room.</p> <p>R1's Progress Notes dated 2/7/2020 at 10:09PM, by V10 LPN shows, report from ER-Emergency Room, R1 is admitted (to the hospital) with the diagnosis of facial trauma, closed fracture of nasal bone and forehead laceration.</p> <p>The facility's Incident Report dated 02/07/2020 at 7:00PM, shows, R1 is an 85 year-old female that resides on our Dementia Unit. Resident is alert to self at times with confusion. She uses her wheelchair for locomotion on the unit, she can self-propel with direction from staff. R1 has impaired cognition due to Dementia disease process but is usually redirectable. The facility investigation interviews showed R1's CNA reports that prior to incident, she was noted at times reaching out and attempting to grab onto the hallway rail.</p> <p>On 2/19/2020 at 11:58AM, V8 CNA-Certified</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>Nursing Assistant said, On February 7, 2020 at 7:00PM, I was pushing R1 in the wheelchair down the hallway from the dining room. While she was holding onto the handrail on the wall, she suddenly fainted or fell. R1 normally pushes herself, but it takes her a long time. No leg rests were on the wheelchair when I was pushing her.</p> <p>On 2/19/2020 at 12:21PM, V7 PTA-Physical Therapy Assistant said, leg rests are used to ensure residents do not drag their feet on the floor. Sometimes the resident's legs are so weak they cannot bring them up. When a staff member transports a resident the leg rests should be on the wheelchair. When transporting a resident, we always put leg rests on the wheelchair.</p> <p>On 02/19/2020 at 9:30AM, R1 was sitting at a table in the dining area in a high-backed wheelchair with leg rests attached. R1's head was limp and leaning forward, her torso slightly forward and leaning to the right. R1's eyes were closed. R1 did not respond to verbal stimulation when her name was spoken. R1 had right sided facial edema with bruising over her right eye down to the right side on her lower neck extending down under her shirt.</p> <p>R1's care plan for fall prevention prior to the incident, dated 2/7/2020 shows no specific interventions for how R1 should be transported by the staff in her wheelchair.</p> <p>The facility's Wheelchair Leg/Footrests policy dated September 2016 shows: Wheelchair leg rests are extremely important to any resident who uses a wheelchair as they assist the resident in sitting up in the optimum sitting position, improving posture, and promoting better blood circulation. Guideline: Therapy and or Restorative</p>	S9999		
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S9999	Continued From page 4 nurse performs screen to ensure appropriateness of wheelchair use and use of proper leg or footrests that may require adjustments as indicated. During transfers with assistance: Make sure resident's feet are safely positioned and elbows, clothing, bags are tucked in safely. Look well ahead for possible hazards. (B)	S9999		
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