

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002067</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/06/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AUSTIN OASIS, THE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>901 SOUTH AUSTIN BLVD CHICAGO, IL 60644</b>
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S 000	Initial Comments  Complaint Investigation  2081478/IL120464	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.610a) 300.1210b) 300.1210d)3) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE  03/31/20
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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to provide immediate medical attention for a right leg fracture to 1 out of 1 resident (R1) in the sample of 4 (R1, R2, R4 and R 5) reviewed for nursing care.</p> <p>This failure resulted in severe pain to R1's right leg fracture.</p> <p>Findings include:</p> <p>On 3/3/20 at 1:05 PM R1 was observed inside R1's room with right leg cast from above the knee to foot, exposing only the toes. R1 was grimacing and moaning; R1 was unable to move her right</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>leg. R1 was alert and oriented to person, place and time, with a Brief Interview for Mental Status (BIMS) score of 13. R1 stated that she suffered severe pain and has not been able to move her right leg since it was twisted by R3. R1 stated that the pain was getting worse and worse and that R1 could not sleep well at night. R1 stated R1 has a fracture which was caused by her roommate (R3) when R3 grabbed her leg and "squished it as hard as she could while she was sitting in her wheelchair." R1 stated that no one saw what happened because they were alone during the incident.</p> <p>On 3/3/20 at 1:30 PM R3 was observed inside the 3rd floor dining room sitting in a wheelchair. R3 stated that she was living on the 2nd floor before and had a fight with her roommate (R1). R3 stated that she grabbed R1's leg and pulled and twisted it. R3 stated she doesn't think she broke R1's leg but just twisted it. R3 stated the fight started over R3 wanting to buy some pizza, but R1 did not want to give R3 money.</p> <p>On 3/4/20 at 11:56 AM V1 (Administrator) stated that R1 stated that her roommate (R3) twisted her leg. R3 was sent to the hospital for psych evaluation and was admitted. V1 stated that no nursing staff witnessed the incident. V1 stated that he was not in the facility when the incident happened. V1 received a call from V6 (Nurse Supervisor) that R1 was complaining of pain on the leg and that pain medication was given.</p> <p>On 3/4/20 at 2:04 PM V8 (Attending Physician) stated that he was informed by the nurse on 2/12/20 that R1 had right leg pain and swelling. V8 stated that he ordered an X-Ray and was informed that R1 had a fracture on her right leg. V8 stated that he ordered the nurse not to send</p>	S9999		
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S9999	Continued From page 3	S9999		
	<p>R1 to emergency department or to the hospital but to schedule R1 to see V9 (Orthopedic Physician) in an outpatient orthopedic clinic. V8 stated that if he sent R1 to emergency department or to the hospital they would do nothing but refer R1 to an Orthopedic Specialist.</p>			
	<p>On 3/4/20 at 3:10 PM V2 (Director of Nursing) stated that R1 was not sent to the ER because V8 (Attending Physician) ordered the facility not to send R1 to ER. According to V8, all they would do in the ER is to refer R1 to an orthopedic doctor. So instead V8 wanted to refer R1 directly to an orthopedist. V2 stated that the orthopedic walk-in clinic was open on Saturdays only and because of insurance issues, transportation was not available for R1 to see V9 until 2/22/20. V8 was informed that R1 was scheduled to see V9 on 2/22/20. V2 stated, "From 2/10/20 to 2/22/20 we gave R1 pain medication as an intervention. But I do not recall other interventions; I would have to look it up." V2 stated that she spoke to V8 about faxing his progress notes and documentation about R1's incident because V8 has no written documentation of his multiple visits that can be found in the Progress Notes.</p>			
	<p>On 3/4/20 at 3:35 PM V6 (Nursing Supervisor) stated, "V4 (Registered Nurse) called and informed me that R1 was complaining about leg pain. We assessed R1 and saw that her knee was swollen. Then V4 gave her pain pill. I instructed V4 to call V8 (Attending Physician) and V8 ordered an X-Ray. R1 stated that her roommate (R3) said that R1 stole her money. R1 said that R3 messed up her knees. Since that is abuse, I called the administrator. V1 (Administrator) told me to call the psych doctor for R3. The psych doctor ordered that R3 be sent to the hospital for psych evaluation. R3 was sent</p>			

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S9999 Continued From page 4 S9999

to the hospital and was admitted."

On 3/4/20 at 4:00 PM V4 (Registered Nurse) stated, "I was taking care of R1 the day of the incident. Later during the shift, R1 complained of right knee pain. R1 stated that R3 messed with her leg by twisting it. R1's right leg was swollen during assessment. V6 (Nurse Supervisor) instructed me to give pain medication and to inform V8 (Attending Physician). V8 was informed and ordered an X-Ray."

Right leg X-Ray result dated 2/12/20 read:  
Findings: There was an acute mildly displaced comminuted fracture distal tibia and fibula.  
Normal ankle mortise. Impression: Acute mildly displaced comminuted fracture distal tibia and fibula.

On 3/6/20 at 1:08 PM V9 (Orthopedic Surgeon) stated, "When I saw R1 in my clinic on 3/22/20, I did my assessment and an X-Ray was done. Based on physical examination, R1 was unable to move the right leg and was observed with green and blue bruising. R1 was complaining of severe pain of 10 on a 1-10 pain scale. R1's X-Ray result revealed that R1 had a complete fracture on her right tibia and fibula and right ankle. It is very important to provide immediate medical attention when a fracture happens. There are many complications that may happen. The skin may break open because bones are rough or sharp on the edges. For sure a fracture like this needs immediate medical attention. At the very least it would need a splint. On the X-Ray, R1's ankle showed a complete fracture, as shown in my report. I do not know why on the facility X-Ray, the result was normal ankle mortise."

V9's (Orthopedic Surgeon) report dated 2/22/20

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S9999	<p>Continued From page 5</p> <p>read: "Physical Exam: R1 was unable to move right leg, green/blue ecchymosis at right knee, right knee appears to be displaced." "Right tibia/fibula x-ray - complete fracture." "Right ankle 3 view x-ray - complete fracture." "Right knee 3 view x-ray - will be reviewed at next appointment." "Procedure: Long leg cast application."</p> <p>R1's Minimum Data Set (MDS) Assessment dated 12/1/19 reads: Brief Interview for Mental Status (BIMS) score as 13. R1's needs 2-person extensive on bed mobility and 2-person total assist on transfers. R1 cannot ambulate and uses wheelchair for locomotion.</p> <p>R1's Care Plan does not include any interventions done or updated from 2/12/20 to 2/22/20 for right leg fracture. Updated interventions, which were done after 2/22/20, include altered comfort level for diagnosis of Right Tibia/Fibula Fracture (added on 3/4/20), and risk for discomfort, complication related to diagnosis of Right Tibia/Fibula Fracture with cast to RLE (added on 2/25/20). From 2/12/20 to 2/22/20 R1 had no Care Plan Focus, Goal and Intervention addressing R1's right leg fracture.</p> <p>Policy on Change in Condition Physician Notification Overview Guidelines dated 4/14 reads: All significant changes in resident status are thoroughly assessed and physician notification is based on assessment findings and is to be documented in the medical records.</p> <p>(B)</p>	S9999		
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