

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000046	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/03/2019
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NAME OF PROVIDER OR SUPPLIER ADDOLORATA VILLA	STREET ADDRESS, CITY, STATE, ZIP CODE 555 MCHENRY ROAD WHEELING, IL 60090
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S 000	Initial Comments Complaint Investigation 1997059\IL116045	S 000		
S9999	Final Observations Statement of Licensure Findings 300.1210b)2)5) 300.1210d)3) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: 2) All nursing personnel shall assist and encourage residents so that a resident who enters the facility without a limited range of motion does not experience reduction in range of motion unless the resident's clinical condition demonstrates that a reduction in range of motion is unavoidable. All nursing personnel shall assist and encourage residents so that a resident with a limited range of motion receives appropriate treatment and services to increase range of motion and/or to prevent further decrease in range of motion.	S9999		

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 10/28/19
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S9999	<p>Continued From page 1</p> <p>5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidence by:</p> <p>Based on interview and record review, the facility failed to use two staff members to reposition one (R1) of three residents reviewed, who require extensive assistance for bed mobility in a total sample of three residents. This failure resulted in R1 sustaining a dislocation and fracture to her left shoulder and pain.</p> <p>Findings include:</p> <p>R1 was admitted to facility on 8/13/19, alert and oriented to person, place and time. Diagnoses</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>include: Rheumatoid arthritis, recent falls with fractured ribs and prior bilateral shoulder surgery and replacements as a result of the arthritis.</p> <p>R1's functional assessment dated 8/26/19 notes she requires extensive assistance with 2 staff for bed mobility and repositioning.</p> <p>On 10/1/19 at 2:05pm, R1 stated that on 9/7/19 around bedtime, I was sitting at the bottom of my bed. V3 (Certified Nursing Assistant, CNA) was going to help me scoot up to the top of the bed. I told her that I usually have 2 staff to help transfer and scoot me up in bed and that I was afraid to get hurt. V3 tilted the head of my bed down then grabbed me by my upper arms and pulled me up in bed. We heard a "pop" and I was in a lot of pain. V3 asked, "What was that?" I told her that I thought it was my bone and she said, "that's it, I am not touching you anymore" and left the room. I did not see her again after that. I waited for a little while to see if the pain would get better but it didn't. I explained to V8 (Registered Nurse, RN) what happened after that. The X-ray showed something and I went to the emergency room for further tests that showed a fracture and dislocation of my left shoulder. I have to wear a sling now and have less upper mobility. I was in a lot of pain. I take Norco (pain medication) but it doesn't work as well on me because I have been on that for a long time.</p> <p>On 10/1/19 at 2:25pm, V5 (CNA) stated that we usually use 2 people to boost her up in bed, even before the shoulder injury. She has a lot of pain in her shoulders and you should not grab her upper arms the pull or lift her.</p> <p>On 10/1/19 at 2:50pm, V8 (Registered Nurse, RN) stated that on 9/7/19, V3 told me that R1 had</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>pain but did not describe what happened during the repositioning. I gave R1 Norco and it was not until later that night when the next CNA was doing rounds, came and told me what happened. I went and talked to R1 again about 10:30 pm and she told me that during the time she was being changed and moved on the bed this evening, V3 and R1 heard a snap and she was in pain. R1 was in pain and did not want to be touched then. I gave her Norco (pain medication) and informed V9 (Medical Doctor). I received an order for an immediate x-ray of her shoulder. I told V3 to come and get me when she is ready to change and move R1 in bed. R1 has rheumatoid arthritis and pain and we usually use 2 people to move her. V3 did not come and ask me for assistance with R1.</p> <p>On 10/1/19 at 3:30pm, V2 (Director of Nursing, DON) stated that we did an investigation and V3 stated that she put her arms around the resident, under her shoulders and pulled her up in bed by herself. This is not proper body mechanics and not the correct way to lift and reposition this resident. I placed a write up in V3's file for failing to follow safe lifting technique.</p> <p>On 10/1/19 at 3:00pm, V9 (Medical Doctor) stated that I was made aware that R1 was pulled up in bed by her arms and that is what caused the dislocation.</p> <p>On 10/2/19 at 12:30pm, V11 (Minimum Data Set, MDS) Coordinator stated that before R1's shoulder injury, she required extensive assistance with 2 staff members to turn and reposition in bed.</p> <p>On 10/2/19 at 1:12pm, V12 (Physical Therapy Assistant, PTA) stated that R1 has arthritis and</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>deformities on her hands from that. Before her shoulder injury, R1 required extensive assistance from 2 staff members for scooting up in bed. Staff should never put their arms underneath resident's arms or around them to lift and scoot them up. It is not proper body mechanics and could hurt the resident. The safest way is to use 2 staff members and a draw or lift sheet or have them roll side to side.</p> <p>On 9/10/19, R1's X-ray of left shoulder showed dislocation of left total shoulder arthroplasty (shoulder replacement).</p> <p>On 9/10/19, R1's CT (Computed tomography) scan notes a nondisplaced fracture through the base of the coracoid process (part of scapula) and dislocation of the left total shoulder arthroplasty.</p> <p>V9 (Medical Doctor) progress note on 9/9/19 states R1 has pain in left shoulder. The night before last (9/7/19), R1 was being repositioned in bed when she heard a snap in the left shoulder. The shoulder swelled up and she can barely move shoulder due to pain. She missed her oncology appointment today.</p> <p>V9 progress notes on 9/10/19 done during hospital admission notes R1 has a dislocated prosthetic humeral head of left shoulder and a fracture of left coracoid process as well as traumatic bursitis of her left shoulder and R1 was admitted to the hospital for pain control.</p> <p>V8's (RN) progress note on 9/8/19 at 12:44 am notes that at the end of the shift on 9/7/19 around 10:30pm, R1 informed me that when V3 was repositioning or boosting her up in bed, she heard a snap on her left shoulder or arm and it had</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>something to do with her bone. She felt so much pain and that is why she asked me for Norco pain medication. The pain pill gave little relief and R1 is afraid that if the pain continues she is sure that something happened and may need to go to the emergency room tomorrow.</p> <p>V8's pain assessment on 9/7/19 notes R1 is experiencing pain, a level 6 in her left shoulder, left elbow and arm and that it is painful when being touched or moved. R1 verbalized it is very painful and the pain can get worse at an 8 out of 10.</p> <p>V10 (RN)'s progress note on 9/8/19 at 7:20 am notes Norco given for left shoulder pain at 4:10 am. Pain level was 6/10.</p> <p>V10's progress note and pain assessment on 9/8/19 at 9:15 pm notes R1 verbalized pain on the left arm, left elbow and shoulder especially when doing care and being moved. Left arm observed to be swollen and Norco given with little relief. Pain rated 6/10.</p> <p>Norco Medication Administration 9/9/19-9/10/19, R1 received Norco at 8:50am, 4:10pm and 7:50am for pain levels ranging from 4 to 6 out of 10.</p> <p>On 9/9/19 at 9:29am, V6's (RN) note stated R1 requested to cancel oncology appointment today due to left shoulder pain.</p> <p>R1's MDS dated 8/26/19 notes R1 requires extensive assistance from 2 staff plus physical assistance with bed mobility.</p> <p style="text-align: center;">(A)</p>	S9999		
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