

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006076	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 09/11/2019
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NAME OF PROVIDER OR SUPPLIER MERCER MANOR REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 309 N W 9TH AVENUE ALEDO, IL 61231
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments Annual Licensure	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210d)1)2) 300.1620a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>Section 300.1620 Compliance with Licensed Prescriber's Orders</p> <p>a) All medications shall be given only upon the written, facsimile or electronic order of a licensed prescriber. The facsimile or electronic order of a licensed prescriber shall be authenticated by the licensed prescriber within 10 calendar days, in accordance with Section 300.1810. All such orders shall have the handwritten signature (or unique identifier) of the licensed prescriber. (Rubber stamp signatures are not acceptable.) These medications shall be administered as ordered-by the licensed prescriber and at the designated time.</p> <p>These regulations were not met as evidence by:</p> <p>Based on interview and record review the facility failed to administer medication as ordered by the physician for one resident (R2) of five residents reviewed for medication availability in the total sample of seven.</p> <p>Findings Include:</p> <p>The Facility's "Administering Medications" Policy dated 3/1/19 shows "Purpose: To ensure safe and effective administration in accordance with physician orders and state/federal regulations." The Policy also documents "Medications shall be administered in physician's written/verbal orders upon verification of the right medication, dose, route, time and positive verification of the resident's identity when no contraindications are identified and the medication is labeled according to accepted standards."</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>The Facility's "Administering Medications" Policy dated 3/1/19 shows "Medications should be administered within one hour of the prescribed times."</p> <p>The Facility's undated "Pharmacy Services Agreement" documents "(The Pharmacy) agrees to provide prescription and over the counter medications, whether oral, IV (Intravenous), topical or otherwise, and pharmacy supplies (collectively the "Services") to Facility as requested by Facility pursuant to the order of the resident's attending physician or for Facility's account. Such Services will be packaged to meet the specifications of the OPUS 14-day medication distribution system. (The Pharmacy) agrees to provide the Services in accordance with professional standards and all laws, rules and regulations that apply or relate to the performance of the Services."</p> <p>The Facility's "Pharmacy Services Agreement" also shows "(The Pharmacy) agrees to provide delivery services to Facility twice daily Monday through Friday, and on Saturday until 6:00 P.M. for new orders only, and on an emergency basis, except for circumstances and conditions beyond its control, which will include, but not limited to situations where (The Pharmacy's) manufacturer/supplier is unable to provide the required item and (The Pharmacy) is unable to provide an acceptable alternative."</p> <p>R2's Physician Order Sheet shows a physician order dated 5/6/19 that states "Flush coude (bent tip) catheter with 60 ml (Milliliters) of Acetic Acid 0.25% one time daily related to obstructive and reflux uropathy."</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>R2's Medication Administration Records For July, August, and September show that the Acetic Acid was marked "Unavailable" on 7/22/19,7/23/19,8/6/19,8/20/19,8/26/19,8/27/19,8/28/19,8/29/19,8/30/19,8/31/19,9/1/19,9/2/19,9/3/19 and 9/4/19.</p> <p>R2's Nurse's Notes shows on 9/5/19 at 12:00 P.M. V3 (Registered Nurse) documented "Resident complained of feeling obstructed via his catheter evidenced by urge to void (urinate) and feeling quite uncomfortable over the bladder area. Lower abdomen found to be firm. V4 (Physician) notified at 10:45 A.M. and he stated to flush it with the 0.25% Acetic Acid solution or sterile water if the Acetic Acid isn't available. The pharmacy called two times and a previous order was faxed to them and delivered at 11:15 AM. Resident evacuated his bowels and this RN attempted to flush his (catheter) with Acetic Acid solution but it was occluded and could not be irrigated. (Catheter) was removed intact and replace. 700 ccs (Cubic Centimeters) of urine returned immediately and resident stated immediate relief. V4 (Physician) was sent a fax informing him of the (catheter) replacement and the plan to resume the Acetic Acid solutions flushes nightly."</p> <p>On 9/10/19 at 2:00PM V2 (Director of Nurses) confirmed that the Acetic Acid Solution was not delivered by the pharmacy and therefore not given on the dates it was listed as unavailable. V2 stated "It (The Acetic Acid Solution) should have been given or the doctor should have been notified of unavailability of the solution for hold order or to change the flushes to saline."</p> <p style="text-align: center;">(B)</p>	S9999		
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