

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012173	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/25/2019
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NAME OF PROVIDER OR SUPPLIER WESTCHESTER HEALTH & REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 2901 SOUTH WOLF ROAD WESTCHESTER, IL 60154
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S 000	Initial Comments Complaint Investigations: 1997719/IL116772 1997724/IL116777 1997727/IL116782 Statement of Licensure Violations	S 000		
S9999	Final Observations 300.1210b) 300.1210d)6) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

11/15/19

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S9999	<p>Continued From page 1</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to maintain appropriate water temperatures while showering a resident for 1 of 3 residents (R1) reviewed for accident/incidents. This failure resulted in R1 being sent to the local hospital after receiving a shower due to redness and peeling of the skin and being admitted to the Burn Intensive Care Unit with a diagnosis of second degree thermal burns to the face and scalp, an injury that occurs with temperatures at or above 131 degrees Fahrenheit.</p> <p>Findings Include:</p> <p>The Minimum Data Set (MDS) dated 8/22/19 documents that the resident is alert and oriented with a BIMS Score of 15 indicating the resident is cognitively intact and requires 1 person physical assist with all activities of daily living (ADLs).</p> <p>The Nurse's Notes dated 10/17/19 at 06:50am documents that R1 was noted with excoriated peeling skin to the forehead and top of the scalp after a shower. R1 had complaints of pain and the Medical Doctor (MD) was notified.</p> <p>The Physician's Note dated 10/17/19 at 9:05am documents that R1 was assessed for skin changes and noted with redness and peeling to the forehead and other parts of the face and</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>scalp. R1 had complaints of a burning sensation even after the scalp and face was rinsed and the resident was given a cold cloth to apply to the affected areas. R1 was transferred to the local hospital for evaluation and treatment.</p> <p>The hospital records dated 10/17/19 at 07:59am documents that R1 was admitted to the hospital with a skin problem after receiving a shower at the nursing home. R1 was noted with superficial thermal burns of the neck, scalp and upper torso. Per Paramedics, the facility's staff raised concerns about the shampoo/body wash used on the resident. However R1's skin findings were more consistent with a thermal burn rather than chemical burn or allergic response. The distribution of the burns over the body are likely due to hot water burns as the shampoo/body wash was used on the entire body and there are no other signs of skin irritation. R1 was transferred to the burn unit/ICU at a neighboring hospital.</p> <p>The hospital records dated 10/17/19 at 1:31pm documents that the resident was a direct admit from a local hospital and presented with superficial burns to the nose and right chest, and partial thickness burns to the forehead, bilateral cheeks and nasal bridge. R1 was admitted to the Burn Intensive Care Unit for treatment.</p> <p>On 10/18/19 at 12:10pm V3 (Nurse) and at 12:27pm V4 (CNA) were interviewed and said that R1 was being showered by V5 (CNA). The resident complained once about the temperature being too hot, the temperature was adjusted and there were no other complaints. V3 and V4 left the shower room for approximately 10 minutes and then noticed R1 with burns to the face and skin peeling on the forehead and cheeks upon</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>re-entering the shower room.</p> <p>On 10/18/19 at 1:25pm V6 (Physician) said that R1 was admitted to the emergency room with thermal burns likely caused by hot water based on the distribution of the injury and blisters to the face, ear lobe, scalp, and chest. The injury was consistent with a splash pattern and there were no other irritations to the skin. R1 was transferred to the burn unit/ICU.</p> <p>On 10/18/19 at 1:35pm V5 (CNA) confirmed that R1 was given a shower and never complained after the temperatures were adjusted. V5 received assistance from V3 and V4 and both staff members left the shower room and returned in approximately 10 minutes; R1 was then observed with redness and peeling to the face and neck.</p> <p>On 10/18/19 at 2:22pm V7 (Maintenance Director) said that water temps are done daily. The temps stay between 108 and 110 degrees Fahrenheit.</p> <p>On 10/18/19 at 2:47pm, R2 said, the water is too hot, I have to ask staff to add some cold water. I let them know you will not scald the skin off me. The water is so hot that you can take the feathers off a chicken. The water is good and hot.</p> <p>On 10/18/19 at 2:52pm, R4 said, when I shower the water gets hot and I have to ask staff to turn down the water.</p> <p>On 10/18/19 at 3:10pm, R3 said, I can control the water when I take a shower but other residents can't. All you have to do is turn the water on in the sink for 2-3 minutes and you will see how hot it will get. The water feels like it reaches more</p>	S9999		
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S9999	Continued From page 4 than 115 degrees. 10/22/19 at 1:10pm R1 was observed sitting up in the chair. The face, neck and chest was red and the resident had scabs on the nose and the cheeks. The resident said "I got burned with hot water. I said it's hot, it's hot and they turned it down." (B)	S9999		